

APPLICATION
FOR
RENEWAL OF
MUNICIPAL CONSENT
TOWNSHIP OF MANSFIELD



Public



OFFICE OF CABLE TELEVISION
Tel: (609) 341-9186
Fax: (609) 777-3325

State of New Jersey
BOARD OF PUBLIC UTILITIES
44 SOUTH CLINTON AVENUE, 9TH FLOOR
PO Box 350
TRENTON, NJ 08625-0350
WWW.NJ.GOV/BPU

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APPLICATION FOR A CABLE TELEVISION FRANCHISE

Application for the Township of Mansfield, County of Warren

Note: Read all instructions carefully.

Check as appropriate:

- Application for initial Municipal Consent.
- Application for initial Certificate of Approval.
- Application for renewal of Municipal Consent.
- Application for renewal of Certificate of Approval.

I. Organization and Management
(to be completed by all applicants)

1. Name of applicant: Comcast of Northern New Jersey, LLC
2. Address & Telephone: 155 Port Murray Road, Port Murray, NJ 07865
908-689-3355
3. System Name: Comcast of Northern New Jersey LLC
4. Office Address: 155 Port Murray Road, Port Murray, NJ 07865
5. Existing/Proposed Tower Address: 155 Port Murray Road, Port Murray, NJ 07865
6. Existing/Proposed Head End Address: 155 Port Murray Road, Port Murray, NJ 07865

Name and address of employer: _____
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(3) Name: _____ Tel.: _____

Address: _____
(street) (municipality) (state) (zip code)

Nature of interest: ___partner___stockholder___office___other___(describe)

Profession, occupation
or type of business: _____

Name and address of employer: _____
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(4) Name: _____ Tel.: _____

Address: _____
(street) (municipality) (state) (zip code)

Nature of interest: ___partner___stockholder___office___other___(describe)

Profession, occupation
or type of business: _____

Name and address of employer: _____
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(5) Name: _____ Tel.: _____

Address: _____
(street) (municipality) (state) (zip code)

Nature of interest: ___partner___stockholder___office___other___(describe)

Profession, occupation

or type of business: _____

Name and address of employer: _____
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(6) Name: _____ Tel.: _____

Address: _____

Nature of interest: ___partner___stockholder___office___other___(describe)

Profession, occupation
or type of business: _____

Name and address of employer: _____

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(7) Name: _____ Tel.: _____

Address: _____

Nature of interest: ___partner___stockholder___office___other___(describe)

Profession, occupation
or type of business: _____

Name and address of employer: _____

(b) Complete for all organizations (not individuals) listed in Item 8(a):

Name: _____ Tel.: _____

Address: _____
(street) (municipality) (state) (zip code)

Holders of 10% or more of stock or ownership interest:

Name	Address	Tel. No.	% of Ownership
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The applicant, Comcast of New Jersey II, LLC, is a wholly owned subsidiary of Comcast Cable Communications, LLC, which is wholly owned by Comcast Corporation.

(9) System Personnel (if not applicable so indicate):

- (a) System Manager: Daniel Bonelli Tel No (860)-436-7689
Present Position: Regional Senior Vice President Yrs. Exp. 16
- (b) Chief Engineer: Victoria Boston Tel No.: (720)-527-1369
Present Position: RVP of Network Engineering Yrs. Exp. 4.7
- (c) Accountant: Dan Ware Tel No.: (801)-419-1403
Address: 3800 Horizon Blvd Ste. 300
Trevoose, PA 19053
- (d) Attorney: Jeffery Jacobs Tel No.: (215) 286-8989
Address: 1701 John F. Kennedy Blvd., Philadelphia, PA 19103
- (e) Consultant: N/A Tel No.: _____
Address: _____
- (f) Registered Agent: United States Corp. Tel No. (302) 674-1221
Address: _____

Note: Personnel indicated for operations positions shall be those persons who, in fact, will have responsibility, authority and control of the day-to-day system construction and operation. Include those individuals who should be contacted by OCTV representatives during the normal course of business.

- (g) Other: Karen Mastriano, Director of Government & Regulatory Affairs, 908-481-6148
Sue Ruffino, Local Access Coordinator, 908 851-8917

- (10) Names and addresses, home and business, of all officers of applicant and office held by each:

See Appendix

- (11) Names and addresses, home and business, of all members of the board of directors of applicant and position held by each:

See Appendix

- (12) Address and telephone number of each office in New Jersey from which business is or will be conducted, indicating the principal office and the office at which records will be kept pursuant to N.J.S.A 48:5A-45:

Principal Office: Comcast of Northwest New Jersey
155 Port Murray Road
Port Murray NJ 07865
908-689-3355

All offices utilize these numbers:
1-800-COMCAST

- (13) Address and telephone number of the designated local office or agent available to receive, investigate and resolve any problems that the subscriber may encounter regarding equipment malfunctions, quality of service and other similar matters, pursuant to N.J.S.A 48:5A-25:

Customer Service
Comcast Xfinity Store
2345 US Rt. 22
Union, NJ 07083
(973) 736-7400
1 (800) COMCAST

NJBPU Office of Cable Television
44 S. Clinton Ave.
P.O. Box 350
Trenton, NJ 08625-0350
(800) 624-0331
(609) 777-3300

Page revised: July 15, 2003

II. Legal and Character Qualifications
(All applicants)

1. Has the applicant (including parent corporation or any principal) ever been convicted by any court or administrative agency of any felony, libel, slander, obscenity, invasion of privacy, lotteries or unfair methods of competition? ___Yes X No.

If "Yes," attach a statement containing the background of the charge and the final resolution.

2. Has the applicant (including parent corporation or any principal) ever had any public licenses revoked or suspended by legal or administrative action by any governmental agency? ___Yes X No.

If "Yes," attach a statement containing the specifics.

3. Has the applicant (including parent corporation or any principal) ever been involved in any bankruptcy proceeding? ___Yes X No.

If "Yes," attach a statement containing the specifics.

4. Has the applicant or any party to the application (including parent corporation or any principal) ever been convicted by a U.S. Federal Court concerning any violation relating to unlawful restraints and to any agreements in restraint of trade? ___Yes X No.

If "Yes," attach a statement containing the specifics.

5. Are any of the above actions relating to the applicant (including parent corporation or any principal) currently pending? ___Yes X No.

If "Yes," attach a statement containing the specifics.

6. Does the applicant, or any principal, directly or indirectly own, operate, control or have more than three percent interest in any of the following:

	<u>YES</u>	<u>NO</u>
a. A national broadcast television network	<u> X </u>	_____
b. Any broadcast television station (including VHF)	_____	<u> X </u>
c. Any newspaper published or distributed in the State of New Jersey	_____	<u> X </u>
d. A national broadcast radio network	_____	<u> X </u>
e. Any broadcast radio station (including FM)	_____	<u> X </u>
f. Any other media enterprise	<u> X </u>	_____

For each affirmative response, attach a statement containing specifics including percentage of ownership.

See Appendix

7. Are there any outstanding unsatisfied judgments or decrees against the applicant or party to the application (including parent corporation or any principal)? ___Yes X No.

If "Yes," attach a statement containing the specifics.

III. Cable Experience
(new applicants only)

(Not Applicable)

1. List all cable television systems ever owned by applicant or any principal (or parent corporation or another subsidiary of parent) in which any of the former owned 3% or more of the equity interest.

Note: List the following information for each system.

- (a) Name of system, principal municipalities, address and telephone number of principal office, date of franchise(s), percentage of franchise area constructed, approximate number of subscribers and percentage of penetration as of the date of this application, and date of disposition, if applicable.

- (b) Has the applicant or any principal (or the parent corporation or any other subsidiary of the parent) ever had any equity interest in any cable television system, in the State of New Jersey, as defined by N.J.S.A. 48:5A-1 et seq.

Yes _____ No _____

If yes, explain:

IV. System Design

1. Each applicant shall describe in narrative form the existing or contemplated system design concept indicating initial construction proposed and the development and extension of the system within the franchise boundaries over the period of the proposed municipal consent. Information should also be provided concerning:
 - (a) Extent to which two-way capability will be available initially and what provisions will be made for future development.
 - (b) Total signals to be carried and any auxiliary equipment to be provided to subscribers.
 - (c) A description of the methods to be employed for securing premium services and the extent that subscribers will be required to use equipment supplied by the applicant to receive those services.
 - (d) In the case of a renewal, the extent to which the applicant will rebuild or upgrade the system, or extend plant into previously unserved areas. Provide estimated dates of commencement and completion. Indicate what will be replaced.

System Design Narrative

The current cable television distribution system is 750 MHz in a hybrid fiber-coaxial, fiber-to-digital-node design. The entire system is inherently two-way capable. The return path has been activated and is being used to provide high-speed Internet access, and for digital video, Video On Demand, High Definition television (HDTV) services and Comcast Digital Voice.

All video channels are transmitted in digital. The number of channels and bandwidth required will be a function of the services carried. To receive digital channels, customers must have compatible equipment. Standard definition digital channels require a digital converter, cable card or digital adapter to view. Video On Demand requires a digital converter to view.

All optional premium services are secured using digital encryption and require a digital converter or cable card to view. HDTV customers will need an HDTV converter for all HD channels other than off-air broadcasters. To receive off-air HD broadcasts without a converter requires a television set with an integral HD tuner.

Comcast has completed an upgrade of the distribution system. The upgrade entailed the deployment of advanced fiber optic technology in a hybrid fiber/coaxial cable architecture with fiber to digital nodes. Customers experience enhanced picture quality and greater system reliability as the result of this upgrade.

2. Provide the following information concerning Standard or FM broadcast radio stations carried by applicant (If all-band FM, write "all-band").

N/A

<u>Call letters and affiliation</u>	<u>City and State</u>	<u>Frequency broadcast</u>	<u>cable</u>
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3. Provide information as to the number, cable channel designation, type of access channels and their manner of operation, including proposed date for commencement of services and channel sharing.

Comcast of Northwest New Jersey, LLC operates a system-wide community access channel on channel 21. The channel is available to individuals, groups and organizations from the communities that Comcast serves for the cablecasting of non-commercial access programming.

4. Each applicant shall title by category and list the following information concerning program origination;

<u>Type</u>	<u>Proposed Inception</u>	<u>Cable Channel Designation</u>
Leased Access (part time)	In Service	Channel 48
Leased Access	In Service	Channel 190
Community Access	In Service	Channel 21

5. Provide information, in narrative form, regarding production equipment and facilities to be made available by the applicant community. its own use and for the use of others in the community. Describe by type (do not use brand names) and number, indicating when equipment will be available.

Note: Some production equipment may be made available for use by access channel users. See Guide to Franchise Renewal for further information.

Comcast does not maintain a production facility in this system for its own use or for others in the community

6. Each applicant shall describe, in narrative form, any other services available to subscribers. Such description shall include, but not be limited to, the applicant's capability to contract with the community for such services as emergency override, interconnection of schools or local government offices, and availability of equipment and technical advice to the community.

Note: Provision of free services and equipment are limited by the F.C.C. and the Office. See Guide to Franchise Renewal for background information.

Comcast is fully capable of contracting with the community for school and government office interconnection. Emergency override is accomplished via compliance with the State and

Federal Emergency Alert System (EAS) Guidelines. The company provides courtesy cable television service to certain schools and municipalities.

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V. Receiving Site/Head End

If a renewal, indicate _____ existing; _____ proposed.

1. Tower:

- (a) Is F.A.A. approval required? Yes () No ()
- (b) Fill in the following or attach as an appendix a copy of F.A.A. application:
 - (1) Tower height above sea level _____
 - (2) Tower height above ground _____
 - (3) Type structure to be used _____
 - (4) Lighting to be provided _____
 - (5) Latitude _____ Longitude _____

2. Signal survey. (optional for renewal applicants)

- (a) Note: The Office will not accept a computer survey by itself. An actual site survey including signal levels and viewing of television pictures, with remarks on what was observed is required.
- (b) Date: _____
- (c) Test antenna(s) _____
(manufacturer) _____ (type)
- (d) Test Equipment: _____
- (e) Fill in the following:

<u>Off-Air Channel</u>	<u>Call Letters</u>	<u>City</u>	<u>Signal reading in Micro-Volts</u>	<u>Remarks</u>
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N/A

- (f) Describe method and results of interference survey:

- (g) List any and all other existing conditions which impact on picture quality (i.e. existence of electrical interference).

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3. Microwave.

- (a) Is microwave to be used? (transmitted or received) () Yes () No

- (b) If yes, complete the following:

(1) Signal to be received from _____ Path
distance _____.

(2) Retransmitted to _____ Path
distance _____.

- (3) If facilities are to be leased give the name and address of lessor.

4. Head End.

(a) Signal processors _____
_____ (number) (model) (mfg.)

(b) Base band modulators _____

_____ (number) (model) (mfg.)

(c) F.M. () () _____
all band single channel (number of channels) (mfg.)

(d) Mixing method _____
(passive or electronic)

(e) Pilot carrier frequency(ies) _____

(f) Block tilt Yes () No () If Yes _____
(db's)

(g) Pass band filters used Yes () No ()

(1) Designate type _____

(2) Channels used on _____

VI. System Plant

For a renewal indicate: ___ existing, ___ proposed.

1. Fill in the following:
(If construction is complete, provide completed mileage figures.)

- | | <u>Aerial</u> | <u>Underground</u> |
|---|---------------|--------------------|
| (a) Trunk | _____ miles | _____ miles |
| (b) Distribution | _____ miles | _____ miles |
| (c) Mileage determined by the following method: | | |

2. Rate of annual construction (in terms of total primary service area).
(New systems, rebuilds and extensions)

	<u>miles of plant</u>			<u>% of Primary</u>
	<u>supertrunk</u>	<u>trunk</u>	<u>distribution</u>	<u>Service Area</u>
1 st year:				
2 nd year:				
3 rd year:				
4 th year:				
5 th year:				

VI. System Plant

For a renewal indicate: _____ , _____ proposed.

1. Fill in the following:
(If construction is complete, provide completed mileage figures.)

- | | <u>Aerial</u> | <u>Underground</u> |
|---|---------------|--------------------|
| (a) Trunk | _____ miles | _____ miles |
| (b) Distribution | _____ miles | _____ miles |
| (c) Mileage determined by the following method: | | |

2. Rate of annual construction (in terms of total primary service area).
(New systems, rebuilds and extensions)

	<u>miles of plant</u>			<u>% of Primary</u>
	<u>supertrunk</u>	<u>trunk</u>	<u>distribution</u>	<u>Service Area</u>
1 st year:				
2 nd year:				
3 rd year:				
4 th year:				
5 th year:				

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

4. Attach as an appendix a map of the entire municipality with borders designating the following:

(the scale shall be approximately 1000 feet/1/2 inch or larger)

- (a) Head end.
- (b) Hubs if any.
- (c) Super trunk and amplifier locations.
- (d) Trunk route and amplifier locations.
- (e) All streets which are to receive service; designating aerial and underground separately.
- (f) Phases of construction.
- (g) All streets which will be served under a "Line Extension Policy."

Note: The map(s) must show inter-municipal connections.

5. Cable.

- | | <u>Diameter</u> | <u>Type</u> |
|--|-----------------|-------------|
| (a) Super trunk | _____ | _____ |
| (b) Trunk (HF/C) | _____ | _____ |
| (c) Distribution | _____ | _____ |
| (d) House drops | _____ | _____ |
| (e) If cable is not jacketed, what tests were made to determine that there were no corrosive properties in the atmosphere? | | |

6. Equipment.

- | | <u>Manufacturer</u> | <u>Model</u> |
|-----------------------------|---------------------|--------------|
| (a) Super trunk | _____ | _____ |
| (b) Trunk (distribution) | _____ | _____ |
| (c) Bridger (line extender) | _____ | _____ |

7. Grounding.

Will your system be grounded and bonded in accordance with the applicable provisions of the National Electric Safety Code (NESC) and National Electric Code (NEC)?
 Yes No

8. Is fiber optic technology in use or proposed? Yes No. If yes, please explain.

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VII. System Design Standards

1. For _____ channels downstream and _____ channels upstream.

2. System spacing.

(a) Super trunk _____

(b) Trunk _____

(c) Distribution _____

3. Maximum cascade from head end _____

(a) Line extenders in cascade _____

(b) Ratio A.G.C. to M.G.C. _____ Slope _____

4. System signal level at subscriber's terminal. (maximum cascade)

(a) At highest frequency video carrier _____

(b) At channel 2 video carrier _____

(c) Channel 2 video carrier will be within _____ of highest video carrier frequency.

5. Within the passband, the theoretical system design performance will be equal to or better than:

Super Trunk Trunk Distribution Total System

(a) Video carrier to noise ratio _____

(b) Carrier to cross modulation ratio _____

(c) Carrier to hum ratio _____

(d) Carrier to second order beat ratio _____

(e) Carrier to third order beat ratio _____

(f) gain to frequency response across any 6 MHz TV channel _____

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(g) Signal levels will not vary more than indicated as measured at any automatic gain or slope control location with maximum trunk amplifiers in cascade for 40 degree change in temperature from last balanced temperature _____ db.

(h) From Channel 2 to maximum usable channel as measured across 75 ohms all cable will exhibit a minimum structural loss of _____ db.

(i) R.F. Leakage

(1) Will your system meet or exceed the F.C.C regulations limiting R.F. energy leakage permitted by CAT systems as set forth by F.C.C. Rules and Regulations, 47 CFR 76.1 et seq.? Yes No

(j) (1) Are converters to be used? Yes No

(2) If yes, _____
Type Mfg.

(k) Premium service security method: Digital encryption

(l) (1) Amplifier power source _____

(2) Is standby power to be used? Yes No

(3) If yes, where? _____

VIII. System Channel Allocation

Provide the following for all signals carried: (1) (Attach additional sheets if necessary)

See Appendix

System Name: _____ Date effective: _____

Cable Channel/ Lower Edge Frequency (MHz)	Converter Channel	Call Letters	Location	Reception Method	Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Non- Broadcast Basic (NBB), PEG Access (A) Local Origination (LO)	Nature of Programming

IX. Line Extension Policy

If applicable, attach as an appendix a copy of the proposed line extension policy. Be sure to provide a homes per mile figure for use with the line extension policy.

Note: The Cable Television Act requires the applicant agree to cable the entirety of the franchise area. The applicant is not required, however, do so under all circumstances or at its own cost. The primary service area is the section of the community the cable television company will provide service to residents at standard and non-standard installation rates and charges. Sections outside the primary service area may be governed by a line extension policy delineating the terms and conditions by which service will be provided. Primary service areas and any area the cable television company will provide service pursuant to a line extension policy must be designated on the map filed in accordance with § VI. System Plant.

Comcast will comply with all lawful rules and regulations governing the operation of its cable television system and cable communications system within the Township of Mansfield. If any above referenced regulation is deemed unlawful by a court of competent jurisdiction or superseded by a duly enacted State or federal statute or regulation, Comcast will not be bound by such regulation, nor will the company be bound by any provision of the Municipal Consent Ordinance or Renewal Certificate of Approval with regard to same. Comcast reserves the right to seek administrative or judicial review of the validity of any statute, regulation or ordinance.

Comcast adopts the Office of Cable Television's Line Extension Policy with a density threshold of 35 homes-per-mile.

X. Rates

See Appendix

(all applicants; renewal applicants should indicate if
information contained herein differs from current rates)

1. Provide the following information with reference to rates for service:
 - (a) Residential
 - (1) Installation
 - (a) Definition of Standard Installation and nonstandard installation:
 - (b) Rate for Standard Installation: plus tax:
 - (c) Rate for Non-Standard Installation:
 - (2) Monthly service – include basic, premium and packages or tiers.
 - (3) Rental charges for any required ancillary equipment

APPENDIX "III"

Office of Cable Television Line Extension Policy

Company _____
Municipality _____

A cable operator is required to absorb the cost of extensions to the system in the same proportion that the extension is to the remainder of the system.

Actual subscribers served by the extension are required to absorb the remainder of the cost.

If new subscribers are added to the extension the cost is adjusted and those who previously paid receive an appropriate rebate.

1. $\frac{\text{\# of homes in extension}}{\text{mileage of extension}} = \text{homes per mile (HPM) of extension}$
2. $\frac{\text{HPM of extension}}{\text{Minimum HPM that company actually constructs in the system}^*} = \text{ratio of the density of the extension to the minimum density which the company constructs in the system or "A"}$
3. $\text{Total cost of building the extension times "A"} = \text{company's share of extension cost}$
4. $\text{Total cost of building extension less company's share of extension cost} = \text{total amount to be recovered from subscribers}$
5. $\frac{\text{Total amount to be recovered from subs}}{\text{Total subscribers in extension}} = \text{each subscriber's share}$

In any case, the company shall extend its plant along public rights of way to:

1. All residences and businesses within 150 aerial feet of the operator's existing plant at no cost beyond the normal installation rate.
2. All residences and businesses within 100 underground feet of the operator's plant at no cost beyond the normal installation rate.

* The minimum HPM that the company actually constructs in the system or municipality is the minimum number of homes which the company has historically constructed at its own cost. This is a function of the operator's break even point and its rate of return. **Unbuilt systems will use the primary service area as the basis for HPM rather than constructed areas.**

The operator's installation policies shall apply to construction beyond the public right of way.

Detailed accounting and/or financial information to support the minimum HPM shall be supplied to the Office for its approval in such form as required. The minimum HPM shall be updated as appropriate.

When a request for service is received, and unless good cause is shown, cable companies shall:

1. Provide a written estimate within 30 days of such a request.
2. Begin construction within 60 days of receipt of any deposit monies from potential subscribers.
3. Complete construction within six months of receipt of any deposit monies from potential subscribers.
4. Inform each home passed along the extension of the potential costs for subscribers.

Subscribers who pay for an extension shall be entitled to rebates in the following manner:

1. If the company acquires new subscribers subsequent to the initial calculation of step 5 above, the formula will be adjusted and those who have previously paid for the extension will be entitled to an appropriate rebate. In no event shall the amount of the rebate exceed the subscriber's contribution.
2. The company shall keep accurate records of the cost of the extension, the amounts paid by subscribers and any appropriate adjustments.
3. The company shall notify subscribers in the extension of their rights and responsibilities concerning the extension.
4. Once an individual dwelling has paid its share of the extension cost future reconnections or installations shall be made at the company's standard rates.
5. After a period of five years from the installation of the first dwelling unit in the extension no further adjustments shall be made. Installations after five years shall be at the company's standard rate.
6. Once a subscriber is installed, that person shall not normally be entitled to a refund of any monies paid for the installations, except in accordance with the rebate procedure outlined in this policy.

Definitions

Primary Service Area

The Primary Service Area (PSA) can be an entire municipality but in many instances the PSA is a limited area within a community outside of which a line extension policy may apply. The PSA is depicted by a franchise map and narrative, presented and recorded during the franchise proceedings. It normally remains a fixed geographic area throughout the life of the franchise.

Line Extension Survey

Potential subscribers residing outside the PSA who request service are entitled to an estimate of their share of the cost to secure service. When conducting a survey and estimating costs, a cable company should factor-in all potential subscribers who could practicably be included in the extension and give consideration to apparent residential construction in areas contiguous to the proposed extension.

- (4) Other

- (b) Hotel, motel, rooming house
 - (1) Installation

 - (2) Monthly Service Charges

 - (3) Rental charges for any required ancillary equipment

 - (4) Other

 - (5) If rates are set by contract, list general terms and conditions which would be applicable to potential customers.

- (c) Commercial Enterprise
 - (1) Installation

 - (2) Monthly service charges

 - (3) Rental charges for any ancillary equipment

 - (4) Other - include restrictions on premium services

- (d) Apartment, condominium, cooperative, multiple unit dwelling
 - (1) Installation

 - (2) Monthly service charges

 - (3) Rental charges for any required ancillary equipment

 - (4) Other

- (2) List and describe all advertising rates.
- (3) List and describe all leased channel rates.
- (4) List and describe all equipment and personnel charges.
- (5) Do any of the above rates and/or terms and conditions of service differ from the existing ones? Yes () No ()

If yes, please explain.

XI. Financing

Upgrade has been completed

(New applicants; renewal applicants must complete only if rebuild and/or upgrade is planned or if areas of the original territory are not yet built).

- 1. Estimate the capital requirements for construction of the proposed system including but not limited to estimates as to the transmission system and distribution and drop cable, office equipment, studio equipment, vehicles, telephone and power pole make ready, converter costs, administrative and technical personnel, wages and bonuses.

	<u>Years</u>				
Pre-operating Period	1	2	3	4	5

- 2. Describe the sources of funds to be provided.

	<u>Years</u>				
Pre-operating Period	1	2	3	4	5

- 3. Estimate the annual revenues anticipated from system operation and operating expenses and working capital needed in excess of that required for construction.

	<u>Years</u>				
Pre-operating Period	1	2	3	4	5

- 4. The following financial data and supporting schedules will be required for both the individual municipality and for the applicant's overall financial status (including commitments in other municipalities designating each municipality separately for each respective municipality covered in projections);

- a. Statements of personal net worth of the stockholders owning or controlling 3% or more of the voting stock or any equivalent voting interest of the applicant corporation or individuals if other than a corporation.

- b. Current financial statement of applicant (balance sheet, profit and loss statements, statement of cash flows).
- c. Pro forma estimate of balance sheet, projecting the pre-operating period and the first five (5) years.
- d. Pro forma estimate of profit and loss statement, projecting the pre-operating period and the first five (5) years, in detail;
 1. Indicate categories of projected revenues (see "3" above).
 2. Indicate categories of projected expenses (see "3" above).
- e. Submit schedules indicating pertinent subscriber data for periods similar to "c" and "d" above;
 1. Homes passed.
 2. Where applicable, anticipated subscribers at the beginning and ending of each respective year and corresponding penetration estimates for:
 - (i) Cable television reception service.
 - (ii) Cable communications system (i.e. pay cable)
 - (iii) Seasonal subscribers
 - (iv) Other; second outlet, reconnections, etc., (designate).
- f. Revenue by category (see "4d").
- g. Pro forma estimate of source and application of funds, projecting for the pre-operating period and the first five (5) years (see "2" above).
- h. Schedule showing assumptions used (i.e. costs per mile, converter costs, make-ready cost, expense ratio, projected penetration, revenue charge, etc.).
- i. Pro forma estimate of capital expenditures, projecting for the pre-operating period and the first five (5) years. Indicate depreciation life expectancy of each category of plant, equipment and the method of depreciation used. (Please note that this total is to correspond with balance sheet figure).

All information which does not fit in the space provided should be attached as appendices.

XII. Financial Terms and Conditions

1. Provide, as appendices, written evidence of commitments from person who will provide funds including parent and subsidiary companies, together with detailed terms and conditions of those commitments, any obligation which may affect the operation of the system, and submit current financial statements as to present status of cable operator together with current financial

statements of parent, subsidiary companies and/or other financial interests, if applicable. Provide audited financial or an explanation of why they are unavailable.

Unaudited financial statements for Comcast of Northwest New Jersey, LLC for the year ending December 31, 2022 were filed with the OCTV on or about March 31, 2023. Audited financial statements for Comcast Corporation were also filed for the same period. Separate audited financial statements for each system are not performed.

2. Provide, as appendices, copies of all agreements, contracts and leases pertaining to the construction and operation of the proposed system.

N/A

Note For each document attached in accordance with XII above, as part of the Appendix entitled Financing, include the following:

For item 1:

1. Source of financing.
2. Terms of financing (payment, interest rates, etc.).
3. Amount of financing.
4. How funds are to be utilized.
5. Type of funds (equity, intercompany debt, third party financing, cash flow, etc.).

For item 2:

1. Parties to agreement.
2. Term of agreement.
3. Date of agreement.

-
3. Furnish all other pertinent financial data affecting either present or future operations, and/or plant construction as well as other services to be rendered or contemplated which could affect the proposed system.

XIII. Bonding and Insurance

1. Provide complete information, as to the type and amounts of insurance, applicant will have as of franchise date.

In accordance with the provisions of N.J.S.A. 48:5A-23(f), Comcast of New Jersey II, LLC will provide insurance coverage in the following types and minimum amounts:

- 1) **\$150,000.00 for bodily injury or death to any person (up to \$500,000 for bodily injury or death resulting from any one accident);**
- 2) **\$100,000.00 for property damage resulting from any one accident; and**
- 3) **\$50,000.00 for all other types of liability.**

2. Indicate the amount of performance bond applicant will have as of franchise date.

Pursuant to N.J.S.A. 45:5A-28, Comcast of Northern New Jersey, LLC maintains and will continue to maintain a performance bond in the amount of \$25,000.

Note: Insurance and bonding requirements are established by law. See Guide to Franchise Renewal and N.J.S.A. 48:5A-28 for further information.

XIV. Liability

The applicant holds the municipality harmless from any liability arising out of the company's operation and construction of its cable television systems.

XV. Special Requirements for Proposed Overbuilds

N/A

All applicants proposing to overbuild an existing cable television system are requested to supply information on the following:

1. Construction of the System. Describe any anticipated additional construction problems associated with an overbuild; include costs, make-ready, service to underground areas and MDU's and steps to be taken to avoid unreasonable disruption of service. Provide specific data indicating how make-ready estimates were determined.

2. Financing. Describe any anticipated additional costs and the basis for revenue projections, including anticipated penetration, associated with an overbuild.

3. A description of any other operating or attempted cable television overbuilds or dual builds by the applicant.

XVI. Verification

State of New Jersey)
)
County of Union) ss:
)
)

Karen Mastriano (hereinafter referred to as affiant) being duly sworn upon his oath according to law, deposes and says that he is Senior Director of Government & Regulatory Affairs for Comcast of Northwest New Jersey, LLC; that he is authorized on the part of the applicant to verify and file with the Township of Mansfield this application and appendices attached hereto; that he has carefully examined all of the statements contained in such application and the appendices attached hereto and made a part hereof; that he has knowledge of the matters set forth herein and that all such statements made and matters set forth herein are true and correct to the best of his knowledge, information and beliefs. Affiant further says that the applicant makes this application intending in good faith to present evidence which the applicant believes will support the application as to which authority to operate is sought herein.



Signature of Affiant

Karen Mastriano
Director of Government & Regulatory Affairs
Comcast of New Jersey II, LLC
800 Rahway Avenue, Union, NJ 07083
Tel: 908-481-6148

Index to Appendices

Note: List all material contained in attached appendices.

<u>Page</u>	<u>Section</u>	<u>Item</u>	<u>Subject</u>
A.	_____	_____	<u>Officers and Directors</u>
B.	_____	_____	<u>Ownership Percentages</u>
C.	_____	_____	<u>Community Access</u>
D.	_____	_____	<u>System Channel Allocation</u>
E.	_____	_____	<u>Rates</u>
F.	_____	_____	<u>Bonding & Insurance</u>
G.	_____	_____	<u>Annual Notice</u>

A. Officers & Directors

COMCAST LIST OF DIRECTORS AND OFFICERS

All located at One Comcast Center, Philadelphia, PA 19103

Directors

Brian L. Roberts, Chairman & CEO, Comcast Corporation

Kenneth J. Bacon

Madeline S. Bell

Naomi (Nomi) M. Bergman

Edward D. Breen

Gerald L. Hassell

Jeffrey A. Honickman

Maritza G. Montiel

Asuka Nakahara

David C. Novak

Officers

David N. Watson, President & CEO, Comcast Cable

Steven Croney, CFO & Executive Vice-President, Comcast Cable

Charlie Herrin, President, Technology, Product, Xperience, Comcast Cable

Lynn R. Charytan, General Counsel, Comcast Cable

Bill Connors, President, Xfinity

Marcien Jenkins, President, Advertising, Comcast Cable

Officers at other locations

Amy Lynch, President, Comcast Cable Northeast Division

676 Island Pond Road, Manchester NH 03109

James Samaha, Regional Senior Vice-President, Comcast Cable Freedom Region

3800 Horizon Boulevard, 3rd Floor, Suite 300, Treose, PA 19053

B. Ownership Percentages

COMCAST CORPORATION
ATTRIBUTABLE INTERESTS
As of 9/30/18

Entity	% ownership	Consolidated for accounting purposes?	Revised since last quarter
Owned by NBCUniversal			
NBC	100.00%	Yes	
Telemundo	100.00%	Yes	
Bravo	100.00%	Yes	
Chiller	100.00%	Yes	
<i>On July 1, 2017, NBCUniversal acquired the DirecTV 20% interest in Chiller. The Chiller cable station has been shut-down; however, the legal entity still exists.</i>			
CLOO	100.00%	Yes	
<i>Effective February 1, 2017, CLOO was shut down; however, the legal entity still exists</i>			
CNBC	100.00%	Yes	
CNBC World	100.00%	Yes	
LX	100.00%	Yes	
MSNBC	100.00%	Yes	
NBC Universo (f/n/a Mun2)	100.00%	Yes	
Oxygen	100.00%	Yes	
Syfy	100.00%	Yes	
Universal HD	100.00%	Yes	
USA	100.00%	Yes	
E! Entertainment Television	100.00%	Yes	
FEARnet	100.00%	Yes	
<i>In April, 2014, FEARnet was shut down, however the legal entity still exists</i>			
Esquire	100.00%	Yes	
Golf Channel	100.00%	Yes	
Universal Kids (f/n/a PBS KIDS Sprout)	100.00%	Yes	
Saigon Broadcasting Television Network	50.00%	No	
Style	100.00%	Yes	
<i>In September, 2013, Style was shut down, however the legal entities still exist</i>			
Television Korea 24 (1 and 2)	14.15%	No	
NBC Sports Network (formerly VERSUS)	100.00%	Yes	
Comcast SportsNet Bay Area (d/b/a NBC Sports Bay Area)	67.00%	Yes	
Comcast SportsNet California (d/b/a NBC Sports California)	100.00%	Yes	
Comcast SportsNet Chicago (d/b/a NBC Sports Chicago)	30.00%	Yes	
Comcast SportsNet Mid-Atlantic (d/b/a NBC Sports Washington)	67.00%	Yes	
Comcast SportsNet New England (d/b/a NBC Sports Boston)	80.00%	Yes	
Comcast SportsNet Northwest (d/b/a NBC Sports Northwest)	100.00%	Yes	
Comcast SportsNet Philadelphia (d/b/a NBC Sports Philadelphia)	75.00%	Yes	
New England Cable News	100.00%	Yes	
SportsNet New York	8.17%	No	
The Comcast Network (d/b/a NBC Sports Philadelphia + and NBC Sports Washington +)	100.00%	Yes	
Owned by Comcast			
C2	100.00%	Yes	
CN100	100.00%	Yes	
Comcast Network (CN900)	100.00%	Yes	
Comcast Entertainment Television	100.00%	Yes	
Comcast Hometown Network	100.00%	Yes	
Comcast Television Network	100.00%	Yes	
Utah Channel 6	100.00%	Yes	
Comcast Network (CN81)	100.00%	Yes	
Midco Sports Net (managed by Midcontinent)	50.00%	No	
MLB Network	8.34%	No	
NHL Network	16.00%	No	
Pittsburgh Cable News Channel	30.00%	No	

Note 1: Comcast Sports Southeast and Comcast Sports Southwest are no longer operational; however, the legal entities still exist. They are owned 100% and will be merged out.

C. Community Access

COMCAST, LLC
PUBLIC ACCESS GUIDELINES AND PROCEDURES
APPLICATION

INTRODUCTION:

Comcast has set aside a broadcast channel to be used by residents of the community at no cost. Comcast will only accept programs from the designated community. Comcast will provide a professional advisory staff to aid community groups and individuals who wish to produce Public Access Programming.

RULES AND REGULATIONS:

A program proposal is required for all cable cast shows. Programming submitted as "special" (a production cablecast only one time) does not require a program proposal.

2 To show that the programming needs of our community are met, any program proposal must meet the following criteria for cable casting:

- Value to the community
- Listing of aims and objectives
- Definitions of target population and audience

3 Programs will be screened for a balanced presentation and non-commercial content. The following criteria is not allowed for broadcast on Public Access:

- Presentation of any advertising material designed to promote the sale of commercial products or services
- Advertising on behalf of a candidate for public office or public referendum
- Presentation of obscene or indecent materials
- Presentation of any lottery information
- No direct solicitation on behalf of any organizations (businesses, civics, churches or other). Credit may be given to providers of funding at the beginning and/or end of the program. Programs taped on location at commercial business may refer to the place of business two times in a 28 minute program; a character-generated message such as "Taped on location at (name of business)" may also be used.

4. Public Access is designed for community use and not for the benefit of individuals, political groups or candidates currently running for political office. Comcast Public Access will not air any programs for strictly political purposes. Any producers or talents that file for political office will have their show suspended from local broadcast 60 days prior to Election Day. Their shows will be able to air again after the elections are over. Failure to comply with any of the rules and regulations of Public Access may result in a producer relinquishing the right to use any Comcast Public Access programming time.

5. All Public Access producers will be required to read and sign the Public Access Application and Agreement as provided by Comcast. Upon receiving a written program proposal and the Producer Agreement and Application, the local programming supervisor will review the paperwork schedule for the completed program. he

6. **Programs can be dropped off/ or mailed to the offices of: Comcast 800 Rahway ave, Union NJ 07083 anytime during the regular business hours (9am to 5pm), a drop box has been provided outside the office for dropping off dvd's.** Programs can also be uploaded to our server once approval has been granted. **Programs must be submitted in the following formats: DVD or electronic upload.** Comcast assumes no responsibility for programs mailed into the office with no provision for return postage if so required by the producer.

12. If a show is not presented for three (3) consecutive weeks, the time slot will be forfeited, and the producer will have to reapply for a new time slot.

13. Comcast will only accept access programs produced within the of coverage for the designated channel.

14. Public Access programs may be pre-empted at the sole discretion of the company due to special programs or events.

15. To the extent possible, Comcast will provide advanced notice if there will be a change in their time slot.

16. Public Access producers are limited to one (1) hour per week of public access programming. Exceptions are sports programming and special events.

17. **Any questions concerning Public Access Rules and Regulations can be directed to the Supervisor of Local Programming, (908-258-8269) between the hours of 9am and 5pm.**

18. **In the event of any problems which may occur during broadcast, call the office during regular business hours, (9am to 5pm) at 908-258-8269.**

**COMCAST ACCESS CABLECAST
AGREEMENT AND INDEMNIFICATION**

In consideration for the proposed use of Comcast Access cable channel, the applicant, on behalf of himself and the organization he represents, it ;my, hereby agrees as follows:

- 1. The applicant has read the current rules and regulations of Comcast concerning Community Access cable television and agrees to abide by these rules and regulations as they now exist or as they may, from time to time, be amended.**
- 2. The applicant represents to Comcast that he/she has all the rights and clearances necessary to cablecast over Comcast facilities all of the applicant's programming. This statement is meant to include the appropriate authorization on behalf of the applicant's organization, if any, and all appropriate rights and clearances, where necessary, from any other party whatsoever with respect to the use and cable casting of the program contents, including, but not limited to, appropriate copyright permissions and releases with respect to use of materials and/or portrayal of persons or organizations.**
- 3. The applicant agrees to indemnify and hold harmless Comcast, its officers, agents, and employees, and/or any other cable television system over which applicants material is cablecast in connection with origination or carriage on Comcast facilities from and against all claims, damages, costs, and other liabilities of any nature, including attorney fees, which may arise out of the carriage of any programming material supplied by the applicant or which may become imposed due a claim that any of the applicant's material violates or infringes upon the rights, trade names, trademarks, copyrights, patents, or literary or dramatic rights of any owner, licensor, copyright holder, or any writer, composer, or any other person, corporation, partnership, or entity or that said material constitutes libel or slander.**
- 4. The applicant understands and agrees that technical difficulties may, from time to time, interfere with the carriage or part or all of applicant's program material at the time specified or set aside for such purpose; applicant agrees not to base any claim for damages or otherwise against Comcast for the failure to carry any specific program material at a specific time.**
- 5. The applicant agrees that Comcast limit of liability for loss or damage while in Comcast Cablevision an equal physical amount of tape or film previously furnished by applicant to Comcast.**
- 6. The applicant individually and, if applicable, on behalf of the organization of which the person applying is a member, hereby waives and relinquishes any and all claims and demands that applicant, its organization, and/or any member of the organization ever had, has or may have against Comcast, including but not limited to any claim which arises as a result of the use of Comcast Public Access channels or which arises in the source of or as a result of the possession of any material for purposes of use on Comcast Public Access channels.**

PRODUCER AGREEMENT AND INDEMNIFICATION

I, _____ as producer of the program titled

....., accept full responsibility for program content submitted for cablecast on cable television, and release its officers, directors, employees, and agents from liability or legal fees and expenses incurred as result of cable casting this program. I warrant and represent that the program does not contain:

1. Any solicitations of funds or advertising or material designed to promote the sale of commercial products or services, including advertising by and on behalf of candidates for public office.
2. Any material that is obscene, indecent or an invasion of privacy.
3. Any matter concerning lottery information, gift enterprise, or similar scheme.
4. Any material requiring union residual or other payment including but not limited to talent and crew unless those payments have been executed or waived.
5. Any material that is slanderous, libelous or unlawful.
6. Any material that is copyrighted or subjected to ownership or royalty rights without necessary releases, licenses, or other permission.
7. Material that requires the viewer to pay a fee to participate or gain full value of the program.

I agree to provide Comcast, prior to the cable cast of the program with copies of any releases, licenses, or other permissions obtained by me with respect to the program.

I agree that in the event a recorded program is lost, damaged or stolen, Comcast of 's limit of responsibility will be the cost of new, unused materials.

PUBLIC ACCESS PRODUCERS APPLICATION AND AGREEMENT

DATE: _____

Applicant:
Name: _____
_____ Address:

Telephone _____
(Home)
_____ (Business)

Organization: Name _____
Address _____

Telephone _____

Principal Officer: Name _____
Address _____

Telephone _____

Program title and brief description,
desired time and weekday, program length:

This Program Is:

A. ONE TIME ONLY: _____

B. SERIES (short) _____ REGULAR

NOTE: THIS APPLICATION IS NON-TRANSFERABLE.

PRODUCER: _____

ORGANIZATION: _____

ADDRESS: _____

AUTHORIZED: _____

COMCAST
AUTHORIZED SIGNATURE: _____

COMCAST
PUBLIC ACCESS RULES AND REGULATIONS
FOR CABLECASTING

1. All programs submitted for cablecast will be previewed for technical quality standards. Acceptable standards do not include low video, low audio or the use of slam or in-camera credits.
2. Leave at least one minute of black at the beginning and the end of each tape_ Black is a synchronous signal generated by a sync generator or the output of a camera with the lens cap on.
3. If there is more than one show on a DVD, they must be separated by at least 2 minutes of black, and a graphic stating Show HI. No more than 2 shows per disc are allowed.
4. All programs must be labeled properly on the disc itself. And on the box, with accurate times and dates of cablecast for each show.
5. If for whatever reason a new show is not received by Community Access for more than three (3) weeks, that program will lose its cablecast slot on the schedule.
6. If a program discrepancy form is returned, any problems, either technical or informational, must be corrected. If the same problem is found after these notices are received, we reserve the right to pull the program until they are corrected.
7. Time the length of your program to insure that 30 minute time slot are 28 minutes, 60-minute time slot are 58 minutes.
8. All programs for cable casting must have Channel Info program information sheet filled out with all necessary information. Information sheets are available from the office staff. Producers must ensure that each tape is properly identified with subject and cablecast dates.
9. Programs must be delivered into the office of Comcast 10AM no later than Thursday of each week. Programs scheduled for the weekend must be in the offices by 5pm on Thursday.
10. When a program does not arrive on time, we will not repeat the previous week's program unless notified by the producer to repeat the program
11. The Community Access Coordinator will not contact producers concerning the whereabouts of programs. If the programming is not in by the deadline, it will not run.

12. Community Access producers may seek funding for their programs from private and/or public services. However, in any event, credit to providers of funding can only be given at the beginning and/or end of the program. A sample credit might read: "This program was made possible, in part, by a grant from the John Doe Athletic Store". See addendum for definitions.

13. The following are prohibited:

- A. Advertising on behalf of candidates for public office.
- B. Presentation of obscene or indecent material.
- C. Presentation of any lottery information.
- D. Solicitation on behalf of any organization or individual (business, civic, religious or other)

14. If a program is cablecast late (for whatever reason), it will still end at its assigned time. In this way the program schedule will be adhered to as much as possible. Every effort will be made by the program operators to ensure that the program schedule is followed.

15. Upon request, appropriate documents must be supplied by the producer for the clearance of copyrighted material included in any program.

16. Application for channel time must be made a minimum of two weeks in advance.

17. COMCAST allows individuals and groups complete freedom in the production of their programs. We reserve the right to edit, pre-empt or cancel programs which are deemed to be libelous, slanderous or in bad taste, without notice. An effort will be made, whenever possible, to notify producers and explain our reasons for such actions.

18. The total number of programming hours a producer can be responsible for is one hour per week, if available. Comcast will make exceptions to this rule for programs such as parades, sporting events or special events.

19. Scheduling of programs will be done by the Community Access Coordinator at his/her discretion.

20. Cable casting time on the Community Access Channel will be made available to any responsible individual or group on a non-discriminatory basis. All arrangements must be made through the Community Access Coordinator.

21. Any program in which the audio portion is recorded in a foreign language must submit a written translation/transcript with each tape.

22. Programs must be picked up by producers within two weeks of the last Cable cast date. If they are not picked up, Comcast reserves the right to discard the program.

23. As demand grows for access time, Comcast Reserves the right to provide a rate schedule.

24. Any program producer who makes application to cablecast a series on a regular basis must provide Comcast with a minimum of two (2) new programs per month.

****Any violation of the Cablecast rules and regulations or the non-commercial guidelines will result in the immediate and permanent removal of your program from the cable system.**

All violations of these regulations shall be determined by Comcast.

Signature

Producer's

Date

D. System Channel Allocation

Meadowlands

Carlstadt, East Newark, East Rutherford, Kearny, Lyndhurst, North Arlington, Rutherford, Wallington

LIMITED BASIC

2 WCBS (CBS)
 4 WNBC (NBC)
 5 WNYW (FOX)
 6 QVC
 7 WABC SD (ABC)
 8 WJLP
 9 WWOR (MyNetwork)
 10 WLNY (IND)
 11 WPIX (CW)
 12,965 Local Access
 13 WNET (PBS)
 14 WNYE (PBS)
 15,563,3488 WFUT (UMAS)
 16 HSN
 18,561,3487 WXTV (Univision)
 20 WPXN (ION)
 21 WLIW (PBS)
 22,565,3484 WNJU (Telemundo)
 23,261 WNJN (PBS)
 24 WMBC (IND)
 25 WRNN (IND)
 59 Jewelry TV
 86 QVC2¹
 87 QVC3¹
 88,1052 HSN2
 89,283 ShopHQ
 90 C-SPAN
 104 C-SPAN2
 124,1038,1067 Jewelry TV HD²
 190,193,196 Leased Access
 234,1179 WNYW Grio
 235,1172 WNBC-LX
 236,1166 WCBS Dabl
 237,1176 WNYW Weather (FOX)
 238,1178 WNYW Decades
 240,1165 WCBS Start TV
 243,1177 WNYW Movies!
 244,1186 WJLP Story
 245,1187 WJLP (MeTV+)
 246,1180 WWOR Buzzr
 248,1171 WNBC Cozi TV
 249,1192,3320 WNJU TeleXitos
 250,1184 WPIX CourtTV
 252,1183 WPIX AntennaTV
 259,1146 WNET Kids (PBS)
 262,1195 WXTV Bounce TV
 263,1181 WWOR Heroes & Icons
 264,1156 WLIW Arts HD (PBS)
 265,1157 WNJN HD (NHK)
 266,1154 WLIW Create (PBS)
 267,1155 WLIW World (PBS)
 287,1657 Daystar
 290 TBN
 291 EWTN
 294,1682 The Impact Network
 295 INSP
 401-450 Music Choice
 790,1174 WABC HD (Localish)
 791,1048 WRNN HD (IND)

793,1021 WLIW HD (PBS)
 794,1063 WMBC HD (IND)
 795,1041,3310 WXTV HD (Univision)
 796,1047,3304 WNJU HD (Telemundo)
 797,1068,3307 WFUT HD (UMAS)
 798,1025 WNYE HD (PBS)
 799,1031 WPXN HD (ION)
 800,1023 WNJN HD (PBS)
 802,1002 WCBS HD (CBS)
 803,1034 QVC HD
 804,1004 WNBC HD (NBC)
 805,1005 WNYW HD (FOX)
 806,1018 HSN HD
 807,1007 WABC HD (ABC)
 808,1033 WJLP HD
 809,1009 WWOR HD (MyNetwork)
 810,1055 WLNY HD (IND)
 811,1011 WPIX HD (CW)
 813,1013 WNET HD (PBS)
 834,1046 ShopHQ HD²
 867,1037 QVC2 HD²
 892,1053 QVC3 HD²
 1089-1090 Local Access
 1094-1099 Leased Access
 1128 C-SPAN HD
 1129 C-SPAN2 HD²
 1550-1599 Music Choice
 1655 INSP HD²
 1661 TBN HD²
 1668 EWTN HD

KIDS & FAMILY
 (INCLUDED WITH POPULAR TV)

33 Freeform
 43 Nickelodeon
 52 MTV
 67 TLC
 109 National Geographic Channel
 128 Universal Kids
 136 Disney Channel
 137 Hallmark Channel
 189 UP
 830,1458 Hallmark Channel HD
 837,1450 TLC HD
 871,1473 National Geographic HD
 879,1728 Nickelodeon HD
 880,1715 Disney Channel HD
 881,1742 Freeform HD
 884,1606 MTV HD
 887,1457 UP HD
 1707 Universal Kids HD
 1722 Kids Street HD²

ENTERTAINMENT
 (INCLUDED WITH POPULAR TV)

17,191 NewsNation
 28 BET
 34 TBS
 35 TNT
 37 Syfy
 42 HGTV
 45 Animal Planet
 49 Bravo
 50 A&E
 51 VH1
 53 E!
 54 USA Network
 60 FX
 63 Comedy Central
 65 Lifetime
 66 Discovery
 68 Food Network
 69 TV Land
 71 History
 74 truTV
 82 OWN (Oprah Winfrey Network)
 111 Investigation Discovery
 114 BBC America
 117 WC tv
 119 LMN
 123 Oxygen
 138 AMC
 147 Great American Family
 157 Hallmark Movies & Mysteries
 173 TV One
 179 GSN
 185 Cleo
 188 Travel Channel
 725 FXX
 823,1403 USA Network HD
 824,1409 FX HD
 825,1404 TNT HD
 826,1434 TBS HD
 828,1435 Comedy Central HD
 829,1411 Syfy HD
 831,1402 A&E HD
 832,1463 Bravo HD
 833,1466 E! HD
 835,1455 Lifetime HD
 836,1428 WE tv HD
 838,1492 HGTV HD
 839,1484 Food Network HD
 840,1488 Travel Channel HD
 841,1430 truTV HD
 865,1626 TV One HD
 866,1625 BET HD
 868,1471 Animal Planet HD
 869,1449 Discovery HD
 875,1478 History HD
 882,1612 MTV Live HD
 886,1607 VH1 HD
 889,1405 AMC HD

894,1459 Hallmark Movies & Mysteries HD
 895,1456 LMN HD
 898,1420 NewsNation HD
 899,1444 Investigation Discovery HD
 900,1464 OWN HD (Oprah Winfrey Network)
 1410 FXX HD
 1418 BBC America HD
 1425 GSN HD
 1426 TV Land HD²
 1437 Comedy.TV HD²
 1446 Justice Central.TV HD²
 1465 Oxygen HD
 1483 Recipe.TV HD²
 1620 Great American Family HD²
 1623 AFRO HD²
 1624 Cleo HD²
 1627 ASPIRE HD²
 1637 Revolt HD²

SPORTS & NEWS
 (INCLUDED WITH POPULAR TV)

26 MSNBC
 27 CNBC
 29 The Weather Channel
 30 HLN
 31 CNN
 32 YES Network
 40 ESPN
 41 ESPN2
 62 NEWS12-NJ
 64 Golf Channel
 72,567,3483 Galavision
 73 SNY
 75 FOX Sports 1
 76 FOX News Channel
 103 Bloomberg TV
 105 C-SPAN3
 106 FOX Business Network
 268,568,3301 Azteca
 714,1314 BTN Overflow
 715 BTN
 735 Tennis Channel
 814,1122 Bloomberg TV HD
 815,1102 The Weather Channel HD
 816,1112 HLN HD
 817,1111 CNN HD
 818,1113 MSNBC HD
 819,1121 CNBC HD
 820,1110 FOX News Channel HD
 821,1123 FOX Business Network HD
 843,1253 SNY HD
 844,1254 YES Network HD
 849,1223 Golf Channel HD
 850,1205 ESPN HD
 851,1206 ESPN2 HD
 855,1313 BTN HD

857,1208 FOX Sports 1 HD
 862,1224 Tennis Channel HD
 870,1243 MotorTrend Network
 917,3375 Galavision HD
 1115 Newsmax TV HD²
 1116 GrioTV HD²
 1127 NEWS12-NJ HD
 1130 C-SPAN3 HD²
 1684 Jewish Broadcasting Service HD²

ULTIMATE TV

36 Paramount Network
 44 Cartoon Network
 69 TV Land
 72,567,3483 Galavision
 100 POP
 102 ESPNews
 108 Nat Geo WILD
 110 Science
 112 American Heroes Channel
 113 Destination America
 115 fyi
 116 VICE
 120 Disney Junior
 121 Magnolia Network
 122 Cooking Channel
 125,1709 BabyFirst Americas
 129,1727 Nicktoons²
 130 Discovery Family Channel
 131 Nick Jr.
 132 Nick 2
 133 TeenNick
 135 Disney XD
 139,1615 Nick Music
 140 MTV2
 141,630,3380 MTV TR3s
 142,1633 BET Jams
 143,1614 MTV Classic
 144,1630 BET Soul
 145,1619 CMT Music
 153,377 ScreenPix
 154,378 ScreenPix Action
 155 Ovation
 156,380,1789 ScreenPix Westerns
 161 ReelzChannel
 162 Hallmark Drama¹
 163 Logo
 164 IFC
 165 SundanceTV East
 166,379 ScreenPix Voices
 170 FLIX East
 171 BBC World News
 172 FX Movie Channel
 174 BET Her
 179 GSN
 180,733 NFL Network
 181 Discovery Life
 188 Travel Channel
 194 Smithsonian Channel
 201,1721 Primo TV

268,568,3301 Azteca
288,1685 Jewish Life Television (JLTV)
586,3485 TUDN
631,3486 NBC Universo
667 TVK24
711 SEC Network (National)
712 ACC Network National Area
714,1314 BTN Overflow
715 BTN
718,1246 FanDuel TV
728 Outdoor Channel
730 ESPNU
731,749 NBA TV
732 CBS Sports Network
736 Sportsman Channel
737 FOX Sports 2
738 MLB Network
739 NHL Network
740,1209 FOX Sports 2 HD²
827,1412 Paramount Network HD
840,1488 Travel Channel HD
852,1210 ESPNews HD
853,1301 ESPNU HD
854,1303 CBS Sports Network HD
855,1313 BTN HD
858,1217 NHL Network HD
859,1219 MLB Network HD
860,1215 NFL Network HD
863,1218 NBA TV HD
864,1321 SEC Network HD (National)
872,1451 Science HD
873,1487 Destination America HD
874,1486 fyi HD
877,1716 Disney XD HD
878,1734 Cartoon Network HD
893,1438 IFC HD
896,1436 VICE HD
917,3375 Galavision HD
1117 BBC World News HD²
1118 i24 News HD²
1228,3360 Zona Futbol HD²
1229,3359 TUDN HD
1232,3387 NBC Universo HD²
1236 Outdoor Channel HD
1237 Sportsman Channel HD
1322 SEC Network Overflow HD²
1325 ACC Network National Area HD
1414 fuse HD²
1425 GSN HD
1426 TV Land HD
1427 POP HD
1429 ReelzChannel HD²
1439 Logo HD²
1440 SundanceTV HD East²
1460 Hallmark Drama HD²
1462 Ovation HD
1472 Nat Geo WILD HD
1477 Smithsonian Channel HD
1480 American Heroes Channel HD²
1485 Cooking Channel HD²
1493 Magnolia Network HD²
1495 Z Living HD²

1497 Discovery Life HD²
1627 ASPIRE HD
1628 BET Her HD²
1629 The Africa Channel²
1639 MTV2 HD²
1701 Disney JR. HD²
1702 Nick Jr. HD²
1714 Discovery Family Channel HD
1729 NICK 2 HD²
1740 TeenNick HD²
1766 FX Movie Channel HD²
1771 FLIX East HD²
1786 ScreenPix HD²
1787 ScreenPix Action HD²
1788 ScreenPix Voices HD²
3491 Zona Futbol¹

DEPORTES

584,3482 FOX Deportes
585,1231,3351,3481 ESPN Deportes
586,3485 TUDN
587,3355 Latin American Sports
631,3486 NBC Universo
1228,3360 Zona Futbol HD²
1229,3359 TUDN HD
1230,3353 FOX Deportes HD²
1232,3387 NBC Universo HD²
3491 Zona Futbol¹

XFINITY TV LATINO

72,567,3483 Galavision
141,630,3380 MIV 1R3s
562,3489 Univision Alt
564,3490 UniMás Alt
570,3396 CNN en Espanol
571,3416 SUR TV
575 Discovery en Espanol
577 History en Espanol
579,3378 HITN
584,3482 FOX Deportes
585,1231,3351,3481 ESPN Deportes
586,3485 TUDN
587,3355 Latin American Sports
588,3405 Centroamerica TV
589,3344 ESNE TV
590,3337 Disney XD en Espanol
591 Discovery Familia
592,3331 BabyFirst Americas - Spanish
594,3340 Vme Kids
597,3345 EWTN en Espanol
599,3347 TBN Enlace
601,3493 Mexicana
604,3419 TeleFormula
605,3410 Multimedios
607,3382 Once Mexico
611,3428 WAPA America
612,3423 TV Dominicana
614,3414 Supercanal
615,3492 Caracol TV
616,3412 Nuestra Tele
617,3424 TV Venezuela
618,3425 TVE Internacional
620,3418 Telefe
621,3422 TV Chile
622,3407 Ecuavisa
623,3415 SUR Peru

625,3384 RC Novelas
626,3383 Pasiones
629,3385 Kanal Drama
631,3486 NBC Universo
637,3388 Video Rola
644 Sony Cine
645,3442 Cine Mexicano
647,3441 Cinelatino
649 ViendoMovies
651,3445 Cinema Dinamita
917,3375 Galavision HD
1228,3360 Zona Futbol HD²
1229,3359 TUDN HD
1230,3353 FOX Deportes HD²
1232,3387 NBC Universo HD²
3308 UniMás Alt HD²
3311 Univision Alt HD²
3335 Discovery Familia HD²
3371 Discovery en Espanol HD²
3404 Caracol HD²
3409 Mexicana HD²
3443 Sony Cine HD²
3447 ViendoMovies HD²
3491 Zona Futbol¹

MORE SPORTS & ENTERTAINMENT PACKAGE

38 TCM
102 ESPNews
146 CMT
159,1445 Crime & Investigation
178,1479 Military History Channel
180,733 NFL Network
716 Pac-12 Network
728 Outdoor Channel
730 ESPNU
731,749 NBA TV
732 CBS Sports Network
734 NFL RedZone
738 MLB Network
739 NHL Network
852,1210 ESPNews HD
853,1301 ESPNU HD
854,1303 CBS Sports Network HD
858,1217 NHL Network HD
859,1219 MLB Network HD
860,1215 NFL Network HD
861,1216 NFL RedZone HD
863,1218 NBA TV HD
883,1608 CMT HD
890,1755 TCM HD
1236 Outdoor Channel HD
1329 Pac-12 Network HD²
1638 FM HD²

PREMIUM CHANNELS

(EPIX CHANNEL INCLUDED WITH SIGNATURE+ DOUBLE PLAY PACKAGE AND SIGNATURE+ MORE TRIPLE PLAY PACKAGE; HBO MAX, SHOWTIME, EPIX AND THE MOVIE CHANNEL INCLUDED WITH SUPER+ DOUBLE PLAY PACKAGE; HBO MAX, SHOWTIME, EPIX, HITZ AND THE MOVIE CHANNEL AND SUPER+ MORE TRIPLE PLAY PACKAGE)
150 STARZ ENCORE East
152,1775 STARZ ENCORE Action East
158,1777 STARZ ENCORE Black East
160,1784 STARZ ENCORE Westerns East
300,1802 HBO HD East
301 HBO East
302 HBO2 East
303,1806 HBO Signature East
304,1808 HBO Family East
305,1810 HBO Comedy East
306,1803 HBO West
310,1812 HBO Zone East
311,1814,3455 HBO Latino East
312,1804 HBO2 HD East
319,1820 CINEMAX HD East
320 CINEMAX East
336,1406,1816 AMC+ HD²
339,1840 Showtime HD East
340 Showtime Fast
341,1842 Showtime 2 East
342,1846 Showtime Showcase East
346,1844 Showtime BET East
347,1848 Showtime Extreme East
350,1860 The Movie Channel East
352,1862 The Movie Channel Xtra East
369,1868 STARZ East HD
370 STARZ East
372,1871 Epix HD (East)
373 Epix East
374 Epix 2
375 Epix Hits
376 Epix Drive-In
544,1886 Playboy
546,1887 Playboy Latino
891,1773 STARZ ENCORE East HD
1821 CINEMAX West
1822 MoreMAX East
1824 ActionMAX East
1826 ThrillerMax East
1828 MovieMax
1830 5StarMAX
1832 OuterMAX
1834,3453 Max Latino
1873 Epix 2 HD²
1874 Epix Hits HD²
1875 Epix Drive-In HD²

INTERNATIONAL SELECTIONS³

3101 Willow Plus HD
3102 TV Asia HD
3103 ZeeTV HD
3106 SET HD
3108 ABP News
3135 CCTV4
3137 Phoenix Info News
3138 CTI Zhong Tian Channel
3139 Phoenix NA
3140 ETV Super
3150 TVB Jade
3180 TV JAPAN HD
3185 Saigon Broadcasting Television Network
3194 The Filipino Channel HD
3195 GMA Pinoy TV
3196 GMA Life TV
3210 SporTV
3211 Band Internacional HD
3212 RecordTV Europa HD
3213 TV Globo HD
3216 SIC International
3217 RTPi (Portuguese)
3225 RTVI (Russian)
3226 RTN (Russian)
3227 Russian Kino
3228 NTV America
3230 Impact TV
3234 CTC
3245 ART Network
3250 The Israeli Network
3260 DW Deutsche +
3265 TV5 Monde HD
3275 Antenna TV
3280 RAI International HD
3281 Mediaset Italia
3285 Willow Plus
3286 TV Asia
3287 ZeeTV
3289 SET
3290 TV JAPAN
3291 Band Internacional
3292 RecordTV
3293 TV Globo
3294 TV5 Monde
3295 RAI International
3296 The Filipino Channel

PAY-PER-VIEW

501 iN DEMAND PPV
502 iN DEMAND PPV 7
504,785,1201 iN DEMAND PPV HD
542,1891 XTSY
543,1893 Juicy
545,1889 Vivid TV
547,1894 TEN
548,1890 Hustler TV
549,1888 Penthouse Block
863,1218 NBA TV HD
3001 MLB El - Arizona Diamondbacks
3002 MLB El - Atlanta Braves
3003 MLB El - Baltimore Orioles
3004 MLB El - Boston Red Sox
3005 MLB El - Chicaco Cubs
3006 MLB El - Chicago White Sox

3007 MLB EI - Cincinnati Reds
3008 MLB EI - Cleveland Indians
3009 MLB EI - Colorado Rockies
3010 MLB EI - Detroit Tigers
3011 MLB EI - Houston Astros
3012 MLB EI - Kansas City Royals
3013 MLB EI - Los Angeles Angels
3014 MLB EI - Los Angeles Dodgers
3015 MLB EI - Miami Marlins
3016 MLB EI - Milwaukee Brewers
3017 MLB EI - Minnesota Twins
3018 MLB EI - New York Mets
3019 MLB EI - New York Yankees
3020 MLB EI - Oakland Athletics
3021 MLB EI - Philadelphia Phillies
3022 MLB EI - Pittsburgh Pirates
3023 MLB EI - San Diego Padres
3024 MLB EI - San Francisco Giants
3025 MLB EI - Seattle Mariners
3026 MLB EI - St. Louis Cardinals
3027 MLB EI - Tampa Bay Rays
3028 MLB EI - Texas Rangers
3029 MLB EI - Toronto Blue Jays
3030 MLB EI - Washington Nationals
3034 NBA LP - Atlanta Hawks
3035 NBA LP - Boston Celtics
3036 NBA LP - Brooklyn Nets
3037 NBA LP - Charlotte Hornets
3038 NBA LP - Chicago Bulls
3039 NBA LP - Cleveland Cavaliers
3040 NBA LP - Dallas Mavericks
3041 NBA LP - Denver Nuggets
3042 NBA LP - Detroit Pistons
3043 NBA LP - Golden State Warriors
3044 NBA LP - Houston Rockets
3045 NBA LP - Indiana Pacers
3046 NBA LP - Los Angeles Clippers
3047 NBA LP - Los Angeles Lakers
3048 NBA LP - Memphis Grizzlies
3049 NBA LP - Miami Heat
3050 NBA LP - Milwaukee Bucks
3051 NBA LP - Minnesota Timberwolves
3052 NBA LP - New Orleans Pelicans
3053 NBA LP - New York Knicks
3054 NBA LP - Oklahoma City Thunder
3055 NBA LP - Orlando Magic

3056 NBA LP - Philadelphia 76ers
3057 NBA LP - Phoenix Suns
3058 NBA LP - Portland Trailblazers
3059 NBA LP - Sacramento Kings
3060 NBA LP - San Antonio Spurs
3061 NBA LP - Toronto Raptors
3062 NBA LP - Utah Jazz
3063 NBA LP - Washington Wizards
3067 NHL CI - Anaheim Ducks
3068 NHL CI - Arizona Coyotes
3069 NHL CI - Boston Bruins
3070 NHL CI - Buffalo Sabres
3071 NHL CI - Calgary Flames
3072 NHL CI - Carolina Hurricanes
3073 NHL CI - Chicago Blackhawks
3074 NHL CI - Colorado Avalanche
3075 NHL CI - Columbus Blue Jackets
3076 NHL CI - Dallas Stars
3077 NHL CI - Detroit Red Wings
3078 NHL CI - Edmonton Oilers
3079 NHL CI - Florida Panthers
3080 NHL CI - Los Angeles Kings
3081 NHL CI - Minnesota Wild
3082 NHL CI - Montreal Canadiens
3083 NHL CI - Nashville Predators
3084 NHL CI - New Jersey Devils
3085 NHL CI - New York Islanders
3086 NHL CI - New York Rangers
3087 NHL CI - Ottawa Senators
3088 NHL CI - Philadelphia Flyers
3089 NHL CI - Pittsburgh Penguins
3090 NHL CI - San Jose Sharks
3091 NHL CI - Seattle Kraken
3092 NHL CI - St. Louis Blues
3093 NHL CI - Tampa Bay Lightning
3094 NHL CI - Toronto Maple Leafs
3095 NHL CI - Vancouver Canucks
3096 NHL CI - Vegas Golden Knights
3097 NHL CI - Washington Capitals
3098 NHL CI - Winnipeg Jets

ON DEMAND

1,1000,1882,1897 Xfinity Presents
127,550,1883,1896 Xfinity Latino Presenta
323,1817,1880,1899 Hitz

324,1818,1881,1898 Hitz 2
325,1819 Hitz 3
539,1884,1895,3349 PARENTAL
540,1885 Adult On Demand
888,1622 Xfinity Black Experience
1100,1125,1242 Searchlight On Demand
1751 Free Movies On Demand
1801 HBO On Demand
1867 STARZ On Demand
3300,3370,3400 Xfinity Latino Presenta
3440,3450,3480 PARENTAL

XFINITY INSTANT TV LATINO

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)
72,567,3483 Galavisión
570,3396 CNN en Español
575 Discovery en Español
577 History en Español
591 Discovery Familia
592,3331 BabyFirst Americas - Spanish
594,3340 Vme Kids
626,3383 Pasiones
644 Sony Cine
645,3442 Cine Mexicano
647,3441 Cinelatino
649 ViendoMovies
651,3445 Cinoma Dinamita
917,3375 Galavisión HD
3335 Discovery Familia HD²
3371 Discovery en Español HD²
3377 History en Español HD²
3443 Sony Cine HD²
3447 ViendoMovies HD²

DIGITAL ECONOMY

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)
26 MSNBC
27 CNBC
28 BET
31 CNN
37 Syfy
45 Animal Planet
49 Bravo
50 A&E
53 E!
54 USA Network
63 Comedy Central
65 Lifetime
66 Discovery
69 TV Land
71 History
76 FOX News Channel
103 Bloomberg TV
106 FOX Business Network
109 National Geographic Channel
114 BBC America
137 Hallmark Channel
138 AMC
157 Hallmark Movies & Mysteries
171 BBC World News
194 Smithsonian Channel

814,1122 Bloomberg TV HD
817,1111 CNN HD
818,1113 MSNBC HD
819,1121 CNBC HD
820,1110 FOX News Channel HD
821,1123 FOX Business Network HD
823,1403 USA Network HD
828,1435 Comedy Central HD
829,1411 Syfy HD
830,1458 Hallmark Channel HD
831,1402 A&E HD
832,1463 Bravo HD
833,1466 E! HD
835,1455 Lifetime HD
866,1625 BET HD
868,1471 Animal Planet HD
869,1449 Discovery HD
871,1473 National Geographic HD
875,1478 History HD
889,1405 AMC HD
894,1459 Hallmark Movies & Mysteries HD
1117 BBC World News HD²
1418 BBC America HD
1426 TV Land HD²
1477 Smithsonian Channel HD
1627 ASPIRE HD²

FAMILY TIER

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)
29 The Weather Channel
30 HLN
42 HGTV
43 Nickelodeon
68 Food Network
109 National Geographic Channel
110 Science
121 Magnolia Network
128 Universal Kids
130 Discovery Family Channel
133 TeenNick
135 Disney XD
136 Disney Channel
815,1102 The Weather Channel HD
816,1112 HLN HD
838,1492 HGTV HD
839,1484 Food Network HD
871,1473 National Geographic HD
872,1451 Science HD
877,1716 Disney XD HD
879,1728 Nickelodeon HD
880,1715 Disney Channel HD
1707 Universal Kids HD
1714 Discovery Family Channel HD
1740 TeenNick HD²

STARTER LATINO TV

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)
17,191 NewsNation
30 HLN
32 YES Network
33 Freeform

34 TBS
35 TNT
40 ESPN
41 ESPN2
42 HGTV
43 Nickelodeon
51 VH1
52 MTV
60 FX
64 Golf Channel
67 TLC
73 SNY
75 FOX Sports 1
82 OWN (Oprah Winfrey Network)
117 WE tv
119 LMN
128 Universal Kids
173 TV One
179 GSN
188 Travel Channel
714,1314 BTN Overflow
715 BTN
816,1112 HLN HD
824,1409 FX HD
825,1404 TNT HD
826,1434 TBS HD
836,1428 WE tv HD
837,1450 TLC HD
838,1492 HGTV HD
840,1488 Travel Channel HD
843,1253 SNY HD
844,1254 YES Network HD
849,1223 Golf Channel HD
850,1205 ESPN HD
851,1206 ESPN2 HD
855,1313 BTN HD
857,1208 FOX Sports 1 HD
865,1626 TV One HD
870,1243 MotorTrend Network
879,1728 Nickelodeon HD
881,1742 Freeform HD
882,1612 MTV Live HD
884,1606 MTV HD
886,1607 VH1 HD
895,1456 LMN HD
898,1420 NewsNation HD
900,1464 OWN HD (Oprah Winfrey Network)
1425 GSN HD
1707 Universal Kids HD

ECONOMY PLUS

LATINO TV
(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)
17,191 NewsNation
30 HLN
33 Freeform
42 HGTV
43 Nickelodeon
51 VH1
52 MTV
60 FX
67 TLC
75 FOX Sports 1
82 OWN (Oprah Winfrey Network)
117 WE tv
119 LMN

128 Universal Kids	29 The Weather Channel	735 Tennis Channel	1115 Newsmax TV HD ²
173 TV One	30 HLN	814,1122 Bloomberg TV HD	1116 GrioTV HD ²
179 GSN	31 CNN	815,1102 The Weather Channel HD	1127 NEWS12-NJ HD
188 Travel Channel	32 YES Network	816,1112 HLN HD	1130 C-SPAN3 HD ²
816,1112 HLN HD	33 Freeform	817,1111 CNN HD	1410 FXX HD
824,1409 FX HD	34 TBS	818,1113 MSNBC HD	1418 BBC America HD
836,1428 WE tv HD	35 TNT	819,1121 CNBC HD	1425 GSN HD
837,1450 TLC HD	37 Syfy	820,1110 FOX News Channel HD	1426 TV Land HD ²
838,1492 HGTV HD	40 ESPN	821,1123 FOX Business Network HD	1437 Comedy.TV HD ²
840,1488 Travel Channel HD	41 ESPN2	823,1403 USA Network HD	1446 Justice Central.TV HD ²
857,1208 FOX Sports 1 HD	42 HGTV	824,1409 FX HD	1465 Oxygen HD
865,1626 TV One HD	43 Nickelodeon	825,1404 TNT HD	1483 Recipe.TV HD ²
870,1243 MotorTrend Network	45 Animal Planet	826,1434 TBS HD	1620 Great American Family HD ²
879,1728 Nickelodeon HD	49 Bravo	828,1435 Comedy Central HD	1623 AFRO HD ²
881,1742 Freeform HD	50 A&E	829,1411 Syfy HD	1624 Cleo HD ²
882,1612 MTV Live HD	51 VH1	830,1458 Hallmark Channel HD	1627 ASPIRE HD ²
884,1606 MTV HD	52 MTV	831,1402 A&E HD	1637 Revolt HD ²
886,1607 VH1 HD	53 E!	832,1463 Bravo HD	1684 Jewish Broadcasting Service HD ²
895,1456 LMN HD	54 USA Network	833,1466 E! HD	1707 Universal Kids HD
898,1420 NewsNation HD	60 FX	835,1455 Lifetime HD	1722 Kids Street HD ²
900,1464 OWN HD (Oprah Winfrey Network)	62 NEWS12-NJ	836,1428 WE tv HD	
1425 GSN HD	63 Comedy Central	837,1450 TLC HD	
1707 Universal Kids HD	64 Golf Channel	838,1492 HGTV HD	

SELECTO

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)

72,567,3483 Galavision
 141,630,3380 MTV TR3s
 570,3396 CNN en Espanol
 571,3416 SUR TV
 575 Discovery en Espanol
 577 History en Espanol
 584,3482 FOX Deportes
 585,1231,3351,3481 ESPN Deportes
 586,3485 TUDN
 590,3337 Disney XD en Espanol
 611,3428 WAPA America
 614,3414 Supercanal
 616,3412 Nuestra Tele
 631,3486 NBC Universo
 645,3442 Cine Mexicano
 647,3441 Cinelatino
 649 ViendoMovies
 917,3375 Galavision HD
 1228,3360 Zona Futbol HD²
 1229,3359 TUDN HD
 1230,3353 FOX Deportes HD²
 1232,3387 NBC Universo HD²
 3371 Discovery en Espanol HD²
 3377 History en Espanol HD²
 3447 ViendoMovies HD²
 3491 Zona Futbol¹

EXPANDED BASIC

(NO LONGER AVAILABLE FOR NEW SUBSCRIPTIONS)

17,191 NewsNation
 26 MSNBC
 27 CNBC
 28 BET

71 History
 72,567,3483 Galavision
 73 SNY
 74 truTV
 75 FOX Sports 1
 76 FOX News Channel
 82 OWN (Oprah Winfrey Network)
 103 Bloomberg TV
 105 C-SPAN3
 106 FOX Business Network
 109 National Geographic Channel
 111 Investigation Discovery
 114 BBC America
 117 WE tv
 119 LMN
 123 Oxygen
 128 Universal Kids
 136 Disney Channel
 137 Hallmark Channel
 138 AMC
 147 Great American Family
 157 Hallmark Movies & Mysteries
 173 TV One
 179 GSN
 185 Cleo
 188 Travel Channel
 189 UP
 268,568,3301 Azteca
 714,1314 BTN Overflow
 715 BTN
 725 FXX

821,1123 FOX Business Network HD
 823,1403 USA Network HD
 824,1409 FX HD
 825,1404 TNT HD
 826,1434 TBS HD
 828,1435 Comedy Central HD
 829,1411 Syfy HD
 830,1458 Hallmark Channel HD
 831,1402 A&E HD
 832,1463 Bravo HD
 833,1466 E! HD
 835,1455 Lifetime HD
 836,1428 WE tv HD
 837,1450 TLC HD
 838,1492 HGTV HD
 839,1484 Food Network HD
 840,1488 Travel Channel HD
 841,1430 truTV HD
 843,1253 SNY HD
 844,1254 YES Network HD
 849,1223 Golf Channel HD
 850,1205 ESPN HD
 851,1206 ESPN2 HD
 855,1313 BTN HD
 857,1208 FOX Sports 1 HD
 862,1224 Tennis Channel HD
 865,1626 TV One HD
 866,1625 BET HD
 868,1471 Animal Planet HD
 869,1449 Discovery HD
 870,1243 MotorTrend Network
 871,1473 National Geographic HD
 875,1478 History HD
 879,1728 Nickelodeon HD
 880,1715 Disney Channel HD
 881,1742 Freeform HD
 882,1612 MTV Live HD
 884,1606 MTV HD
 886,1607 VH1 HD
 887,1457 UP HD
 889,1405 AMC HD
 894,1459 Hallmark Movies & Mysteries HD
 895,1456 LMN HD
 898,1420 NewsNation HD
 899,1444 Investigation Discovery HD
 900,1464 OWN HD (Oprah Winfrey Network)
 917,3375 Galavision HD

1410 FXX HD
 1418 BBC America HD
 1425 GSN HD
 1426 TV Land HD²
 1437 Comedy.TV HD²
 1446 Justice Central.TV HD²
 1465 Oxygen HD
 1483 Recipe.TV HD²
 1620 Great American Family HD²
 1623 AFRO HD²
 1624 Cleo HD²
 1627 ASPIRE HD²
 1637 Revolt HD²
 1684 Jewish Broadcasting Service HD²
 1707 Universal Kids HD
 1722 Kids Street HD²

¹Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service.

²Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service. Requires HD Technology Fee.

³Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service.

A subscription to Limited Basic is required to receive video services unless otherwise indicated. TV Box, TV Adapter, CableCARD or compatible customer owned device is required to receive video services. Channel lineup for outlets with TV Adapters is same as the primary outlet with the following exceptions: premium channels are not available and only the following HD channels with channel numbers above 1000 are available: The Weather Channel, Fox News, CNN, HLN, MSNBC, CNBC, Bloomberg, Fox Business, CSPAN, CSPAN2, CSPAN 3, BBC America, Discovery Family, EWTN, FXX, Gala, GSN, Oxygen, Universal Kids, Univision Deportes, and your local news stations. Except for Limited Basic only customers, HD programming requires subscription to HD Technology Fee and HD compatible equipment. Channel lineup subject to change. Additional restrictions may apply. See Services and Pricing card for additional information. © 2022 Comcast. All rights reserved.

E. Rates

SCHEDULE OF ALL PRICES, TERMS AND CONDITIONS
OF
COMCAST CABLE
NEW JERSEY SYSTEMS

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SECTION 1 – GENERAL**A. XFINITY STORES AND SERVICE CENTERS**

Comcast Xfinity Stores and Service Centers Serve All New Jersey Customers
Statewide Customer Contact: 1-800-COMCAST (1-800-266-2278)

941 Haddonfield Road	Cherry Hill
755 State Route 18, Unit 237	East Brunswick
279 Amwell Road	Hillsborough
30 Mall Drive West, B28C-5	Jersey City
3371 US Route 1, Mercer Mall, Units 8 & 8A	Lawrenceville
451 Martin Truex Jr Blvd	Manahawkin
500 Consumer Drive	Mays Landing
42 Centerton Rd	Mt. Laurel
2160 No. 2d Street	Millville
155 Port Murray Rd	Port Murray
1500 Route 47	Rio Grande
1256 Hooper Avenue	Toms River
3841 Route 42	Turnersville
2345 US Hwy Route 22, Center	Union
495 Prospect Ave	West Orange
310 State Route 36 #4A	West Long Branch
899 St. George Avenue, Suite 13	Woodbridge

B. TERRITORY SERVED

This Schedule of All Prices, Terms and Conditions covers the following municipalities:

Central System (Area 1)

Cranbury
East Brunswick
East Windsor
Helmetta

Hightstown
Jamesburg
Monroe
Plainsboro

Roosevelt
South Brunswick
Spotswood
West Windsor

Monmouth System (Area 2)

Allenhurst
Atlantic Highlands
Deal
Eatontown
Fair Haven
Freehold
Hazlet
Highlands

Holmdel
Little Silver
Loch Arbour
Long Branch
Middletown
Monmouth Beach
Oceanport
Red Bank

Rumson
Sea Bright
Shrewsbury Borough
Shrewsbury Township
Tinton Falls
West Long Branch

Ocean System (Area 3)

Bay Head
Brick Township

Mantoloking
Point Pleasant

Point Pleasant Beach

Toms River System (Area 4)

Township of Barnegat
Borough of Beachwood
Township of Berkeley
Township of Eagleswood
Borough of Island Heights
Township of Lacey

Borough of Lakehurst
Township of Little Egg Harbor
Township of Manchester
Township of Ocean
Borough of Ocean Gate
Borough of Pine Beach

Township of Stafford
Borough of South Toms River
Township of Toms River
Borough of Tuckerton

LBI System (Area 5)

Borough of Barnegat Light
Borough of Beach Haven

Borough of Harvey Cedars
Township of Long Beach

Borough of Ship Bottom
Borough of Surf City

Somerset System (Area 6)

Township of Bedminster
Borough of Bernardsville
Township of Bethlehem
Township of Branchburg
Township of Chatham
Borough of Chester
Township of Chester
Town of Clinton
Township of Clinton
Township of Delaware

Township of East Amwell
Borough of Far Hills
Borough of Flemington
Township of Franklin (Hunterdon)
Township of Franklin (Somerset)
Township of Harding
Township of Hillsborough
Borough of Lebanon
Township of Long Hill
Borough of Mendham

Township of Mendham
Borough of Millstone
Township of Montgomery
Borough of Peapack/Gladstone
Princeton
Township of Raritan
Township of Readington
Borough of Rocky Hill
Township of Tewksbury
Township of Union

Garden State System (Area 7)

Audubon Borough
Audubon Park Borough
Barrington Borough
Bellmawr Borough
Berlin Borough
Berlin Township
Camden City
Carneys Point Township
Cherry Hill Township
Chesterfield Township
Collingswood Borough
Clementon Borough
Eastampton Township
Evesham Township
Fieldsboro Borough
Florence Township
Gibbsboro Borough
Gloucester Township
Haddon Township
Haddon Heights Borough

Haddonfield Borough
Hainesport Township
Hi-Nella Borough
Laurel Springs Borough
Lawnside Borough
Lindenwold Borough
Lumberton Township
Magnolia Borough
Mansfield Township
Merchantville Borough
Medford Township
Medford Lakes Borough
Moorestown Township
Mount Holly Township
Mount Laurel Township
New Hanover Township
North Hanover Township
Oaklyn Borough
Pemberton Borough
Pemberton Township

Pennsauken Township
Pine Hill Borough
Pine Valley Borough
Pitman Borough
Plumsted Township
Runnemede Borough
Shamong Township
Somerdale Borough
Southampton Township
Springfield Township
Stratford Borough
Tabernacle Township
Tavistock Borough
Voorhees Township
Westampton Township
Woodlynne Borough
Woodland Township
Wrightstown Borough

Burlington System (Area 8)

Beverly
Bordentown City
Bordentown Township
Burlington City
Burlington Township

Cinnaminson
Delanco
Delran
Edgewater Park
Palmyra

Riverside
Riverton
Westampton
Willingboro

Gloucester System (Area 9)

Clayton
Deptford
East Greenwich
Glassboro
Greenwich

Mantua
National Park
Paulsboro
Wenonah
West Deptford

Westville
Woodbury
Woodbury Heights

Maple Shade System (Area 10)

Brooklawn Borough
Gloucester City

Maple Shade Township
Mount Ephraim Borough

Union System (Area 11)

Belleville
Berkeley Heights
Bloomfield
Caldwell
Carteret
Clark
Cranford
East Orange
Essex Fells
Fairfield
Fanwood
Garwood
Glen Ridge
Harrison

Hillside
Irvington
Kenilworth
Linden
Livingston
Maplewood
Millburn
Montclair
Mountainside
New Providence
Orange
Perth Amboy
Rahway
Roseland

Roselle
Roselle Park
South River
Scotch Plains
Secaucus
Springfield
Summit
Union
Verona
West Caldwell
Westfield
West Orange
Winfield
Woodbridge

Plainfield System (Area 12)

Plainfield

North Plainfield

South Plainfield

Jersey City System (Area 13)

Jersey City

Meadowlands System (Area 14)

Borough of Carlstadt
Town of Kearny (Hudson)
Borough of East Newark (Hudson)

Borough of East Rutherford
Township of Lyndhurst
Borough of North Arlington

Borough of Rutherford
Borough of Wallington

Northwest System (Area 15)

Town of Belvidere	Borough of High Bridge (Hunterdon)	Township of Mt. Olive
Borough of Califon (Hunterdon)	Township of Independence	Township of Oxford
Township of Franklin	Township of Lebanon (Hunterdon)	Borough of Washington
Borough of Glen Gardner (Hunterdon)	Township of Liberty	Township of Washington
Town of Hackettstown	Township of Mansfield	Township of Washington (Morris)
Borough of Hampton (Hunterdon)		Township of White

Trenton System (Area 16)

Ewing	Lawrence	Trenton
Hopewell	Pennington	

Lambertville System (Area 17)

Delaware Township	Lambertville City	West Amwell Towns
Hopewell Township	Stockton Borough	

Avalon System (Area 18)

Borough of Avalon	City of Sea Isle City
Township of Middle (Swainton area, Avalon Manor & Stone Harbor Manor)	Borough of Stone Harbor
	Township of Upper (Strathmere area)

Wildwood System (Area 19)

City of Cape May	Township of Middle	Borough of West Wildwood
Borough of Cape May Point	North Wildwood	Borough of Wildwood Crest
Township of Lower	Borough of West Cape May	City of Wildwood

Pleasantville System (Area 20)

City of Absecon	Borough of Longport	City of Somers Point
City of Atlantic City	City of Margate	Township of Upper
Bass River Township	Portion of Township of Maurice River	City of Ventnor
City of Brigantine	Township of Mullica	Washington Township (Burlington)
City of Corbin City	City of Northfield	Borough of Woodbine
Township of Dennis	City of Ocean City	Township of Weymouth
City of Egg Harbor	City of Pleasantville	
Township of Egg Harbor	City of Port Republic	
Township of Galloway	Seaview Harbor (Section of Township of Egg Harbor)	
Township of Hamilton		
City of Linwood		

Vineland System (Area 21)

Township of Alloway
City of Bridgeton
Borough of Buena
Township of Buena Vista
Borough of Chesilhurst
Township of Commercial
Township of Deerfield
Township of Downe
Township of Elk
Borough of Elmer
Township of Elsinboro
Township of Fairfield
Borough of Folsom
Township of Franklin
Town of Hammonton
Township of Harrison
Township of Hopewell

Township of Lawrence
Township of Logan
Township of Lower Alloways
Creek
Township of Mannington
Township of Maurice River
City of Millville
Township of Monroe
Borough of Newfield
Township of Oldmans
Borough of Pennsgrove
Township of Pennsville
Township of Pilesgrove
Township of Pittsgrove
Twp of Quinton
City of Salem
Borough of Shiloh

Township of South Harrison
Borough of Swedesboro
Township of Upper Deerfield
Township of Upper Pittsgrove
City of Vineland
Township of Waterford
Township of Washington
Township of Winslow
Borough of Woodstown
Township of Woolwich

C. TERMS AND CONDITIONS**COMCAST AGREEMENT FOR RESIDENTIAL VIDEO AND HIGH-SPEED SERVICES****ABOUT THIS AGREEMENT, OUR SERVICES, AND YOUR RIGHTS**

Comcast Services will be provided to you (“you,” “your,” or “Customer”) on the terms and conditions set forth in this Agreement for Residential Video and High-Speed Services (the “Agreement”) by the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area (“Comcast,” “we,” “us,” or “our”) and in any applicable Tariff(s) on file with the FCC, state utility commission or other comparable state agency. For purposes of this Agreement, “affiliate” means any entity that controls, is controlled by or is under common control with Comcast Corporation. Services may include, but are not limited to, cable television service (“Video”) and Comcast High-Speed Internet service (“HSI”) (each a “Service” and collectively the “Services”). The terms and conditions in the “GENERAL TERMS AND CONDITIONS” section below are applicable to all Services unless otherwise indicated. Additional terms and conditions applicable to HSI are included in this Agreement in sections titled “ADDITIONAL PROVISIONS APPLICABLE TO HSI”. We may change our prices, fees, the Services and/or the terms and conditions of this Agreement in the future. Unless this Agreement or applicable law specifies otherwise, we will give you thirty (30) days prior Notice of any significant change to this Agreement. If you find the change unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the end of the notice period (the “Effective Date”) of the change, we will consider that you have accepted the changes. You may not modify this Agreement by making any typed, handwritten, or any other changes to it for any purpose.

Note: This Agreement contains a binding arbitration provision in Section 13 that affects your rights under this Agreement with respect to all Services.

GENERAL TERMS AND CONDITIONS**1. ACCEPTANCE OF THIS AGREEMENT**

You will have accepted this Agreement and be bound by its terms if you use the Services or otherwise indicate your affirmative acceptance of such Services.

2. CHARGES AND BILLINGS

a. Charges, Fees, and Taxes You Must Pay. You agree to pay all charges associated with the Services, including, but not limited to, installation charges, monthly service charges, Comcast Equipment (as defined below) charges, service call charges, applicable federal, state, and local taxes (however designated) and any fees or payment obligations imposed by governmental or quasi-governmental bodies for the sale, installation, use, or provision of the Services. You agree to pay any regulatory recovery fees which Comcast invoices you for municipal, state and federal government fees or assessments imposed on Comcast, or any programs in which Comcast participates, including, but not limited to, public, educational and governmental access. **YOU WILL BE RESPONSIBLE FOR PAYING ANY GOVERNMENT IMPOSED FEES AND TAXES THAT BECOME APPLICABLE RETROACTIVELY.** We will provide you with notice and an effective date of any change in our prices or fees, unless the change in price is related to a change in governmental or quasi-governmental taxes, fees or assessments, in which case we may elect not to provide notice except where required by applicable law. Not all fees apply to all Services.

• **For Video Customers.** Video price information is supplied with our Welcome Kit.

• **For HSI Customers.** HSI price information is available at www.comcast.com (or an alternative site if we notify you).

•• **For Minimum Term Customers.** If you have signed a minimum term addendum, which may be available within your area, your price for Service(s) is as specified in the minimum term addendum.

b. How We Will Bill You. Unless you have signed a minimum term addendum, Services are provided to you on a month-to-month basis. You will generally be billed monthly, in advance, for recurring service charges, equipment charges, and fees. **IN ADDITION, YOU MUST PAY, ON OR BEFORE THE DAY WE INSTALL ANY OR ALL OF THE SERVICES, THE FIRST MONTH'S SERVICE CHARGES, COMCAST EQUIPMENT CHARGES, ANY DEPOSITS, AND ANY INSTALLATION CHARGES.** You may be billed for some Services individually after they have been provided to you; these include measured and per-call charges (as explained below) and charges for pay-per-view movies or events, interactive television, and e-commerce. Your first bill may include pro-rated charges from the date you first begin receiving Services, as well as monthly recurring charges for the next month and charges for non-recurring charges for any nonrecurring services you have received. If you make partial payment of any bill, we will apply that payment to the outstanding charges in the amounts and proportions that we determine. However, we do not waive our rights to collect the full balance owed to us by accepting partial payment.

c. Third-Party Charges That Are Your Responsibility. You acknowledge that you may incur charges with third-party service providers that are separate and apart from the amounts charged by us. These may include charges resulting from accessing on-line services, purchasing or subscribing to other offerings via the Internet or interactive options on your Video Service, if applicable, or otherwise. You are solely responsible for all charges payable to third parties, including all applicable taxes. In addition, you are solely responsible for protecting the security of credit card and other personal information provided to others in connection with such transactions.

d. Alternative Billing Arrangements. In certain cases, Comcast may agree to provide billing services on behalf of third parties, as the agent of the third party. Any such third-party charges shall be payable pursuant to any contract or other arrangement between you and the third party. We will not be responsible for any dispute regarding these charges between you and any third party. You must address all such disputes directly with the third party.

e. Payment by Credit Card or Check. If you use a credit card to pay for the Services, use of the card is governed by the card issuer agreement for that card, and you must refer to that agreement for your rights and liabilities as a cardholder. If Comcast does not receive payment from your credit card issuer or its agents, you agree to pay all amounts due upon demand. If you make payment by check, you authorize Comcast to collect your check electronically. You agree that you may not amend or modify this Agreement with any restrictive endorsements (such as "paid in full"), releases, or other statements on or accompanying checks or other payments accepted by Comcast and that any such notations shall have no legal effect.

f. Our Remedies if You Pay Late or Fail to Pay

i. Late or Non-Payments: You may be billed fees, charges and assessments related to late payments or non-payments if for any reason (a) Comcast does not receive from you any required payment for the Services by the payment due date or (b) you pay less than the full amount due for the Services.

ii. Fees Not Considered Interest or Penalties: Comcast does not anticipate that you will fail to pay for the Services on a timely basis, and we do not extend credit to customers. Any fees, charges, and assessments due to late payment or nonpayment are not interest, credit service charges, or finance charges or penalties. Rather, they are liquidated damages intended to be a reasonable advance estimate of our costs resulting from late payments and non-payments. These costs will be difficult to calculate or to predict when we set such fees, charges, and assessments, because we cannot know in advance: (a) whether you will pay for the Services on a timely basis, if ever; (b) if you do pay late, when you will actually pay; and (c) what costs we will incur because of your late payment or non-payment.

iii. Collection Costs: If we are required to use a collection agency or attorney to collect money owed by you, you agree to pay the reasonable costs of collection. These costs include but are not limited to any collection agency's fees, reasonable attorneys' fees, and arbitration or court costs.

iv. Suspension/Disconnect: If you fail to pay the full amount due for any or all of the Services then Comcast, at its sole discretion in accordance with applicable law, may suspend or disconnect any or all the Services you receive.

g. Reconnection Fees and Related Charges. Should you wish to resume a Service after any suspension, we may require you to pay a reconnection fee. Should you wish to reinstate any or all Services after disconnection, we may require you to

pay an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. Reconnection of the Services is subject to our credit policies, this Agreement and applicable law.

h. Our Right to Make Credit Inquiries. YOU AUTHORIZE COMCAST TO MAKE INQUIRIES AND TO RECEIVE INFORMATION ABOUT YOUR CREDIT EXPERIENCE FROM OTHERS, TO ENTER THIS INFORMATION IN YOUR FILE, AND TO DISCLOSE THIS INFORMATION CONCERNING YOU TO APPROPRIATE THIRD PARTIES FOR REASONABLE BUSINESS PURPOSES.

i. Your Responsibilities Concerning Billing Questions. Subject to applicable law, if you intend to dispute a charge or request a billing credit, you must contact Comcast within sixty (60) days of the date on the bill. You waive any disputes or credits that you do not report within sixty (60) days.

3. REFUNDABLE DEPOSIT

We may require you to pay a refundable deposit when you activate the Service(s). We may also require you to pay a refundable deposit after activation of the Service(s) if you add Comcast Equipment and/or Service(s) or if you fail to pay any amounts when they are due. If we disconnect your Service(s) or are otherwise required under applicable law to refund the deposit, we shall within forty-five (45) days or as otherwise specified by applicable law return a sum equal to the deposit(s) you paid (without interest unless otherwise required by law) minus any amounts due on your account (including without limitation, any amounts owed for Services or for any Comcast Equipment that is damaged, altered, or not returned).

4. CHANGES TO SERVICES

Subject to applicable law, we have the right to change our Services, Comcast Equipment and rates or charges, at any time with or without notice. We also may rearrange, delete, add to or otherwise change programming or features or offerings contained in the Services, including but not limited to, content, functionality, hours of availability, customer equipment requirements, speed and upstream and downstream rate limitations. If we do give you notice, it may be provided on your monthly bill, as a bill insert, in a newspaper or other communication permitted under applicable law. If you find a change in the Service(s) unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the change, this will constitute your acceptance of the change. Please take the time to read any notices of changes to the Service(s). We are not liable for failure to deliver any programming, services, features or offerings except as provided in Section 11(e).

5. ACCESS TO YOUR PREMISES

You agree to allow us and our agents the right to enter at reasonable times your property upon which the Services and/or Comcast Equipment will be provided (the "Premises"), for purposes of installing, configuring, maintaining, inspecting, upgrading, replacing and removing the Services and/or Comcast Equipment used to receive any of the Services. You warrant that you are either the owner of the Premises or that you have the authority to give us access to the Premises. If you are not the owner of the Premises, you are responsible for obtaining any necessary approval from the owner to allow us and our agents into the Premises to perform the activities specified above. In addition, you agree to supply us or our agent, if we ask, the owner's name, address and phone number and/or evidence that the owner has authorized you to grant access to us and our agents to the Premises.

6. MAINTENANCE AND OWNERSHIP OF EQUIPMENT

a. Comcast Equipment. You agree that except for the wiring installed inside the Premises ("Inside Wiring"), all Comcast Equipment belongs to us or other third parties and will not be deemed fixtures or in any way part of the Premises. Comcast Equipment includes all new or reconditioned equipment installed, provided or leased to you by us or our agents, including but not limited to, cabling or wiring and related electronic devices, cable modems, wireless gateway/routers, any other hardware and all software or "downloads" to Comcast Equipment. You agree to use Comcast Equipment only for the Services pursuant to this Agreement. We may remove or change the Comcast Equipment at our discretion at any time the Services are active or following the termination of your Service(s). You agree to allow us access to the Premises for these purposes. You may not sell, lease, abandon or give away the Comcast Equipment, or permit any other provider of video, high speed data or telephone services to use the Comcast Equipment. The Comcast Equipment may only be used in the Premises. At your request, we may relocate the Comcast Equipment in the Premises for an additional charge, at a time

Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to www.comcast.com/policies.

agreeable to you and us. YOU UNDERSTAND AND ACKNOWLEDGE THAT IF YOU ATTEMPT TO INSTALL OR USE THE COMCAST EQUIPMENT OR SERVICES AT A LOCATION OTHER THAN THE PREMISES, THE SERVICES MAY FAIL TO FUNCTION OR MAY FUNCTION IMPROPERLY. You agree that you will not allow anyone other than Comcast employees or agents to service the Comcast Equipment. We suggest that the Comcast Equipment in your possession be covered by your homeowners, renters, or other insurance. You will be directly responsible for loss, repair, replacement and other costs, damages, fees and charges if you do not return the Comcast Equipment to us in an undamaged condition.

b. Customer Equipment

i. Responsibility: Comcast has no responsibility for the operation or support, maintenance or repair of any equipment, software or services that you elect to use in connection with the Services or Comcast Equipment (the “Customer Equipment”).

• **For HSI Customers.** You can find Comcast’s current minimum technical and other requirements for HSI customers at <http://www.comcast.com/Support/Corp1/FAQ/FaqDetail2205.html>. These requirements may be located at an alternative site if we so notify you. Whether a cable modem, gateway/router or other device is owned by you or us, we have the unrestricted right, but not the obligation, to upgrade or change the firmware in these devices remotely or on the Premises at any time that we determine it necessary or desirable in order to provide Services to you in accordance with our specifications and requirements.

ii. Non-Recommended Configurations: Customer Equipment that does not meet Comcast’s minimum technical or other specifications constitutes a “Non-Recommended Configuration.” NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS WARRANT THAT A NON-RECOMMENDED CONFIGURATION WILL ENABLE YOU TO SUCCESSFULLY INSTALL, ACCESS, OPERATE OR USE THE SERVICES. YOU ACKNOWLEDGE THAT ANY SUCH INSTALLATION, ACCESS, OPERATION, OR USE COULD CAUSE CUSTOMER EQUIPMENT TO FAIL TO OPERATE OR CAUSE DAMAGE TO CUSTOMER EQUIPMENT, YOU, YOUR PREMISES OR COMCAST EQUIPMENT. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY SUCH FAILURE OR DAMAGE. Comcast reserves the right to deny you customer support for the Services and/or terminate Service(s) if you use a Non-Recommended Configuration.

iii. No Unauthorized Devices or Tampering: You agree not to attach any unauthorized device to Comcast Equipment or the Services. If you make any unauthorized connection or modification to Comcast Equipment or the Services or any other part of our cable network, we may terminate your Service and recover such damages as may result from your actions. Unless expressly authorized by us, you agree not to install anything to intercept or receive any of the Services offered over our cable network or to assist any person in intercepting or receiving any of the Services offered over our cable network. You also agree that you will not attach anything to the Inside Wiring, Comcast Equipment or Customer Equipment, whether installed by you or us, which singly or together impairs the integrity of our cable network or degrades our cable network’s signal quality or strength or creates signal leakage. You hereby agree that we may recover damages from you for tampering with any Comcast Equipment or any other part of our cable network or for receiving unauthorized Service(s). You agree that it would be difficult if not impossible to calculate precisely the lost revenue resulting from your receipt of unauthorized Service(s) or the alteration or improper use of Comcast Equipment. You therefore agree to pay us as liquidated damages, the sum of \$500.00 per device used to receive the unauthorized Services in addition to our cost to replace any altered, damaged or unreturned Comcast Equipment or other equipment owned by Comcast, including any incidental costs. The unauthorized reception of the Services may also result in criminal fines and/or imprisonment.

c. Inside Wiring. You may install Inside Wiring, such as additional cable wiring and outlets, provided it does not interfere with the normal operations of our cable network. If you have us install Inside Wiring, we will charge you for that service. Regardless of who installed it, we consider the Inside Wiring your property or the property of whomever owns the Premises. Accordingly, you are responsible for the repair and maintenance of the Inside Wiring, unless you and Comcast have agreed otherwise in writing. (If you do not own the Premises, contact your landlord or building

manager about the repair or maintenance of Inside Wiring.) If you have us repair or maintain the Inside Wiring, we will charge you for that service.

7. USE OF SERVICES

You agree that the Services and the Comcast Equipment will be used only for personal, residential, non-commercial purposes, unless otherwise specifically authorized by us in writing. You will not use the Comcast Equipment at any time at an address other than the Premises without our prior written authorization. You agree and represent that you will not resell or permit another to resell the Services in whole or in part. You will not use or permit another to use the Comcast Equipment or the Service(s), directly or indirectly, for any unlawful purpose, including, but not limited to, in violation of any posted Comcast policy applicable to the Services. Use of the Comcast Equipment or Services for transmission, communications or storage of any information, data or material in violation of any U.S. federal, state or local regulation or law is prohibited. You acknowledge that you are accepting this Agreement on behalf of all persons who use the Comcast Equipment and/or Services and that you shall have sole responsibility for ensuring that all other users understand and comply with the terms and conditions of this Agreement and any applicable Comcast policies including, but not limited to, acceptable use and privacy policies. You further acknowledge and agree that you shall be solely responsible for any transactions, including, without limitation, purchases made through or in connection with the Services. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of the use of the Services, the Comcast Equipment and/or the Customer Equipment or the breach of this Agreement or any of the applicable Comcast policies by you or any other user of the Services at the Premises.

• For HSI Customers.

a. Acceptable Use Policy. The Comcast Acceptable Use Policy (“AUP”) and other policies concerning HSI are posted on the Service’s Web site at www.comcast.net (or an alternative Web site if we so notify you). You further agree that Comcast may modify the AUP or other policies from time to time. Notwithstanding anything to the contrary in this Agreement, YOU ACKNOWLEDGE AND AGREE THAT THE TERMS OF THE AUP AND ANY OTHER APPLICABLE COMCAST POLICIES MAY BE PUT INTO EFFECT OR REVISED FROM TIME TO TIME WITHOUT NOTICE BY POSTING A NEW VERSION OF THE AUP OR POLICY AS SET FORTH ABOVE. YOU AND OTHER USERS OF THE SERVICE SHOULD CONSULT THE AUP AND ALL POSTED POLICIES REGULARLY TO CONFORM TO THE MOST RECENT VERSION.

b. Prohibited Uses of HSI. You agree not to use HSI for operation as an Internet service provider, a server site for ftp, telnet, rlogin, e-mail hosting, “Web hosting” or other similar applications, for any business enterprise, or as an end-point on a non-Comcast local area network or wide area network. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of any breach of this Section including, but not limited to, any claims based on or arising out of any material violation of any applicable law.

8. ASSIGNABILITY

This Agreement and the Services furnished hereunder may not be assigned by you. You agree to notify us immediately of any changes of ownership or occupancy of the Premises. We may freely assign our rights and obligations under this Agreement with or without notice to you.

9. TERMINATION OF THIS AGREEMENT

a. Term. This Agreement will be in effect from the time that Services are activated until (1) it is terminated as provided for by this Agreement or by any addendum to this Agreement or (2) it is replaced by a revised Agreement. If you self-install Comcast Equipment, Service charges begin the earliest of (1) the day on which you picked up Comcast Equipment at our service center, (2) the day you install the Service, or (3) five (5) days after the date we ship the Comcast Equipment to you. If you self-install a cable modem or converter that you obtained from a source other than Comcast, charges begin the day that your order for the Services is entered into our system. The option to self-install a cable modem or converter and/or to

use a non-Comcast-supplied cable modem or converter is subject to availability. Any non-Comcast supplied cable modem or converter must comply with Comcast's minimum requirements.

b. Termination by You. Unless you have signed a minimum term addendum, you may terminate this Agreement for any reason at any time by notifying Comcast in one of three ways: (i) send a written notice to the postal address of your local Comcast business office; (ii) send an electronic notice to the e-mail address specified on www.comcast.com; or (iii) call our customer service line during normal business hours. Subject to applicable law or the terms of any agreements with governmental authorities, all applicable fees and charges will accrue until this Agreement has terminated, the Services have been disconnected, and all Comcast Equipment has been returned. We will refund all prepaid monthly service fees charged for Services after the date of termination (less any outstanding amounts due Comcast for the Services, affiliate services, Comcast Equipment, or other applicable fees and charges).

c. Suspension and Termination by Comcast. Under the conditions listed below, Comcast reserves the right, subject to applicable law, to act immediately and without notice to terminate or suspend the Services and/or to remove from the Services any information transmitted by or to any authorized users (e.g., email or voicemail). Comcast may take these actions if it: (1) determines that such use or information does not conform with the requirements set forth in this Agreement, (2) determines that such use or information interferes with Comcast's ability to provide the Services to you or others, (3) reasonably believes that such use or information may violate any laws, regulations, or written and electronic instructions for use, or (4) reasonably believes that such use or information interferes with or endangers the health and/or safety of our personnel or third parties. Comcast's action or inaction under this Section shall not constitute review or approval of your or any other users' use of the Services or information transmitted by or to you or users.

d. Your Obligations upon Termination. You agree that upon termination of this Agreement you will do the following:

1. You will immediately cease all use of the Services and all Comcast Equipment;
2. You will pay in full for your use of the Services up to the date that this Agreement has been terminated, and the Services are disconnected; and
3. Within ten (10) days of the date on which Services are disconnected, you will return all Comcast Equipment to us at our local business office or to our designee in working order, normal wear and tear excepted. Otherwise, you will be charged the amount set forth in the current pricing lists for such Comcast Equipment, or the revised amount for which you receive notice; if no amount has been specified for the particular model of Comcast Equipment, you will be charged the retail price for a new replacement. You may also be charged incidental costs that we incur in replacing the Comcast Equipment. Upon our request, you will permit us and our employees, agents, contractors, and representatives to access the Premises during regular business hours to remove the Comcast Equipment and other material provided by Comcast. We will conduct this removal at a time agreed on by you and us, and you will ensure that all Comcast Equipment is returned to Comcast.

10. LIMITED WARRANTY

THE COMCAST EQUIPMENT AND THE SERVICES ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT THE COMCAST EQUIPMENT OR THE SERVICES WILL MEET YOUR REQUIREMENTS, PROVIDE UNINTERRUPTED USE, OR OPERATE AS REQUIRED, WITHOUT DELAY, OR WITHOUT ERROR. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT ANY COMMUNICATIONS WILL BE TRANSMITTED IN UNCORRUPTED FORM. ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF PERFORMANCE, NONINFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED AND EXCLUDED UNLESS OTHERWISE PROHIBITED OR RESTRICTED BY APPLICABLE LAW.

11. LIMITATION OF COMCAST'S LIABILITY

a. Application. The limitations of liability set forth in this Section apply to any acts, omissions, and negligence of Comcast and its underlying third-party service providers, agents and suppliers (and their respective officers, employees, agents,

contractors or representatives) which, but for that provision, would give rise to a cause of action in contract, tort or under any other legal doctrine.

b. Customer Equipment. CUSTOMER EQUIPMENT MAY BE DAMAGED OR SUFFER SERVICE OUTAGES AS A RESULT OF THE INSTALLATION, SELF-INSTALLATION, USE, INSPECTION, MAINTENANCE, REPAIR, AND REMOVAL OF COMCAST EQUIPMENT AND THE SERVICES. EXCEPT FOR GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE, LOSS, OR DESTRUCTION TO THE CUSTOMER EQUIPMENT. IN THE EVENT OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT BY COMCAST, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS, WE SHALL PAY AT OUR SOLE DISCRETION FOR THE REPAIR OR REPLACEMENT OF THE DAMAGED CUSTOMER EQUIPMENT UP TO A MAXIMUM OF \$500. THIS SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY RELATING TO SUCH ACTIVITY.

• **For HSI Customers.** YOU UNDERSTAND THAT YOUR COMPUTER OR OTHER DEVICES MAY NEED TO BE OPENED, ACCESSED OR USED EITHER BY YOU OR BY US OR OUR AGENTS, IN CONNECTION WITH THE INSTALLATION OR REPAIR OF HSI. THE OPENING, ACCESSING OR USE OF YOUR COMPUTER OR OTHER DEVICES USED IN CONNECTION WITH YOUR COMPUTER MAY VOID WARRANTIES PROVIDED BY THE COMPUTER OR DEVICE MANUFACTURER OR OTHER PARTIES RELATING TO THE COMPUTER'S OR DEVICE'S HARDWARE OR SOFTWARE. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER AS THE RESULT OF THE VOIDING OF ANY SUCH WARRANTIES.

c. Other Services or Equipment. BY ACCEPTING THIS AGREEMENT, YOU WAIVE ALL CLAIMS AGAINST COMCAST FOR INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY BETWEEN THE COMCAST EQUIPMENT OR THE SERVICES AND ANY OTHER SERVICE, SYSTEMS, OR EQUIPMENT. IN THE EVENT OF SUCH INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY, YOUR SOLE REMEDY SHALL BE TO TERMINATE THE SERVICES IN ACCORDANCE WITH SECTION 9.

d. Software. When you use certain features of the Services, such as online features (where available), you may require special software, applications, and/or access to the Internet. Comcast makes no representation or warranty that any software or application installed on Customer Equipment, downloaded from the Service, or available through the Internet does not contain a virus or other harmful feature. It is your sole responsibility to take appropriate precautions to protect any Customer Equipment from damage to its software, files, and data as a result of any such virus or other harmful feature. We may, but are not required to, terminate all or any portion of the installation or operation of the Services if a virus or other harmful feature or software is found to be present on your Customer Equipment. We are not required to provide you with any assistance in removal of viruses. If we decide, in our sole discretion, to install or run virus check software on your Customer Equipment, we make no representation or warranty that the virus check software will detect or correct any or all viruses. You acknowledge that you may incur additional charges for any service call made or required on account of any problem related to a virus or other harmful feature detected on your Customer Equipment. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY HARDWARE, SOFTWARE, FILES, OR DATA RESULTING FROM A VIRUS, ANY OTHER HARMFUL FEATURE, OR FROM ANY ATTEMPT TO REMOVE IT. In addition, as part of the installation process for the software and other components of the Service, system files on your Customer Equipment may be modified. Comcast does not represent, warrant or covenant that these modifications will not disrupt the normal operations of any Customer Equipment including without limitation your computer(s), or cause the loss of files. Comcast does not represent, warrant, or covenant that the installation of the special software or applications or access to our Web portal(s) will not cause the loss of files or disrupt the normal operations of any Customer Equipment, including but not limited to your computer(s). FOR THESE AND OTHER REASONS, YOU ACKNOWLEDGE AND UNDERSTAND THE IMPORTANCE OF BACKING UP ALL FILES TO ANOTHER

STORAGE MECHANISM PRIOR TO SUCH ACTIVITIES. YOU UNDERSTAND AND ACCEPT THE RISKS IF YOU DECIDE NOT TO BACK UP FILES. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY SOFTWARE, FILES, OR DATA.

e. Disruption of Service. The Services are not fail-safe and are not designed or intended for use in situations requiring fail-safe performance or in which an error or interruption in the Services could lead to severe injury to business, persons, property or environment ("High Risk Activities"). These High Risk Activities may include, without limitation, vital business or personal communications, or activities where absolutely accurate data or information is required. You expressly assume the risks of any damages resulting from High Risk Activities. We shall not be liable for any inconvenience, loss, liability, or damage resulting from any interruption of the Services, directly or indirectly caused by, or proximately resulting from, any circumstances beyond our control, including, but not limited to, causes attributable to

you or your property; inability to obtain access to the Premises; failure of any cable signal at the transmitter; failure of a communications satellite; loss of use of poles or other utility facilities; strike; labor dispute; riot or insurrection; war; explosion; malicious mischief; fire, flood, lightning, earthquake, wind, ice, extreme weather conditions or other acts of God; failure or reduction of power; or any court order, law, act or order of government restricting or prohibiting the operation or delivery of the Services. In all other cases of an interruption of the Services, you shall be entitled upon a request made within sixty (60) days of such interruption, to a pro rata credit for any Service interruption exceeding twenty-four consecutive hours after such interruption is reported to us, or such other period of time as may be specifically provided by law. Unless specifically otherwise provided by law, such credit shall not exceed the fixed monthly charges for the month of such Service interruption and excludes all nonrecurring charges, one-time charges, per call or measured charges, regulatory fees and surcharges, taxes and other governmental and quasi-governmental fees. **EXCEPT AND UNLESS SPECIFICALLY PROHIBITED BY LAW, SUCH CREDIT SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR AN INTERRUPTION OF SERVICE. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.** Any credits provided by Comcast are at our sole discretion and in no event shall constitute or be construed as a course of conduct by Comcast.

• **For New Jersey Customers.** Comcast will issue credit for cable television outages or service interruptions in accordance with N.J.A.C. 14:18-3.5.

f. Third Parties. Notwithstanding anything to the contrary in this Agreement, you acknowledge and understand that we may use third parties to provide components of the Services, including without limitation their services, equipment, infrastructure or content. Comcast is not responsible for the performance (or non-performance) of third-party services, equipment, infrastructure or content, whether or not they constitute components of the Services. Comcast shall not be bound by any undertaking, representation or warranty made by an agent or employee of Comcast or of our underlying third-party providers and suppliers in connection with the installation, maintenance or provision of the Services, if that undertaking, representation or warranty is inconsistent with the terms of this Agreement. In addition, you understand that you will have access to the services and content of third parties through the Service(s), including without limitation that of content providers (whether or not accessible directly from the Service). Comcast is not responsible for any services, equipment, infrastructure and content that are not provided by us (even if they are components of the Service), and we shall have no liability with respect to such services, equipment, infrastructure and content. You should address questions or concerns relating to such services, equipment, infrastructure and content to the providers of such services, equipment, infrastructure and content. We do not endorse or warrant any third-party products, services or content that are distributed or advertised over the Services.

g. Damages. EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL UNDER ANY CIRCUMSTANCES

OR UNDER ANY LEGAL THEORY (INCLUDING BUT NOT LIMITED TO TORT OR CONTRACT) HAVE ANY LIABILITY TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY FOR THE FOLLOWING LOSSES, DAMAGES, OR COSTS: (1) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, TREBLE, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL LOSSES OR DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF EARNINGS, LOSS OF BUSINESS OPPORTUNITIES, PERSONAL INJURIES OR DEATH) THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH (a) YOUR RELIANCE ON OR USE OF THE COMCAST EQUIPMENT OR THE SERVICES OR (b) THE INSTALLATION, SELF-INSTALLATION, MAINTENANCE, FAILURE, OR REMOVAL OF THE SERVICES (INCLUDING BUT NOT LIMITED TO ANY MISTAKES, OMISSIONS, INTERRUPTIONS, COMPUTER OR OTHER HARDWARE OR SOFTWARE BREACH, FAILURES OR MALFUNCTIONS, DELETION OR CORRUPTION OF FILES, WORK STOPPAGE, ERRORS, DEFECTS, DELAYS IN OPERATION, DELAYS IN TRANSMISSION OR FAILURE OF PERFORMANCE OF THE SERVICE, THE COMCAST EQUIPMENT OR THE CUSTOMER EQUIPMENT, OR ANY OTHER MISTAKES, OMISSIONS, E-MAIL, OR OTHER INFORMATION OR DATA); OR (2) ANY LOSSES, CLAIMS, DAMAGES, EXPENSES, LIABILITIES, LEGAL FEES, OR OTHER COSTS THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH ANY ALLEGATION, CLAIM, SUIT, OR OTHER PROCEEDING BASED UPON A CONTENTION THAT THE USE OF THE COMCAST EQUIPMENT OR THE SERVICES BY YOU OR ANY OTHER PERSON OR ENTITY INFRINGES UPON THE CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.

h. Customer's Sole Remedies. Your sole and exclusive remedies under this Agreement are as expressly set forth in this Agreement. Certain of the above limitations may not apply if your state does not allow the exclusion or limitation of implied warranties or does not allow the limitation or exclusion of incidental or consequential damages. In those states, the liability of Comcast and its employee, affiliates, suppliers, agents and contractors is limited to the maximum extent permitted by law.

i. Survival of Limitations. All representations, warranties, indemnifications, and limitations of liability contained in this Agreement shall survive the termination of this Agreement; any other obligations of the parties hereunder shall also survive, if they relate to the period before termination or if, by their terms, they would be expected to survive such termination.

12. INDEMNIFICATION AND LIABILITY OF CUSTOMER

YOU AGREE THAT YOU SHALL BE RESPONSIBLE FOR AND SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS COMCAST AND ITS EMPLOYEES, AFFILIATES, SUPPLIERS, AGENTS AND CONTRACTORS AND SHALL REIMBURSE US FOR ANY DAMAGES, LOSSES OR EXPENSES (INCLUDING WITHOUT LIMITATION, REASONABLE ATTORNEY'S FEES AND COSTS) INCURRED BY US IN CONNECTION WITH ANY CLAIMS, SUITS, JUDGMENTS AND CAUSES OF ACTION ARISING OUT OF (a) YOUR USE OF THE SERVICE OR COMCAST EQUIPMENT; (b) VIOLATION OR INFRINGEMENT OF CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY AND PROPRIETARY RIGHTS ARISING FROM YOUR USE OF THE SERVICE OR ANY UNAUTHORIZED APPARATUS OR SYSTEM; AND (c) YOUR BREACH OF ANY PROVISION OF THIS AGREEMENT.

13. BINDING ARBITRATION

a. Purpose. If you have a Dispute (as defined below) with Comcast that cannot be resolved through the informal dispute resolution process described in this Agreement, you or Comcast may elect to arbitrate that Dispute in accordance with the terms of this Arbitration Provision rather than litigate the Dispute in court. Arbitration means you will have a fair hearing before a neutral arbitrator instead of in a court by a judge or jury.

b. Definitions. As used in this Arbitration Provision, the term "Dispute" means any dispute, claim or controversy between you and Comcast regarding any aspect of your relationship with Comcast that has accrued or may hereafter accrue, whether based in contract, statute, regulation, ordinance, tort (including, but not limited to, fraud, misrepresentation, fraudulent

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inducement, negligence or any other intentional tort), or any other legal or equitable theory, and includes the validity, enforceability or scope of this Arbitration Provision (with the exception of the enforceability of the class action waiver clause provided in paragraph F(2)). “Dispute” is to be given the broadest possible meaning that will be enforced. As used in this Provision, “Comcast” means Comcast Cable Communications, LLC., its officers, directors, employees and agents, and all entities using the brand name “Comcast”, including your local cable company, its employees, authorized agents, and its parents, subsidiaries and affiliated companies. As used in this Provision, the term “Arbitration Provision” means all the terms of this Section 13.

c. Right to Opt Out. IF YOU DO NOT WISH TO BE BOUND BY THIS ARBITRATION PROVISION, YOU MUST NOTIFY COMCAST IN WRITING WITHIN 30 DAYS OF THE DATE THAT YOU FIRST RECEIVE THIS AGREEMENT BY VISITING WWW.COMCAST.COM/ARBITRATIONOPTOUT, OR BY MAIL TO COMCAST 1500 MARKET ST., PHILADELPHIA, PA 19102 ATTN: LEGAL DEPARTMENT/ARBITRATION. YOUR WRITTEN NOTIFICATION TO COMCAST MUST INCLUDE YOUR NAME, ADDRESS AND COMCAST ACCOUNT NUMBER AS WELL AS A CLEAR STATEMENT THAT YOU DO NOT WISH TO RESOLVE DISPUTES WITH COMCAST THROUGH ARBITRATION. YOUR DECISION TO OPT OUT OF THIS ARBITRATION PROVISION WILL HAVE NO ADVERSE EFFECT ON YOUR RELATIONSHIP WITH COMCAST OR THE DELIVERY OF SERVICES TO YOU BY COMCAST. IF YOU HAVE PREVIOUSLY NOTIFIED COMCAST OF YOUR DECISION TO OPT OUT OF ARBITRATION, YOU DO NOT NEED TO DO SO AGAIN.

d. Initiation of Arbitration Proceeding/Selection of Arbitrator. If you or Comcast elect to resolve your Dispute through arbitration pursuant to this Arbitration Provision, the party initiating the arbitration proceeding may select from the following arbitration organizations, which will apply the appropriate rules for consumer claims to arbitrate the Dispute:

1. American Arbitration Association (“AAA”), 335 Madison Ave., Floor 10, New York, NY 10017-4605, 1-800-778-7879, www.adr.org
2. National Arbitration Forum (“NAF”), P.O. Box 50191, Minneapolis, MN 55405-0191, 1-800-474-2371, www.arbitration-forum.com

e. Arbitration Procedures. Because the Service(s) provided to you by Comcast concerns interstate commerce, the Federal Arbitration Act (“FAA”), not state arbitration law, shall govern the arbitrability of all Disputes. However, applicable federal law or the law of the state where you receive the service from Comcast may apply to and govern the substance of any Disputes. Any state statutes pertaining to arbitration shall not be applicable under this Arbitration Provision. If there is a conflict between this Arbitration Provision and the rules of the arbitration organization chosen, this Arbitration Provision shall govern. If the arbitration organization that you select will not enforce this Arbitration Provision as written, it cannot serve as the arbitration organization to resolve your dispute with Comcast. If this situation arises, the parties shall agree on a substitute arbitration organization. If the parties are unable to agree, the parties shall mutually petition a court of appropriate jurisdiction to appoint an arbitration organization that will enforce this Arbitration Provision as written. If there is a conflict between this Arbitration Provision and the rest of this Agreement, this Arbitration Provision shall govern. A single arbitrator will resolve the Dispute. You should know that participating in arbitration may result in limited discovery depending on the rules of the arbitration organization that is chosen to resolve the Dispute. The arbitrator will honor claims of privilege recognized by law and will take reasonable steps to protect customer account information and other confidential or proprietary information. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. An award rendered by the arbitrator may be entered in any court having jurisdiction over the parties for purposes of enforcement. If an award granted by the arbitrator exceeds \$75,000, either party can appeal that award to a three-arbitrator panel administered by the same arbitration organization by a written notice of appeal filed within thirty (30) days from the date of entry of the written arbitration award. The members of the three-arbitrator panel will be selected according to the rules of the arbitration organization. The arbitration organization will then notify the other party that the award has been appealed. The three-arbitrator panel will issue its decision within one hundred and twenty (120) days of the

date of the appealing party's notice of appeal. The decision of the three-arbitrator panel shall be final and binding, except for any appellate right which exists under the FAA.

f. Restrictions:

1. YOU MUST CONTACT US WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A DISPUTE (EXCEPT FOR BILLING DISPUTES WHICH ARE SUBJECT TO SECTION 3 OF THE AGREEMENT), OR YOU WAIVE THE RIGHT TO PURSUE ANY CLAIM BASED UPON SUCH EVENT, FACTS OR DISPUTE.

2. ALL PARTIES TO THE ARBITRATION MUST BE INDIVIDUALLY NAMED. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS ACTION OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC (SUCH AS A PRIVATE ATTORNEY GENERAL), OTHER SUBSCRIBERS, OR OTHER PERSONS SIMILARLY SITUATED UNLESS THE STATUTE UNDER WHICH YOU ARE SUING PROVIDES OTHERWISE.

3. ALL PARTIES WAIVE ANY CLAIM TO INDIRECT, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR MULTIPLIED DAMAGES ARISING FROM OR OUT OF ANY DISPUTE WITH COMCAST UNLESS THE STATUTE UNDER WHICH THEY ARE SUING PROVIDES OTHERWISE.

g. Location of Arbitration. The arbitration will take place at a location, convenient to you, in the area where you receive the service from us.

h. Payment of Arbitration Fees and Costs. COMCAST WILL ADVANCE ALL ARBITRATION FILING FEES AND ARBITRATOR'S COSTS AND EXPENSES UPON YOUR WRITTEN REQUEST GIVEN PRIOR TO THE COMMENCEMENT OF THE ARBITRATION. YOU ARE RESPONSIBLE FOR ALL ADDITIONAL COSTS THAT YOU INCUR IN THE ARBITRATION, INCLUDING, BUT NOT LIMITED TO, ATTORNEYS OR EXPERT WITNESSES. IF THE ARBITRATION PROCEEDING IS DECIDED IN COMCAST'S FAVOR, YOU SHALL REIMBURSE COMCAST FOR THE FEES AND COSTS ADVANCED TO YOU ONLY UP TO THE EXTENT AWARDBLE IN A JUDICIAL PROCEEDING. IF THE ARBITRATION PROCEEDING IS DETERMINED IN YOUR FAVOR, YOU WILL NOT BE REQUIRED TO REIMBURSE COMCAST FOR ANY OF THE FEES AND COSTS ADVANCED BY COMCAST. IF A PARTY ELECTS TO APPEAL AN AWARD TO A THREE-ARBITRATOR PANEL, THE PREVAILING PARTY IN THE APPEAL SHALL BE ENTITLED TO RECOVER ALL REASONABLE ATTORNEYS' FEES AND COSTS INCURRED IN THAT APPEAL. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS ARBITRATION PROVISION, COMCAST WILL PAY ALL FEES AND COSTS WHICH IT IS REQUIRED BY LAW TO PAY.

i. Severability. If any clause within this Arbitration Provision (other than the class action waiver clause identified in paragraph F(2)) is found to be illegal or unenforceable, that clause will be severed from this Arbitration Provision, and the remainder of this Arbitration Provision will be given full force and effect. If the class action waiver clause is found to be illegal or unenforceable, the entire Arbitration Provision will be unenforceable, and the dispute will be decided by a court. In the event this entire Arbitration Provision is determined to be illegal or unenforceable for any reason, or if a claim is brought in a Dispute that is found by a court to be excluded from the scope of this Arbitration Provision, you and Comcast have each agreed to waive, to the fullest extent allowed by law, any trial by jury.

j. Exclusions from Arbitration. YOU AND COMCAST AGREE THAT THE FOLLOWING WILL NOT BE SUBJECT TO ARBITRATION: (1) ANY CLAIM FILED BY YOU OR BY COMCAST THAT IS NOT AGGREGATED WITH THE CLAIM OF ANY OTHER SUBSCRIBER AND WHOSE AMOUNT IN CONTROVERSY IS PROPERLY WITHIN THE JURISDICTION OF A COURT WHICH IS LIMITED TO ADJUDICATING SMALL CLAIMS; (2) ANY DISPUTE OVER THE VALIDITY OF ANY PARTY'S INTELLECTUAL PROPERTY RIGHTS; (3) ANY DISPUTE RELATED TO OR ARISING FROM ALLEGATIONS ASSOCIATED WITH UNAUTHORIZED USE OR RECEIPT OF SERVICE; (4) ANY DISPUTE THAT ARISES BETWEEN COMCAST AND ANY STATE OR LOCAL REGULATORY AUTHORITY OR AGENCY THAT IS EMPOWERED BY FEDERAL, STATE OR LOCAL

LAW TO GRANT A FRANCHISE UNDER 47 U.S.C. § 522(9); AND (5) ANY DISPUTE THAT YOU PURSUE BEFORE THE LOCAL FRANCHISE AUTHORITY UNDER THE TERMS OF THE FRANCHISE.

k. Continuation. This Arbitration Provision shall survive the termination of your Service(s) with Comcast.

SPECIAL NOTE REGARDING ARBITRATION FOR CALIFORNIA CUSTOMERS:

IF YOU ARE A COMCAST CUSTOMER IN CALIFORNIA, COMCAST WILL NOT SEEK TO ENFORCE THE ARBITRATION PROVISION ABOVE UNLESS WE HAVE NOTIFIED YOU OTHERWISE.

14. CUSTOMER PRIVACY NOTICE AND SECURITY

a. Comcast will provide you with a copy of our customer privacy notice at the time we enter into an agreement to provide any Service to you, and annually afterwards, or as otherwise permitted by law. You can view the most current version of our privacy notice by going to www.comcast.com/privacy.

b. To the extent that Comcast is expressly required to do so by applicable law, we will provide notice to you of a breach of the security of certain personally identifiable information about you. It is Comcast's information security policy to provide such notice to you in the manner set forth in Section 16.

15. GENERAL

a. Entire Agreement. This Agreement and any other documents incorporated by reference constitute the entire agreement and understanding between the parties with respect to the subject matter of this Agreement, and they replace any and all prior written or verbal agreements. If any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law as nearly as possible to reflect the original intentions of the parties, and the remainder of the provisions shall remain in full force and effect. If Comcast fails to insist upon or enforce strict performance of any provision of this Agreement, it shall not thereby waive any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any provision of this Agreement.

b. Additional Representations and Warranties. In addition to representations and warranties you make elsewhere in this Agreement, you also represent and warrant that:

i. Age: You are at least 18 years of age.

ii. Customer Information: During the term of this Agreement, you have provided and will provide to Comcast information that is accurate, complete and current, including without limitation your legal name, address, telephone number(s), the number of devices on which or through the Service(s) is being used and payment data (including without limitation information provided when authorizing recurring payments). You agree to notify us promptly, in accordance with the terms of this Agreement, if there is any change in the information that you have provided to us. Failure to provide and maintain accurate information is a breach of this Agreement.

c. Information Provided to Third Parties. Comcast is not responsible for any information provided by you to third parties, and this information is not subject to the privacy provisions of this Agreement or the privacy notice for the Services. You assume all privacy, security and other risks associated with providing CPNI or personally identifiable information to third parties via the Services. For a description of the privacy protections associated with providing information to third parties, you should refer to the privacy policies, if any, provided by those third parties.

d. Revocable License. The Services and Comcast Equipment, including but not limited to any firmware or software embedded in the Comcast Equipment or used to provide the Services, are protected by trademark, copyright, patent and/or other intellectual property laws and international treaty provisions. You are granted a revocable license to use such firmware and software in object code form (without making any modification thereto) strictly in accordance with this Agreement. You acknowledge and understand that you are not granted any other license to use the firmware or software embedded in the Comcast Equipment or used to provide the Services. You expressly agree that you will use the Comcast Equipment exclusively in connection with the Services. You shall not take any action nor allow anyone else to take any action that will reverse compile, disassemble, or reverse engineer or otherwise attempt to derive the source code from the binary code of the firmware or software.

e. Protection of Comcast's Information and Marks. All Service information, documents, and materials on our Web sites are protected by trademark, copyright or other intellectual property laws, and international treaty provisions. All Web sites, corporate names, service marks, trademarks, trade names, logos, and domain names (collectively "marks") of Comcast and

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its affiliates are and shall remain the exclusive property of Comcast. Nothing in this Agreement shall grant you the right or license to use any of the marks.

f. Export Laws. You expressly agree to comply with all applicable export and re-export laws, including but not limited to the Export Administration Act, the Arms Export Control Act, and their implementing regulations. You further expressly agree not to use the Services in any way that violates any provision of such laws or their implementing regulations.

g. Retention of Rights. Nothing contained in this Agreement shall be construed to limit Comcast's rights and remedies available at law or in equity. Upon termination of this Agreement for any reason, Comcast and its suppliers reserve the right to delete all your data, files, electronic messages or other Customer information that is stored on Comcast's or its suppliers' servers or systems. In addition, you may forfeit your account user name and all e-mail, IP, web space addresses and voice mail. In the event you cancel CDV without porting your voice service and the telephone number to another service provider, you will forfeit the telephone number. We shall have no liability whatsoever as the result of the loss of any such data, names, addresses or numbers.

16. NOTICE METHOD FOR CHANGES TO THIS AGREEMENT

We will provide you notice of changes to this Agreement consistent with applicable law. The notice may be provided on your monthly bill, as a bill insert, in a newspaper, by e-mail, or by other permitted communication. If you find the change unacceptable, you have the right to cancel your Services. However, if you continue to receive Services after the change, we will consider this your acceptance of the change.

• **For HSI Customers.** Comcast may deliver any required or desired notice to you in any of the following ways, as determined in our sole discretion: (1) by posting it on www.comcast.net, www.comcast.com or another Web site about which you have been notified, (2) by sending notice via first class U.S. postal mail or overnight mail to your Premises; (3) by sending notice to the email address on Comcast's account records, or (iv) by hand delivery. You agree that any one of the foregoing will constitute sufficient notice and you waive any claims that these forms of notice are insufficient or ineffective. Because we may from time to time notify you about important information regarding the Services and this Agreement by these methods, you agree to regularly check your postal mail, e-mail and all postings at www.comcast.net, www.comcast.com or on another Web site about which you have been notified or you bear the risk of failing to do so.

ADDITIONAL PROVISIONS APPLICABLE TO HIGH-SPEED INTERNET SERVICE

In addition to the provisions above that are applicable to Comcast Video, HSI and CDV, the following are specifically applicable to HSI Customers, including the Software License Agreement attached as Exhibit A to this Agreement.

1. INTELLECTUAL PROPERTY RIGHTS

a. End User Licenses. You agree to comply with the terms and conditions of all end user license agreements accompanying any software or plug-ins to such software distributed or used in connection with HSI including, without limitation, the Comcast Software License Agreement, as these agreements may be amended from time to time. All such agreements are incorporated in this Agreement by reference. When this Agreement terminates, all end user licenses also terminate; you agree to destroy at that time all versions and copies of all software received by you in connection with HSI.

b. Ownership of Addresses. You acknowledge that use of HSI does not give you any ownership or other rights in any Internet/on-line addresses provided to you, including but not limited to Internet Protocol ("IP") addresses, e-mail addresses and Web addresses. We may modify or change these addresses at any time without notice and shall in no way be required to compensate you for these changes.

c. Authorization. Comcast does not claim any ownership of any material that you publish, transmit or distribute using HSI. By using HSI to publish, transmit or distribute material or content, you (1) warrant that the material or content complies with the provisions of this Agreement, (2) consent to and authorize Comcast, its agents, suppliers, and affiliates to reproduce, publish, distribute, and display the content worldwide and (3) warrant that you have the right to provide this authorization. You acknowledge that material posted or transmitted using HSI may be copied, republished or distributed by third parties, and you agree to indemnify, defend and hold harmless Comcast, its agents, suppliers, and affiliates for any harm resulting from these actions.

d. Copyright. Title and intellectual property rights to HSI are owned by Comcast, its agents, suppliers, or affiliates or their licensors or otherwise by the owners of such material and are protected by copyright laws and treaties. You may not copy,

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redistribute, resell or publish any part of HSI without express prior written consent from Comcast or other owner of such material.

e. Material Downloaded through HSI. In addition to any content that may be provided by us, you may access material through HSI that is not owned by Comcast. Specific terms and conditions may apply to your use of any content or material made available through HSI that is not owned by Comcast. You should read those terms and conditions to learn how they apply to you and your use of any non-Comcast content.

2. IP ADDRESSES

Comcast will provide you with dynamic Internet protocol (“IP”) address(es) as a component of HSI, and these IP address(es) can and do change over time. You will not alter, modify, or tamper with dynamic IP address(es) assigned to you or any other customer. You agree not to use a dynamic domain name server or DNS to associate a host name with the dynamic IP address(es) for any commercial purpose. You also agree not to use any software that provides for static IP address(es) on or in conjunction with any computer(s) or network device connected to HSI. If applicable, Comcast will release and/or recover the dynamic IP address(es) when the Service is disconnected, discontinued, or this Agreement is terminated.

3. ADDITIONAL LIMITATIONS ON COMCAST’S LIABILITY FOR HSI

a. Responsibility for Content. You acknowledge that there is some content and material on the Internet or otherwise available through HSI which may be offensive to some individuals, may be unsuitable for children, may violate federal, state or local laws, rules or regulations or may violate your protected rights or those of others. We assume no responsibility for this content or material. Anyone who accesses such content and material does so at his or her own risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO ACCESS TO SUCH CONTENT OR MATERIAL BY YOU OR OTHERS. Questions or complaints regarding content or material should be addressed to the content or material provider. You acknowledge that software programs are commercially available that claim to be able to restrict access to sexually explicit or other objectionable material on the Internet. We make no representation or warranty regarding the effectiveness of such programs.

b. Monitoring of Postings and Transmissions. Comcast shall have no obligation to monitor postings or transmissions made in connection with HSI. However, you acknowledge and agree that Comcast and its agents have the right to monitor, from time to time, any such postings and transmissions, including without limitation e-mail, newsgroups, chat, IP audio and video, and Web space content. Comcast may also use and disclose them in accordance with the Comcast High-Speed Internet Acceptable Use Policy and other applicable policies, and as otherwise required by law or government request. We reserve the right to refuse to upload, post, publish, transmit or store any information or materials, in whole or in part, that, in our sole discretion, is unacceptable, undesirable or in violation of this Agreement.

c. Eavesdropping. Our facilities are used by numerous persons or entities including, without limitation, other subscribers to HSI. As a result, there is a risk that you could be subject to “eavesdropping.” This means that other persons or entities may be able to access and/or monitor your use of HSI. This risk of eavesdropping exists not only with our facilities, but also on the Internet and other services to which access is provided as a part of HSI. If you post, store, transmit, or disseminate any sensitive or confidential information, you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO SUCH ACTIONS BY YOU. You acknowledge that software programs are commercially available that claim to be capable of encryption or anonymization. We make no representation or warranty regarding the effectiveness of these programs.

d. FTP/HTTP Service Setup. You acknowledge that when using HSI there are certain applications such as FTP (File Transfer Protocol) or HTTP (Hyper Text Transfer Protocol) which may be used by other persons or entities to gain access to Customer’s Equipment. You are solely responsible for the security of the Customer Equipment or any other equipment you choose to use in connection with the Service, including without limitation any data stored on such equipment. NEITHER Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to www.comcast.com/policies.

COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO THE USE OF SUCH APPLICATIONS BY YOU, OR THE ACCESS BY OTHERS TO THE CUSTOMER EQUIPMENT OR OTHER EQUIPMENT OF YOURS.

e. File and Print Sharing. HSI may function in some ways as a Local Area Network (LAN) with each Customer constituting a node on the network. As such, users outside of the Premises may be able to access the Customer Equipment and other equipment connected in some way to the Customer Equipment. In addition, some available software includes capabilities that will permit other users to gain access to the Customer Equipment and other equipment connected in some way to the Customer Equipment, and to the software, files and data stored on such equipment. Unless you are subject to a HSI service plan that expressly provides otherwise, we recommend that you connect only a single computer to HSI and that you disable file and print sharing and other capabilities that allow outside users to gain access to the Customer Equipment. You acknowledge that if you fail to follow these recommendations and choose to run these applications, you should take appropriate security measures, and that you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO ACCESS BY OTHERS OF THE CUSTOMER EQUIPMENT OR ANY OTHER EQUIPMENT CONNECTED IN SOME WAY TO THE CUSTOMER EQUIPMENT, OR TO THE SOFTWARE, FILES AND DATA STORED ON SUCH EQUIPMENT.

f. Facilities Allocation. Comcast reserves the right to determine, in its discretion, and on an ongoing basis, the nature and extent of its facilities allocated to support HSI, including, but not limited to, the amount of bandwidth to be utilized and delivered in conjunction with HSI.

g. Cookies. You acknowledge that accessing certain Web sites through HSI may result in a “cookie” being placed on your computer system. Cookies are small files stored on a computer’s hard drive to simplify and improve a user’s Web experience. If you don’t want them placed on your computer system, it is your responsibility to disable or restrict the placement of cookies through whatever procedures are available on your browser.

EXHIBIT A: COMCAST SOFTWARE LICENSE AGREEMENT

IMPORTANT — READ CAREFULLY: BY USING ANY SOFTWARE PROVIDED TO YOU IN CONNECTION WITH THE COMCAST HIGH-SPEED INTERNET SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS SOFTWARE LICENSE AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS.

1. GRANT OF LIMITED LICENSE

The operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority, or its affiliate, (“Comcast”) grants you (which for purposes of this Software License Agreement shall include members of your immediate household for whom you will be responsible hereunder), without additional fee or charge to you, a nonexclusive limited, personal and nontransferable license, with restrictions as described below, to install and use any software program, in object code only, provided to you by, or on behalf of, Comcast in connection with the Comcast High-Speed Internet service (the “Software”), which includes any documentation accompanying the Software, for the sole purpose of using the Comcast High-Speed Internet service, and to make one (1) backup copy of the Software, provided that (a) the Software is installed on only the number of personal computers authorized by Comcast (which number shall be one (1) unless otherwise agreed to by Comcast), (b) the Software may NOT be modified; (c) all copyright notices are maintained on the Software; and (d) you agree to be bound by all the terms of this Software License Agreement. Software is only for your own personal, non-commercial use and not for use in the operation of a business or service bureau or for the benefit of any other person or entity.

2. NO OWNERSHIP RIGHTS

You have no ownership rights in any Software. Rather, you have a limited license to use the Software as long as this Software License Agreement remains in full force and effect. Ownership of the Software and all intellectual property

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rights therein shall remain at all times with Comcast and/or its licensors. Any use of Software by any other person, business, corporation, government organization or any other entity is strictly forbidden and is a violation of this Software License Agreement.

3. THIRD PARTY SOFTWARE

There are software programs contained within certain Software that have been licensed to Comcast by third parties. The term "Software" as used herein shall refer to such third party software except where the term Software refers expressly to the ownership or other specific rights of Comcast. The same terms and conditions, including all limitations and restrictions, set forth in this Software License Agreement apply to each third party software program contained in the Software.

4. INTELLECTUAL PROPERTY AND PRIVACY

a. The Software contains material that is protected by United States Copyright Law and trade secret law, and by international treaty provisions. All rights not specifically granted to you herein are reserved to Comcast and to any third party with ownership rights in Software and documentation used in the Software. You may not remove any proprietary notice of Comcast or any other party from any copy of Software or documentation.

b. Some features of certain Software are provided by third parties, and those third parties may collect or transmit personally identifiable and non-personally identifiable information about you in the course of providing these features. These third parties are not authorized to use your personally identifiable information except for the purpose of providing their services to you through Software. Your use of Software is subject to the terms of the Comcast Customer Privacy Notice, the Comcast Acceptable Use Policy and other applicable terms and policies.

5. RESTRICTIONS AND REQUIREMENTS

a. This Software License Agreement is your proof of license to exercise the rights granted herein. In order to satisfy your obligations hereunder and to maintain the confidentiality of the Software, you must take reasonable steps to protect the Software consistent with the license restrictions set forth herein and Comcast's and other third parties' ownership rights in the Software, including informing anyone permitted access to your computer and the Software about such restrictions on the use of the Software.

b. As a condition of the limited license for the Software you may not: (1) publish, display, disclose, rent, lease, modify, loan, distribute, or create derivative works based on the Software or any part thereof; (2) reverse engineer, decompile, translate, adapt, disassemble or otherwise reduce the Software to human readable form; (3) attempt to create the source code from the object code for the Software; (4) transmit the Software over any network or between any devices, although you may use the Software to make such transmissions of other materials; (5) make any third party software contained in the Software a stand-alone product; (6) take any action that will infringe on the intellectual property or other proprietary rights of Comcast or any third party software provider; or (7) sublicense, rent, lease, or assign the Software. You may transfer the Software to other computers you own as long as you only use it on only the number of computers authorized by Comcast.

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b. The Software may include one or more features intended to protect your computer from unauthorized access, viruses, “phishing” or other harmful activities. The Software may be useful in diminishing the number of times that your computer will be affected by such harmful activities, but neither Comcast nor the providers of any particular Software can guarantee that the Software will prevent all such harmful activities or that bad actors will not find ways to circumvent the Software. Any ratings of Web sites provided through Software are designed to help you acquire the information you need to help you make your own decisions about whether or not to exchange sensitive or confidential information with a particular Web site, and are not intended to serve as a guarantee of the trustworthiness of a domain or Web site. As such, you should remain vigilant in your use of the Internet. THE LIABILITY OF COMCAST AND THE OTHER PROVIDERS OF THE SOFTWARE TO YOU IS EXPRESSLY LIMITED AS SET FORTH BELOW AND THAT BY USING THE SOFTWARE YOU ACCEPT AND AGREE TO THESE LIMITATIONS.

7. LIMITATION OF LIABILITY AND DAMAGES

You assume full and complete responsibility and liability for your use of the Software. Except as specifically provided in this Agreement, IN NO EVENT WILL COMCAST, OR ANY OTHER ENTITY THAT HAS PROVIDED ANY OF THE SOFTWARE, BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, INDIRECT, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES FOR LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION, INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES OR LOSS OF BUSINESS INFORMATION OR OTHER DATA) ARISING OUT OF THE USE OF OR INABILITY TO USE THE SOFTWARE, OR FOR ANY CLAIM BY ANY OTHER PARTY, EVEN IF COMCAST HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. (Certain laws in some states do not allow the exclusion of implied warranties or the limitation of certain damages. If such laws apply, certain of the exclusions or limitations in this Software License Agreement may not be applicable to you.)

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9. TERMINATION

This Software License Agreement is effective only during the term of this Agreement and shall terminate upon any termination of this Agreement. You may terminate this Software License Agreement at any time by destroying or returning to Comcast all copies of the Software and associated documentation in your possession or under your control and terminating this Agreement. This Software License Agreement will terminate: (a) at any time that this Agreement is terminated or (b) if Comcast finds that you have violated any of the terms of this Software License Agreement. Upon termination, you agree to destroy or return to Comcast all copies of the Software and documentation and, upon Comcast’s request, to certify in writing that all known copies, including backup copies, have been destroyed. No waiver of any breach of any provision of this Software License Agreement shall constitute a waiver of any prior, concurrent of subsequent breach of the same or any other provisions hereof, and no waiver shall be effective unless it is made in writing

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10. GENERAL

- a. Disputes under this Software License Agreement shall be construed, interpreted and governed in accordance with Section 13 of this Agreement.
- b. Comcast may modify the Software and may amend or modify this Software License Agreement at any time in its sole discretion upon notice to you. Comcast will notify you of any such modifications or amendments as provided in this Agreement. Customer agrees that any methods set forth therein will constitute sufficient notice of any change to this Software License Agreement. Your continued use of the Software following notice of such change shall be deemed to be your acceptance of any such change. If you do not agree to any such change, you must immediately stop using the Software and notify Comcast that you are terminating this Software License Agreement and this Agreement. You may not amend or modify this Software License Agreement without Comcast's prior written consent, which we may provide or withhold in our sole discretion. Any attempt by you to amend or modify this Software License Agreement by any other means, including but not limited to, a check notation, a restrictive endorsement, or a note with a payment, is invalid and unenforceable.
- c. Comcast may assign its rights and obligations under this Software License Agreement, without notice, to (1) any affiliate of Comcast, (2) to any party (or its affiliate) acquiring all or substantially all of the assets or stock, by merger or otherwise, of Comcast or any affiliate of Comcast, or (3) to any person or entity purchasing or otherwise acquiring the Comcast system serving the Premises (as defined in this Software License Agreement).
- d. This Software License Agreement and this Agreement shall constitute the entire Agreement between the parties hereto. If any part of this Software License Agreement is found invalid or unenforceable, the remainder of this Software License Agreement shall remain in full force and effect and shall be interpreted so as to reasonably give effect to the intention of the parties.

COMCAST HIGH-SPEED INTERNET HOME NETWORKING AMENDMENT TO COMCAST AGREEMENT

THIS AMENDMENT (the "Amendment") is made between the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority and you as the Customer, and is effective upon the installation of the Comcast Home Networking Service. This Amendment modifies and is made a part of the Comcast Agreement for Residential Services (the "Agreement"). Unless otherwise defined in this Amendment, all capitalized terms in this Amendment shall have the specified meanings in the Agreement.

1. USE OF SERVICE

The Agreement is hereby modified solely to permit you to use the Service in connection with the multiple connection of up to five (5) personal computing devices within your Premises to the Service (the "Comcast Home Networking Service") in accordance with Comcast's then current published Comcast Home Networking Service description (which may be changed from time to time in our sole discretion). You shall be solely responsible for and shall indemnify and hold Comcast and its affiliates, suppliers, and agents harmless from and against any and all claims and expenses (including reasonable attorney's fees) arising out of your use or misuse of the Comcast Home Networking Service. You acknowledge and agree that the Comcast Home Networking Service is for residential, non-commercial purposes only. The Comcast Home Networking Service is not a commercial service and may not be used for commercial purposes. Please contact your local Comcast office to inquire about commercial service options.

2. COMCAST HOME NETWORKING SERVICE

The term "Service" shall include the Comcast Home Networking Service. The term "Comcast Equipment" shall include any Comcast Home Networking Service equipment such as gateways, routers, or wireless cards rented from or otherwise supplied by or on behalf of us to you. The term "Customer Equipment" shall include any equipment owned or otherwise

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provided by you in connection with your use of the Comcast Home Networking Service. We reserve the right to provide the Comcast Home Networking Service and support for that service only to the extent that you use equipment compatible with the Comcast Home Networking Service, such as CableHome™-certified gateways/routers. Further, you acknowledge that the use of the Comcast Home Networking Service may periodically require updates and/or changes to the software resident in the equipment used in connection with the service. These updates and changes may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to these updates, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. In addition, you acknowledge that the use of the Comcast Home Networking Service may periodically require provisioning, configuration, management, diagnostics, and other administration to or in connection with the service and the equipment used in connection with the service. These activities may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to such provisioning, configuration, management, diagnostics, and other administration, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. You acknowledge and agree that when using the Service (including the Comcast Home Networking Service) to access the Internet or any other online network or service, there are certain risks that may allow other Service users and Internet users to gain access to your computer system. You should take all appropriate security measures when using the Comcast Home Networking Service, including those recommended by Comcast and our affiliates, suppliers, or agents. Neither Comcast nor our affiliates, suppliers, or agents shall have any liability whatsoever for any claims, losses, actions, damages, suits or proceedings resulting from, arising out of or otherwise relating to the use of the Comcast Home Networking Service by you, including without limitation, damages resulting from others accessing your computer or the contents of your transmissions made through the Service or your use of file sharing, print sharing, or other capabilities that allow users to gain access to your computer system.

3. FEES AND CHARGES

You agree to pay the then-current fees and charges for the Comcast Home Networking Service upon receipt of an invoice (including any taxes, franchise fees or other fees or charges levied by a governmental agency).

4. REVISION

This Amendment forms part of the Agreement between Comcast and you and may be modified by Comcast on thirty (30) days prior notice as provided for in the Agreement. Your election to continue use of the Comcast Home Networking Service thereafter shall constitute your acceptance of any modification. The Service and the Comcast Home Networking Service are subject to availability on an ongoing basis.

5. NO CHANGE

Except as otherwise set forth in this Amendment, the terms and conditions of the Agreement, as modified by this Amendment, shall continue to apply to the Service and your use of the Comcast Home Networking Service. In the event of a conflict between this Amendment and the Agreement arising out of your use of the Comcast Home Networking Service, the terms and conditions of this Amendment shall prevail.

SECTION 2**RESIDENTIAL RATES AND CHARGES****A. BUNDLED PACKAGES¹****QUAD PLAY PACKAGES**

Quad Play Package pricing below is additional to Triple Play Package pricing	
With Xfinity Home Security add ⁵¹	\$ 30.00
With Xfinity Home Security Plus add ⁵²	\$ 40.00

TRIPLE PLAY PACKAGES⁵⁶

Standard+ More (includes Limited Basic, Expanded Basic and HD programming for primary outlet, 20 Hour DVR Service, Performance Pro Internet, and Unlimited Voice ²)	\$130.99
SurePrice ⁵⁷	\$124.99
- with DVR Service upgrade add	\$ 10.00
- with Premium DVR Service upgrade add	\$ 20.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ³⁰	\$235.00
- with Xfinity Mobile save	-\$ 10.00
Select+ More (includes Limited Basic, Expanded Basic, Digital Preferred Tier and HD programming for primary outlet, DVR Service, Extreme Pro Internet, and Unlimited Voice ²)	\$159.99
SurePrice ⁵⁷	\$134.99
- with Premium DVR Service upgrade add	\$ 10.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ³⁰	\$235.00
- with Xfinity Mobile save	-\$ 10.00
Signature+ More (includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix and HD programming for primary outlet, Premium DVR Service, Gigabit Internet, Unlimited Voice ² and Netflix Standard HD plan)	\$189.99
SurePrice ⁵⁷	\$164.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.00
- with Gigabit Pro Internet upgrade add ³⁰	\$235.00
- with Xfinity Mobile save	-\$ 10.00
Super+ More (includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix, HBO Max, Showtime, TMC, More Sports & Entertainment Package and HD programming for primary outlet, Premium DVR Service, Gigabit Internet, Unlimited Voice ² and Netflix Standard HD Plan)	\$199.99
SurePrice ⁵⁷	\$184.99
- with Netflix Premium UHD Plan upgrade add	\$ 4.00
- with Gigabit Pro Internet upgrade add ³⁰	\$235.00
- with Xfinity Mobile save	-\$ 10.00

DOUBLE PLAY PACKAGES⁵⁶

Choice Double Play ⁴² (includes Choice Limited TV and Performance Internet)	\$ 89.99
- with DVR Service Upgrade add	\$ 10.00
- with Premium DVR Service Upgrade add	\$ 20.00
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Standard+ (includes Limited Basic, Expanded Basic and HD programming for primary Outlet, 20 Hour DVR Service and Performance Pro Internet)	\$110.99
- with DVR Service upgrade add	\$ 10.00
- with Premium DVR Service upgrade add	\$ 20.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ³⁰	\$235.00
Select+ (includes Limited Basic, Expanded Basic, Digital Preferred Tier and HD Programming for primary outlet, 20 Hour DVR Service and Blast! Internet)	\$139.99
- with DVR Service upgrade add	\$ 10.00
- with Premium DVR Service upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ³⁰	\$235.00
Signature+ (includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix and HD programming for primary outlet, DVR Service, Extreme Pro Internet and Netflix Standard HD Plan)	\$169.99
- with Premium DVR Service upgrade add	\$ 10.00
- with Netflix Premium UHD Plan upgrade add	\$ 4.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ³⁰	\$235.00
Super + (includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix, HBO Max, Showtime, TMC and HD programming for primary outlet, DVR Service, Extreme Pro Internet and Netflix Standard HD Plan)	\$189.99
- with Premium DVR Service upgrade add	\$ 10.00
- with Netflix Premium UHD Plan upgrade add	\$ 4.00
- with Gigabit Internet upgrade add	\$ 30.00
- with Gigabit Pro Internet upgrade add ³⁰	\$235.00

B. XFINITY TV**BASIC SERVICES**Limited Basic (By System)^{9,21}

Burlington, Maple Shade	\$ 10.00
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 18.00
Garden State, Pleasantville and Vineland	\$ 14.00
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$ 16.00
Toms River and LBI	\$ 12.00

Broadcast TV Fee³⁷

Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 16.30
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 15.30
Plumsted	\$ 14.75

Franchise Costs³⁹

East Brunswick (Area 1)	\$ 0.27
Freehold (Area 2)	\$ 0.31
Hillsborough (Area 6) and Middletown Twp (Area 2)	\$ 0.18
Holmdel Twp (Area 2)	\$ 0.21
Island Heights (Area 4) and Ocean (Area 4)	\$ 0.26
Lacey Twp (Area 4)	\$ 0.13
Monmouth Beach Borough (Area 2)	\$ 0.22
Montgomery Twp (Area 6), Plainsboro Twp (Area 1) and Tinton Falls (Area 2)	\$ 0.12
Princeton (Area 6)	\$ 0.45
Roosevelt Boro (Area 1)	\$ 0.54
Shrewsbury Twp (Area 2)	\$ 0.63
Audubon Park (Area 7)	\$ 0.69
Lumberton Township (Area 7)	\$ 0.14
Evesham Township (Area 7)	\$ 0.37
Florence (Area 7), Haddon Twp (Area 7), Pemberton Twp (Area 7)	\$ 0.11
Gibbsboro (Area 7)	\$ 0.12
Haddonfield (Area 7)	\$ 0.16
Chesterfield Twp (Area 7), Edgewater Park Twp (Burlington)(Area 8)	\$ 0.15
Beverly City (Area 8)	\$ 0.22
Bordentown City (Area 8)	\$ 0.07
Belleville Twp (Area 11)	\$ 0.29
Berkeley Heights (Area 11)	\$ 0.04
Bloomfield (Area 11)	\$ 0.30
Cranford Twp (Area 11)	\$ 0.23
East Rutherford (Area 14), Winfield Park (Area 11)	\$ 0.44

Irvington (Area 11), Linden (Area 11)	\$ 0.31
Jersey City (Hudson) (Area 13)	\$ 0.13
Kenilworth (Area 11)	\$ 0.74
Lawrence Twp (Mercer) (Area 16)	\$ 0.19
Orange (Area 11)	\$ 0.37
Plainfield City (Area 12)	\$ 0.32
Rahway (Area 11)	\$ 0.27
Roselle (Area 11)	\$ 0.46
Twp of Union (Union) (Area 6)	\$ 0.22
Wallington Boro (Area 14)	\$ 0.38
Franklin Twp (Warren) (Area 15)	\$ 0.36
Glen Gardner (Hunterdon) (Area 15)	\$ 0.47
Lebanon (Area 15)	\$ 0.17
Dennis Twp (Cape May) (Area 20)	\$ 0.09
Galloway Twp (Atlantic) (Area 20)	\$ 0.08
Pleasantville City (Atlantic) (Area 20)	\$ 0.11
City of Port Republic (Atlantic) (Area 20)	\$ 0.44
Woodbine Boro (Area 20)	\$ 0.22
Expanded Basic (By System) ¹⁰ Includes Kids & Family, Entertainment and Sports & News	
Burlington, Garden State, Maple Shade, Pleasantville, Vineland, Toms River and LBI	\$ 53.25
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 49.27
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$ 51.27

XFINITY TV SERVICES

Choice Limited TV ⁴³ (includes Limited Basic, Streampix, 10 Hour DVR Service and HD programming)	\$ 30.00
Choice TV ⁵⁴ (includes Limited Basic, Streampix, 20 Hour DVR Service, HD programming and Broadcast TV Fee)	\$ 30.00
with TV Box	\$ 37.50
Genre Packs ⁴⁴ Choose up to 2	
Kids & Family (includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids)	\$ 10.00
Entertainment (includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1)	\$ 15.00
Sports & News (includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC, NBC Sports, and NFL Network)	\$ 30.00
Extra ¹¹ (By System) (includes Limited Basic, Expanded Basic for primary outlet, Additional digital channels, access to Pay-Per-View and On Demand programming and Music Choice)	
Burlington, Maple Shade	\$ 63.25
Toms River and LBI	\$ 65.25
Garden State, Pleasantville, Vineland	\$ 67.25
Avalon, Central, Gloucester, Jersey City, Lambertville, Meadowlands, Monmouth, Northwest, Ocean, Plainfield, Somerset, Trenton, Union, Wildwood	\$ 67.27
Digital Preferred Tier ¹² (Over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel)	\$ 17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime, Cinemax, or The Movie Channel	\$ 29.95
Digital Preferred Tier with HBO Max Includes Digital Preferred Tier and HBO Max	\$ 32.94
Digital Premier Tier Includes Digital Preferred Tier, HBO Max, Showtime, Epix, Hitz, and The Movie Channel	\$ 68.95
Deportes ^{10,46} (includes over 6 deportes channels including ESPN Deportes, Fox Deportes and NBC Universo)	\$ 5.00
Xfinity TV Latino ^{10,46} (includes over 50 channels of Spanish language programming) with Choice Double Play or Standard, Select, Signature, Super Double or Triple Play Packages	\$17.95 \$10.00
More Sports & Entertainment ¹³ (includes over 15 channels including NFL RedZone, ESPNNews, and TCM)	\$ 9.95
HBO Max ¹⁰	\$ 14.99
HBO ¹⁰	\$ 14.99
Showtime ¹⁰	\$ 12.00
Starz ¹⁰	\$ 8.99
Cinemax ¹⁰	\$ 12.00
The Movie Channel ¹⁰	\$ 12.00
Epix ⁴¹	\$ 5.99
Playboy ¹⁰	\$ 15.00
HD Technology Fee ⁷	\$ 9.95
DVR Service ⁵	\$10.00
Premium DVR Service ⁵⁸	\$20.00

Service to Additional TV ²⁹	\$ 7.50
with DVR Service	\$17.50
with CableCARD or compatible customer owned device ⁸	\$ 0.00
Service to Additional TV with TV Adapter ¹⁵	\$ 7.50

SPORTS PACKAGES¹⁴

MLB Extra Innings	Call 1-800-XFINITY for pricing
NHL Center Ice	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

Basic TV Box (Not available for new subscription)	No Charge
TV Box Limited Basic (non-addressable) (Not available in Garden State, Somerset, LBI, Toms River, Avalon and Wildwood Systems and new subscriptions in Jersey City)	No Charge
TV Box Limited Basic (addressable)	\$ 7.10
TV Box	\$ 7.10
Remote	\$ 0.40
HD TV Box Limited Basic ³²	\$ 7.10
Limited Basic only TV Adapter and Remote	
Primary outlet and up to 2 additional TVs	No Charge
Each additional TV beyond the 3 rd TV	\$ 0.50
CableCARD ³¹ (first card in device)	No Charge
CableCARD ³¹ (second card in same device)	\$ 0.00

INSTALLATION (PER OCCURRENCE UNLESS NOTED)

	Initial Installation of Service	After Initial Installation of Service
Professional Installation ^{22, 23}	\$100.00	N/A
Self Installation Plus ⁵⁹	\$ 39.99	N/A
In-Home Service Visit ²⁴	N/A	\$ 70.00
Hourly Service Charge ²³ (Custom Installation)	\$ 50.00	\$ 50.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)		\$ 99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$ 29.95

REACTIVATION (NO IN-HOME VISIT REQUIRED – PER OCCURRENCE, PER SERVICE UNLESS NOTED)

Reactivation - TV	\$6.00
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

FCC User Fee (per month)	As prescribed by FCC
Customer-Owned Video Equipment Credit (See www.comcast.com/equipmentpolicy for additional information)(per month)	\$ 7.50
Regional Sports Fee ³⁸ (per month)	\$ 10.75

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Returned Payment Item (each)	\$ 25.00
Late Fee ²⁵	\$ 10.00
Agent Assisted Payment (For payment made by phone with a Customer Care Representative.)	\$ 5.99
Optional Separate Billing of Services (per month, per additional bill)	\$ 0.50
Deposit	Call 1-800-XFINITY for Deposit Requirements
Unreturned or Damaged Equipment Fees ²⁶ (per piece, per occurrence)	Replacement Cost
Getting Started Kit Shipping and Handling (Standard Shipping)	\$ 15.00
Getting Started Kit Shipping and Handling (Priority Shipping)	\$ 29.95
Remote Shipping and Handling	\$ 5.95

-----RESERVED FOR FUTURE USE-----

C. SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTION

AnyRoom DVR Service ⁶ (Not available in Garden State except Carneys Point, Monmouth, Ocean, Toms River and LBI Systems)	\$ 10.00
Service to Additional TV ²⁹	
with AnyRoom DVR Service ¹⁶	\$ 19.95
with AnyRoom DVR Service (client outlet)	\$ 9.95
Economy Double Play (includes Digital Economy and HD programming for primary outlet and Performance Plus Internet)	\$ 99.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Digital Economy (includes Limited Basic, additional digital channels for the primary outlet, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 39.95
with Xfinity Voice or Internet Service	\$ 39.95
Family Tier ⁴⁷ (includes Limited Basic, additional channels such as C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel for the primary outlet)	
- Burlington, Maple Shade	\$ 24.95
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$ 32.95
- Garden State, Pleasantville and Vineland Systems	\$ 28.95
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville Systems	\$ 30.95
- Toms River and LBI	\$ 26.95
Digital Preferred (includes Extra, additional digital channels, Encore, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 85.22
Digital Premier (includes Digital Preferred, HBO Max, Showtime, Epix, Hitz and The Movie Channel®)	
Burlington, Maple Shade	\$132.20
Toms River and LBI	\$134.20
Garden State, Pleasantville, Vineland	\$136.20
Avalon, Central, Gloucester, Jersey City, Lambertville, Meadowlands, Monmouth, Northwest, Ocean, Plainfield, Somerset, Trenton, Union, Wildwood	\$136.22
Basic Latino TV (includes Limited Basic, Xfinity TV Latino for the primary outlet)	
- All Systems except Burlington and Maple Shade	\$ 28.27
- Burlington, Maple Shade Systems	\$ 27.95
Economy Latino TV ⁴⁶ (includes Digital Economy and Xfinity TV Latino for primary outlet)	\$ 39.27
Economy Plus Latino TV ⁴⁶ (includes Economy Latino TV and additional digital channels for primary outlet)	\$ 47.27
Starter Latino TV ⁴⁶ (includes Economy Plus Latino TV and additional digital channels for primary outlet)	\$ 67.27
ART (Arabic)	\$ 9.99
DW Deutsch (German)	\$ 9.99
The Israeli Network	\$19.99
Rai Italia (Italian)	\$ 9.99

Mediaset (Italian)	\$ 8.99
Italian Pack (Italian) (includes Rai Italia and Mediaset)	\$14.99
TV5 Monde (French)	\$ 9.99
SBTN (Vietnamese)	\$14.99
Dragon Pack (Chinese/Mandarin) (includes CCTV-4, CTI-Zhong Tian Channel, Phoenix Info News, Phoenix North America and ETTV Super)	\$19.99
GMA Pinoy TV (Filipino)	\$11.99
TFC (Filipino)	\$11.99
GMA Life TV (Filipino)	\$ 6.99
TFC and GMA Pinoy TV (Filipino)	\$19.99
GMA Pinoy TV and GMA Life TV (Filipino)	\$14.99
Filipino Elite Pack (Filipino) (includes GMA Pinoy TV, GMA Life TV and TFC)	\$22.99
Channel One Russia (Russian)	\$14.99
RTN (Russian)	\$14.99
TV1000 Russian Kino (Russian)	\$ 9.99
Channel One Russia and RTN (Russian)	\$21.99
Russian 3 Pack (Russian) (includes Channel One Russia, RTN and TV1000 Russian Kino)	\$22.99
Willow Plus (South Asian/Cricket Sport) (available in all areas)	\$14.99
SET (South Asian)	\$14.99
TV Asia (South Asian)	\$14.99
Zee TV (South Asian)	\$14.99
SET: Hindi	\$14.99
Zee TV: Hindi	\$14.99
Hindi 2 Pack (includes Zee TV and SET)	\$24.99
Zee, SET Asia and Willow	\$26.99
Zee, TV Asia and Willow	\$26.99
Desi Pack (includes Zee TV, SET and TV Asia)	\$26.99
Desi 3 Pack (includes SET, Zee TV and TV Asia)	\$29.99
Desi Pack with Willow (includes Zee TV, SET, TV Asia and Willow)	\$29.99
Desi Mega (includes Zee TV, SET, TV Asia and ABP News)	\$29.99
Desi Mega with Willow (includes Zee TV, SET, TV Asia, ABP News and Willow)	\$34.99
SIC (Portuguese)	\$ 9.99
TV Globo (Portuguese/Brazilian)	\$19.99
Starter XF Triple Play Bundle (includes Extra for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited ²)	\$154.99
• SurePrice ³	\$124.99
Preferred XF Triple Play Bundle (includes Digital Preferred for primary outlet, Performance Pro Internet and Xfinity Voice Unlimited ²)	\$167.99
• SurePrice ³	\$144.99
HD Preferred XF Triple Play Bundle (includes Digital Preferred and Epix for primary outlet, HD Technology Fee, Performance Pro Internet and Xfinity Voice Unlimited ²)	\$177.99
• SurePrice ³	\$154.99
HD Preferred Extra XF Triple Play Bundle (includes Digital Preferred, Showtime, Epix, The Movie Channel and Streampix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	\$194.99
• SurePrice ³	\$174.99
HD Premier XF Triple Play Bundle (includes Digital Premier, Streampix and DVR Service	\$222.99

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or AnyRoom DVR Service for the primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	
• SurePrice ³	\$194.99
HD Complete XF Triple Play Bundle (includes Digital Premier, Streampix, More Sports & Entertainment and AnyRoom DVR Service or DVR Service for the Primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	\$241.99
• SurePrice ³	\$224.99
Economy Plus Latino Triple Play (includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$142.99
• SurePrice ³	\$124.99
Starter Latino Triple Play (includes Starter Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$149.99
• SurePrice ³	\$134.99
Preferred Latino Triple Play (includes Extra, Digital Preferred and Xfinity TV Latino for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$167.99
• SurePrice ³	\$144.99
Preferred Extra Latino Triple Play (includes Extra, Digital Preferred, Xfinity TV Latino and Epix for primary outlet, HD Technology Fee, Performance Pro Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$177.99
• SurePrice ³	\$154.99
Quad Play Package pricing additional to Triple Play Package pricing With Secure 350 ²⁰	add \$49.95
(for XF Triple Play and Latino Triple Play bundles)	
Internet Plus (includes Limited Basic, HBO Max, Streampix, TV Box and remote for the primary outlet and Performance Internet)	\$ 87.99
• SurePrice ³	\$ 64.99
Internet Pro Plus with HBO Max (includes Digital Economy, HBO Max and Streampix for primary outlet and Performance Pro Internet)	\$ 94.99
• SurePrice ³	\$ 74.99
Internet Pro Plus with Showtime (includes Digital Economy, Showtime and Streampix for primary outlet and Performance Pro Internet)	\$ 91.99
• SurePrice ³	\$ 74.99
Preferred XF Double Play (includes Digital Preferred for primary outlet and Performance Pro Internet)	\$151.99
• SurePrice ³	\$109.99
Premier XF Double Play (includes Digital Premier for primary outlet and Performance Pro Internet)	\$189.99
• SurePrice ³	\$139.99
Internet Plus Latino (includes Basic Latino TV for primary outlet and Performance Internet.)	\$ 87.99
• SurePrice ³	\$ 64.99
Economy Plus Latino Double Play (includes Economy Plus Latino TV for primary outlet and Performance Internet.)	\$112.22
• SurePrice ³	\$99.99

Starter Latino Double Play (includes Starter Latino TV for primary outlet and Performance Internet.)	\$132.22
• SurePrice ³	\$109.99
Preferred Latino Double Play (includes Digital Preferred and Xfinity TV Latino for primary outlet and Performance Pro Internet.)	\$169.99
• SurePrice ³	\$119.99
Xfinity TV Latino Triple Play Reward (for XF Triple Play and Latino Triple Play bundles)	\$ 10.00
Blast! Speed Upgrade Triple Play Reward (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	\$ 20.00
Extreme Pro Speed Upgrade Triple Play Reward ⁴ (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	\$ 25.00
Extreme Pro Speed Upgrade Triple Play Reward ⁴ (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	\$ 7.00
Gigabit Speed Upgrade Triple Play Reward ⁴ (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	\$ 30.00
Gigabit Speed Upgrade Triple Play Reward ⁴ (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	\$ 12.00
Gigabit Pro Speed Upgrade Triple Play Reward ^{4,30} (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	\$235.00
Gigabit Pro Speed Upgrade Triple Play Reward ^{4,30} (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	\$220.00
Service Protection Plan ⁴⁹ (per month) (Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential Xfinity TV, Xfinity Internet or Xfinity Voice services. See xfinity.com/spp for terms.)	\$ 5.95
Selecto (digital tier of Spanish language programming) (Not Available in Avalon, Vineland, Pleasantville and Wildwood Systems)	\$ 15.27
Annual Standard Cable (Avalon Only)	\$769.45
Blast Plus (includes Digital Economy and Streampix for primary outlet and Blast! Internet) ¹	\$ 102.99
Blast Plus with HBO Max (includes Digital Economy, Streampix and HBO Max for the primary outlet and Blast! Internet)	\$109.99
• SurePrice ³	\$ 74.99
HD Starter (includes Extra for primary outlet, HD Technology Fee, Performance Internet and Xfinity Voice Unlimited ^{1,2})	\$162.99
HD Preferred (includes Digital Preferred for primary outlet, HD Technology Fee, Performance Internet and Xfinity Voice Unlimited ^{1,2})	\$177.99
HD Plus (includes Digital Preferred plus one premium (HBO Max) for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ^{1,2})	\$187.99
HD Preferred Plus XF Triple Play Bundle (includes Digital Preferred, HBO Max and Epix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	\$197.99

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• SurePrice ³	\$174.99
HD Premier with Sports XF Triple Play Bundle (includes Digital Preferred, HBO Max, Showtime, Epix, Hitz, More Sports & Entertainment and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited ²)	\$218.81
• SurePrice ³	\$184.99
HD Premier (includes Digital Premier and DVR Service for primary outlet, Ultra Internet and Xfinity Voice Unlimited ^{1,2})	\$222.99
MultiLatino Ultra Paquete Triple (includes MultiLatino Ultra for primary outlet, Performance Internet, Xfinity Voice Unlimited ² and Carefree Minutes® Latin America 300.)	\$162.99
• SurePrice ³	\$134.99
MultiLatino Ultra HD Paquete Triple (includes MultiLatino Ultra and Epix for primary outlet, HD Technology Fee, Performance Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$172.99
• SurePrice ³	\$144.99
MultiLatino Ultra HD Plus Paquete Triple (includes MultiLatino Ultra, HBO Max and Epix, for primary outlet, HD Technology Fee, Blast! Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$192.99
• SurePrice ³	\$164.99
MultiLatino Total HD Paquete Triple (includes MultiLatino Ultra, HBO Max, Epix, Showtime, Hitz, More Sports & Entertainment and DVR Service or AnyRoom DVR Service (Not Available in Monmouth, Ocean, Toms River and LBI Systems) for primary outlet, HD Technology Fee, Blast!® Internet, Xfinity Voice Unlimited ² and Carefree Minutes Latin America 300.)	\$217.99
• SurePrice ³	\$184.99
MultiLatino Plus Bundle XF (includes Xfinity TV 150 Latino for primary outlet, Economy Plus Internet and Xfinity Voice Local with More ²)	
All systems except Burlington and Maple Shade	\$ 83.17
Burlington and Maple Shade	\$ 82.85
MultiLatino Extra Bundle XF (includes Xfinity TV 200 Latino for primary outlet, Economy Plus Internet and Xfinity Voice Local with More ²)	\$ 94.17
Xfinity 3150 Latino (includes Xfinity TV 150 Latino for the primary outlet, Economy Plus Internet and Xfinity Voice Unlimited ² .)	
All systems except Burlington and Maple Shade	\$ 98.17
Burlington and Maple Shade	\$ 97.85
Xfinity 2150 Latino (includes Xfinity TV 150 Latino for primary outlet and Economy Plus Internet.) ⁴⁹	
All systems except Burlington and Maple Shade	\$ 58.22
Burlington and Maple Shade	\$ 57.90
Performance Extra (includes Limited Basic for primary outlet and Performance Internet ¹)	\$ 77.99
Blast Extra™ (includes Limited Basic with for primary outlet and Blast! Internet ¹)	\$ 92.99
Economy Triple Play XF (includes Digital Economy for primary outlet, Economy Plus Internet and Xfinity Voice Local with More ² .)	\$ 94.85
Value Plus Triple Play (includes Extra for primary outlet, Performance Internet and Xfinity Voice Local with More ² .)	\$142.99
Digital Premier with Sports (includes Digital Preferred, HBO Max, Showtime, Epix, Hitz and More Sports & Entertainment)	

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Burlington, Maple Shade Toms River and LBI	\$130.15
Garden State, Pleasantville, Vineland	\$132.15
Avalon, Central, Gloucester, Jersey City, Lambertville, Meadowlands, Monmouth, Northwest, Ocean, Plainfield, Somerset, Trenton, Union, Wildwood	\$134.15
Chinese Channel (CCTV-4) and CTI-Zhong Tian Channel (Chinese/Mandarin) ¹⁴ Available only in Central and Monmouth Systems	\$134.17
Somerset System	\$ 16.80
Union System	\$ 14.95
TV Asia and Zee TV ¹⁴	\$ 11.95
Available only in Central and Monmouth Systems	
Somerset System	\$ 26.46
Union and Jersey City Systems	\$ 24.95
Digital TV Asia (includes Limited Basic and TV Asia) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 21.00
Digital Zee TV (includes Limited Basic and Zee TV) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
Digital Asian Combo (includes Limited Basic, TV Asia and Zee TV) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
Comcast Digital Chinese Package (includes Limited Basic and Chinese Channel (CCTV-4)/Zhong Tian) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 33.27
CableLatino (includes Limited Basic and Selecto)(Not available in Somerset, Toms River, LBI, Jersey City, Northwest, and Lambertville Systems)	\$ 23.27
Burlington Pleasantville, Vineland, Trenton, Garden State, Monmouth, Ocean, Union, Meadowlands and Plainfield	\$ 27.95
Basic Latino TV (includes Limited Basic, Digital Preferred Tier and Selecto) (Not available in Somerset, Toms River, LBI, Jersey City and Northwest)	\$ 28.27
Basic Latino TV with HBO Max (includes Limited Basic, Digital Preferred Tier and Selecto) – (Not available in Somerset, Toms River, LBI, Jersey City, Northwest, Trenton and Lambertville Systems)	\$ 42.27
CableLatino Plata (includes Digital Preferred, Selecto and HBO Max) Plainfield only	\$ 52.27
Comcast Select with HBO Max and Cinemax (includes Extra) Monmouth, Ocean, Union, Plainfield and Jersey City Systems only	\$102.99
Comcast Select with Showtime and HBO Max (Includes Extra) Union and Burlington Systems only	\$ 94.27
Comcast Select with HBO Max and Epix (includes Extra) – Burlington System only	\$ 94.27
Comcast Select with HBO Max (includes Extra)	\$ 94.27

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Monmouth, Ocean and Union only	\$ 82.27
Comcast Select with HBO Max and Playboy (includes Extra) – Union only	\$104.22
Comcast Select with HBO Max, Showtime and TMC (includes Extra) – Plainfield only	\$106.27
Comcast Analog Select 96 – Meadowlands only	\$108.32
Comcast Analog Select (includes Extra) with HBO Max and Showtime (Only available in Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton and Lambertville)	\$ 94.27
Digital Tier (includes Digital Preferred Tier and More Sports & Entertainment) (TV Box or CableCard required) – Somerset System only	\$ 22.25
Digital Two Star Package Plus (includes Digital Preferred, HBO Max, Cinemax and More Sports & Entertainment) – Somerset System only	\$122.17
Digital Four Star Package Plus (includes Digital Preferred, HBO Max, Cinemax, Showtime/TMC, Epix/Encore and More Sports & Entertainment) Somerset System only	\$148.12
Cable TV/Cable Modem Bundled Package – Somerset System only	\$152.27
MultiLatino Ultra (includes Xfinity TV 450 Latino and additional digital channels)	\$ 79.72
Digital Preferred plus One Premium (includes Digital Preferred and your choice of Showtime, Cinemax or The Movie Channel)	\$ 97.22
Digital Preferred with HBO Max (includes Digital Preferred for primary outlet and HBO Max)	\$100.22
Digital Preferred Plus ⁴⁸ (includes Digital Preferred, HBO Max, Showtime and Epix)	\$124.22
Comcast Digital Plus Gold (includes Digital Preferred and your choice of 2 of the following Services: Cinemax, Epix, Showtime or TMC--Northwest System only)	\$111.90
Economy Video Triple Play (includes Digital Economy for Primary Outlet, Performance Pro Internet and Xfinity Voice Unlimited)	\$159.85
Extreme 150 Speed Upgrade with Blast! (Triple Play Rewards)	\$ 20.00
Basic with Performance Internet Double Play	
- Burlington, Maple Shade	\$79.94
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$87.94
- Garden State, Pleasantville and Vineland Systems	\$83.94
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$85.94
- Toms River and LBI	\$81.94
Basic Latino with Performance Internet Double Play	
- All Systems except Burlington and Maple Shade	\$90.22
- Burlington, Maple Shade	\$89.40
Internet Plus with Showtime Double Play	\$81.99
Double Play with Blast Internet and Voice Unlimited	\$129.90
Starter Double Play	\$152.22
Preferred Double Play	\$170.17
Basic Pro Triple Play Bundle	\$112.99
Economy Pro Triple Play Bundle	\$120.99
MDU HD Preferred Plus XF Triple Play	\$149.99
MDU Preferred Plus Triple Play	\$139.99
MDU Preferred Extra Triple Play	\$129.99
MDU HD Preferred XF Triple Play Bundle	\$127.99
MDU Preferred Triple Play	\$117.99
Standard Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News and HD programming for primary outlet, 10 Hour DVR Service, Performance Pro Internet, and	\$129.99

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Voice Unlimited ²)	
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Select Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet and Voice Unlimited ²)	\$149.99
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Signature Triple Play ⁴⁰ (includes Limited Basic, Kids and Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, Epix, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited ² and Netflix Standard HD Plan)	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Super Triple Play ^{4,40} (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Premier Tier, More Sports & Entertainment, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited ² and Netflix Standard HD)	\$199.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
- with Xfinity Mobile deduct	-\$ 12.00
Choice Double Play ⁴² (includes Choice Limited TV and Performance Internet)	\$ 89.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Standard Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News, 10 Hour DVR Service, and HD programming for primary outlet and Performance Pro Internet)	\$109.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Select Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News Digital Preferred Tier, HD programming for primary outlet, 10 Hour DVR Service, and Performance Pro Internet)	\$119.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Signature Double Play ⁴⁰ (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Epix and Streampix for primary outlet, 10 Hour DVR Service, Performance Pro Internet and Netflix Standard HD Plan)	\$139.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Blast! Internet upgrade add	\$ 20.00

- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Super Double Play ⁴⁰ (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, 10 Hour DVR Service, Blast! Internet and Netflix Standard HD Plan)	\$169.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add ³⁰	\$235.00
Brazzers On Demand ^{19,55}	\$19.99
Reality Kings On Demand ^{19,55}	\$19.99
Bang On Demand ^{19,55}	\$19.99
Xfinity Instant TV	
Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR Service	\$ 10.00
Kids & Family (includes 13 kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids)	\$ 10.00
Entertainment (includes 22 entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1)	\$ 15.00
Sports & News (includes 14 sports and news channels including CNBC, CNN, ESPN, Golf,MSNBC, NBC Sports, and NFL Network)	\$ 30.00
Deportes (includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo)	\$ 5.00
Latino (includes 13 Latino channels including Cine Latino, Discovery en Espanol, Galavision, Viendo Movies and VME Kids)	\$ 5.00
HBO Max	\$ 14.99
Starz	\$ 8.99
Streampix	\$ 4.99

E. XFINITY INTERNET²⁷

	<u>XFINITY® Internet Service Only</u>	<u>with XFINITY® TV or Voice Service³³</u>
Performance Starter	\$54.95	\$49.95
Performance	\$80.95	\$64.95
Performance Pro	\$95.95	\$79.95
Blast!	\$100.95	\$84.95
Extreme Pro ⁴	\$105.95	\$89.95
Gigabit ⁴	\$110.95	\$94.95
Gigabit Pro ^{4, 30}	\$299.95	\$299.95
Modem Rental		\$ 14.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
Unreturned or Damaged Equipment Fees ²⁶ (per piece)		Replacement Cost
Temporary Suspension of Internet Service (only customer's e-mail address remains active) (monthly)		\$ 10.00

F. XFINITY INTERNATIONAL SELECTIONS³⁸

ART: Arabic	\$ 9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack (includes TV Globo and PFC)	\$24.99
Brazilian 4 Pack (includes TV Globo, PFC, Band Internacional and Record TV)	\$34.99
Mandarin 2 Pack (includes Phoenix Info News and Phoenix North America)	\$ 6.99
Mandarin 4 Pack (includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America)	\$19.99
Filipino 2 Pack (includes GMA Pinoy w/ GMA Video On Demand and GMA Life)	\$14.99
Filipino 3 Pack (includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC)	\$22.99
TV5Monde: French (with Cinema On Demand)	\$ 9.99
DW (Deutsch +): German	\$ 9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$ 9.99
Italian 2 Pack (includes Rai Italia and Mediaset)	\$14.99
TV JAPAN	\$24.99
SIC: Portuguese	\$ 9.99
Portuguese 2 Pack (includes RTPi and SIC)	\$14.99
Impact TV: Russian Add-On (with any International Package)	\$ 6.99
Russian 2 Pack (includes Channel One Russia and NTV America)	\$14.99
Russian 4 Pack (includes Channel One Russia, RTN, TV1000 Kino and NTV America)	\$26.99
Russian 5 Pack (includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24)	\$26.99
Russian 8 Pack (includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC)	\$34.99
Willow: Cricket Add-on (with any International package)	\$ 6.99
Willow: Cricket	\$14.99
Zee TV: Hindi	\$14.99
SET: Hindi	\$14.99
Hindi 2 Pack (includes Zee TV and SET)	\$24.99
Hindi Pack (Includes Zee TV, SET, TV Asia, and NDTV 24x7)	\$29.99
Hindi Plus Pack (Includes Zee TV, SET, TV Asia, NDTV 24x7, Eros Now and Willow)	\$39.99
SBTN: Vietnamese	\$14.99
TVB Jade: Cantonese	\$10.99
Record TV: Brazilian	\$14.99
ABP News: Hindi	\$ 7.99
TFC Filipino	\$11.99

G. PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES

Eros Now ⁵⁵	\$12.99
Eros Now ⁵⁵ (with a South Asian International selection)	\$ 9.99
here! TV On Demand ⁵⁵	\$ 7.99
Gaiam TV Fit & Yoga On Demand ⁵⁵	\$ 7.99
Grokker Yoga Fitness On Demand ⁵⁵	\$ 6.99
The Jewish Channel On Demand ⁵⁵	\$ 6.99
UP Faith and Family On Demand ⁵⁵	\$ 5.99
Filipino On Demand ⁵⁵	\$ 7.99
Filipino On Demand ⁵⁵ (with a Filipino international selection)	\$ 5.99
Anime Network On Demand ⁵⁵	\$ 6.99
Kidstream On Demand ⁵⁵	\$ 4.99
History Vault on Demand ⁵⁵	\$ 4.99
Lifetime Movie Club On Demand ⁵⁵	\$ 3.99
Stingray Karaoke On Demand ⁵⁵	\$ 6.99
DOGTV On Demand ⁵⁵	\$ 4.99
Gaia On Demand ⁵⁵	\$11.99
AMC + On Demand ⁵⁵	\$ 6.99
Stingray Classica On Demand ⁵⁵	\$ 6.99
Tumblebooks TV On Demand ⁵⁵	\$ 4.99
FitFusion On Demand ⁵⁵	\$ 6.99
CuriosityStream On Demand ⁵⁵	\$ 2.99
Fox Nation On Demand ⁵⁵	\$ 5.99
PlayKids On Demand ³⁴	\$ 6.99
Daily Burn On Demand ³⁴	\$14.99
Xive TV On Demand ³⁴	\$ 4.99
Quark On Demand ³⁴	\$ 4.99
Lion Mountain TV On Demand ³⁴	\$ 3.99
Touchfit TV On Demand ³⁴	\$ 4.99
Disney Story Central On Demand	\$ 4.99
Acorn TV On Demand	\$ 5.99
Stephens Drum Shed On Demand ³⁴	\$ 4.99
Pro Guitar Lessons On Demand ³⁴	\$ 4.99
Magellan TV History On Demand ³⁴	\$ 5.99
Craftsy On Demand ³⁴	\$ 7.99
We TV + On Demand ³⁴	\$ 5.99
The Great Courses Signature On Demand ³⁴	\$ 7.99
Pantaya On Demand	\$ 5.99
DJAZZ On Demand ³⁴	\$ 6.99
Ride TV On Demand ³⁴	\$ 4.99
Outside TV Features On Demand ³⁴	\$ 4.99
The Reading Corner On Demand ³⁴	\$ 3.99
Stingray Qello On Demand ³⁴	\$ 7.99
Hopster On Demand ³⁴	\$ 6.99
Brown Sugar On Demand ³⁴	\$ 3.99

Echoboom Sports On Demand ³⁴	\$ 5.99
GOLFPASS On Demand ³⁴	\$ 4.99
Hallmark Movies Now On Demand ³⁴	\$ 5.99
Dove Channel On Demand ³⁴	\$ 4.99
Kocowa On Demand ³⁴	\$ 6.99
WHAM On Demand ³⁴	\$ 2.99
Gravitas Movies On Demand ³⁴	\$ 4.99
MHz Choice On Demand ³⁴	\$ 7.99
Hi-YAH! On Demand ³⁴	\$ 2.99
True Royalty On Demand ³⁴	\$ 5.99
Real Vision On Demand ³⁴	\$14.99
Docurama On Demand ³⁴	\$ 4.99
Con TV On Demand ³⁴	\$ 4.99
Walter Presents On Demand ³⁴	\$ 6.99
Dekkoo On Demand ³⁴	\$ 9.99
ZooMoo On Demand ³⁴	\$ 2.99
Miniteve On Demand ³⁴	\$ 1.99
WildBrain On Demand ³⁴	\$ 5.99
Cinemoi On Demand ³⁴	\$ 2.99
Wanderlust On Demand ³⁴	\$ 9.99
Music Choice Karaoke On Demand ³⁴	\$ 6.99
Music Choice Relax On Demand ³⁴	\$ 5.99
Curious World On Demand ³⁴	\$ 3.99
kweliTV On Demand ³⁴	\$ 5.99
Marquee TV On Demand ³⁴	\$ 8.99
Passionflix On Demand ³⁴	\$ 5.99
Conspiracy TV On Demand ³⁴	\$ 4.99
FlixFling On Demand ³⁴	\$ 7.99
A&E Crime Central On Demand ³⁴	\$ 4.99
CultFlix On Demand ³⁴	\$ 4.99
PREMO On Demand ³⁴	\$ 5.99
MyOutdoorTV On Demand ³⁴	\$ 9.99
Hitz ^{53,55}	\$12.00
Streampix™ ^{18,55}	\$ 4.99
Pay-Per-View and On Demand Movies and Events ^{17,55} (per title or event)	Prices Vary
Revy On Demand ³⁴	\$ 6.99
Vivid On Demand Subscription ^{19,55}	\$19.99
Hustler On Demand Subscription ^{19,55}	\$19.99
TEN On Demand Subscription ^{19,55}	\$19.99
Wicked On Demand ^{19,55}	\$19.99
Girlfriends Films On Demand ^{19,55}	\$19.99
Urban Fantasy On Demand Subscription ^{19,55}	\$19.99
Falcon On Demand Subscription ^{19,55}	\$19.99
Too Much for TV On Demand ⁵⁵	\$14.99
Homegrown Amateur On Demand ^{19,55}	\$19.99
Evil Angel On Demand ^{19,55}	\$19.99
Mature Lust On Demand ^{19,55}	\$19.99
Penthouse On Demand ^{19,55}	\$19.99

XTSY On Demand^{19.55}
Arouse On Demand^{19.55}

\$19.99
\$19.99

SECTION 3
COMMERCIAL RATES AND CHARGES

A. COMMERCIAL SERVICES ⁴⁵**VIDEO SERVICES – MONTHLY**

1. Hotel/Motel, Nursing Homes, Hospitals, Dormitories, and Other Institutional Establishments (exclusive of Bar/Restaurant and Commercial)

Installation and monthly rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, channel line-up, term of contract, number of rooms, and, if applicable, the seasonal nature of the establishment.

2. Hotel/Motel (Wildwood only)

Commercially operated facilities which, (1) are comprised of ten or more dwelling units, or (2) have sleeping facilities for twenty-five or more persons, (3) are rented daily or weekly to transient residents and (4) are classified as hotel/motels for inspection purposes by the New Jersey Division of Housing and Urban Renewal, Bureau of Housing Inspection. Buildings containing both hotel/motel and condominium units are classified as Residential.

- a. Each Hotel/Motel Unit (minimum of 10 units) \$ 7.75
 b. HBO® (hotel/motel) per outlet (A digital converter or a CableCARD is required) \$ 6.50
 c. A motel may be re-wired at the owner's expense to accommodate any number of designated outlets. The Company will charge the owner for time and materials.
3. Bars & Restaurants (not available for new subscription)(Broadcast TV Fee of \$16.30 per unit additional in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$15.30 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union and Warren Counties and \$14.75 additional in Plumsted. Regional Sports Fee of \$10.75 per unit also applies to Standard Cable and above services.)

Areas 1, 11, 12 and 15

- a. Standard Cable - Primary Outlet \$108.65
 b. Each Additional Outlet (without converter) \$ 15.00
 c. Converter and Remote (each additional outlet) \$ 9.95

Areas 2 and 3

- a. Standard Cable - Primary Outlet \$110.10
 b. Each Additional Outlet (without converter) \$ 15.00
 c. Converter and Remote (each additional outlet) \$ 9.95

Areas 4 and 5

- a. Standard Cable - Primary Outlet \$110.10
 b. Each Additional Outlet (without converter) \$ 15.20
 c. Converter and Remote (each additional outlet) \$ 9.95

Areas 13 and 14

a. Standard Cable - Primary Outlet	\$111.10
b. Each Additional Outlet (without converter)	\$ 15.40
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 11, 12 and 15

a. Standard Cable - Primary Outlet	\$107.60
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 17

a. Standard Cable - Primary Outlet	\$108.65
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 18 and 19

a. Standard Cable - Primary Outlet	\$ 92.55
b. Each Additional Outlet (without converter)	\$ 14.80
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 20 and 21

a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 9.95

Areas 8, 9 and 10

a. Standard Cable - Primary Outlet	\$ 95.95
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 9.95

Area 7 except Carneys Point

a. Standard Cable - Primary Outlet	\$170.20
b. Each Additional Outlet (without converter)	\$ 15.95
c. Converter and Remote (each additional outlet)	\$ 9.95

Carneys Point

a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 14.55
c. Converter and Remote (each additional outlet)	\$ 9.95

Area 6

a. Limited Basic – Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60
e. Converter and Remote (each additional outlet)	\$ 9.95

3. Marinas *(Area 5 only) (Broadcast TV Fee of \$15.30 per unit Regional Sports Fee of \$10.75 per unit also applies to Standard Cable and above services.)
- | | |
|---|--------------------|
| a. Standard Cable - Primary Outlet | \$ 90.60 |
| b. Each Additional Outlet (without converter) (per slip, occupied or not) | \$ 15.20 |
| c. Converter and Remote (each additional outlet) ² | \$ 9.95 |
| d. Premium or Digital Services | varies by contract |

* This classification of service requires payment by the operator of the marina for all slips to which a boat may dock whether or not such a slip is used. The total charge is based on the number of slips times the rate shown. Minimum service periods are required.

4. All Other Commercial (not available for new subscription)(Broadcast TV Fee of \$16.30 per unit additional in Garden State System (except Plumsted), Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$15.30 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union and Warren Counties and \$14.75 additional in Plumstead. Regional Sports Fee of \$10.75 per unit also applies to Standard Cable and above services.)

Area 1

- | | |
|--|----------|
| a. Limited Basic - Primary Outlet (1) | \$ 35.90 |
| b. Standard Cable - Primary Outlet (1) | \$ 89.40 |
| c. Each Additional Outlet (without converter) | \$ 15.00 |
| d. Converter and Remote (each additional outlet) | \$ 9.95 |

Areas 2 and 3

- | | |
|--|----------|
| a. Limited Basic – Primary Outlet (1) | \$ 35.90 |
| b. Standard Cable - Primary Outlet (1) | \$ 90.60 |
| c. Each Additional Outlet (without converter) | \$ 15.00 |
| d. Converter and Remote (each additional outlet) | \$ 9.95 |

Areas 4 and 5

- | | |
|--|----------|
| a. Limited Basic – Primary Outlet (1) | \$ 36.40 |
| b. Standard Cable - Primary Outlet (1) | \$ 90.60 |
| c. Each Additional Outlet (without converter) | \$ 15.20 |
| d. Converter and Remote (each additional outlet) | \$ 9.95 |

Areas 11, 12 and 15

- | | |
|--|----------|
| a. Limited Basic – Primary Outlet (1) | \$ 36.20 |
| b. Standard Cable - Primary Outlet (1) | \$ 89.40 |
| c. Each Additional Outlet (without converter) | \$ 15.00 |
| d. Converter and Remote (each additional outlet) | \$ 9.95 |

Area 13

- | | |
|--|----------|
| a. Standard Cable - Primary Outlet | \$ 91.45 |
| b. Each Additional Outlet (without converter) | \$ 15.40 |
| c. Converter and Remote (each additional outlet) | \$ 9.95 |

Area 14

a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 90.95
c. Each Additional Outlet (without converter)	\$ 15.40
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 16 and 17

a. Limited Basic – Primary Outlet (1)	\$ 39.55
b. Standard Cable - Primary Outlet (1)	\$ 90.55
c. Each Additional Outlet (without converter)	\$ 15.40
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 18 and 19

a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 8, 9, 10, 20 and 21

a. Limited Basic – Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 36.20
b. Standard Cable - Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 79.30
c. Each Additional Outlet (without converter)	\$ 15.75
d. Converter and Remote (each additional outlet)	\$ 9.95

Areas 18 and 19

a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 9.95

Area 7 except Carneys Point

a. Limited Basic – Primary Outlet	\$ 36.65
b. Standard Cable - Primary Outlet	\$ 80.35
c. Each Additional Outlet (without converter)	\$ 15.95
d. Converter and Remote (each additional outlet)	\$ 9.95

Carneys Point

a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 73.60
c. Each Additional Outlet (without converter)	\$ 14.55
d. Converter and Remote (each additional outlet)	\$ 9.95

Area 6

a. Limited Basic – Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60

- | | |
|---|------------------|
| e. Converter and Remote (each additional outlet) | \$ 9.95 |
| 5. Comcast SportsNet (Areas 8, 9 and 10 only) | \$ 90.00 |
| 6. HBO® (hotels/motels) (Areas 8, 9 and 10 only) | \$ 5.50 per room |
| 7. Digital Music (not available for new subscription) | |

Area 1

- | | |
|--|----------|
| a. With Subscription to Standard Cable-primary outlet | \$ 38.85 |
| b. Without Subscription to Standard Cable-primary outlet | \$ 49.95 |
| c. Each Additional Outlet | \$ 23.65 |

Areas 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14,15 and 16

- | | |
|--|----------|
| a. With Subscription to Standard Cable-primary outlet | \$ 36.70 |
| b. Without Subscription to Standard Cable-primary outlet | \$ 47.20 |
| c. Each Additional Outlet | \$ 22.35 |

Areas 17, 20 and 21 only*

- | | |
|---------------------------|----------------------|
| a. Primary Outlet | \$ 31.45 to \$ 52.45 |
| b. Each Additional Outlet | \$ 11.15 to \$ 33.55 |

*Price based on seating capacity. Standard Cable is required for subscription to Digital Music Service

Area 6

- | | |
|---|----------|
| a. Each Outlet (Digital Converter or CableCard required) | \$ 26.25 |
| 8. Commercial Digital Music only without Video (not available for new subscription) (Wildwood only) | |

Commercial Digital Music service is not available for Residential and/or Hotel/Motel units. Requires rental of a digital converter and (optional) remote.

- | | |
|---|----------|
| a. Office (private office, no public areas) | |
| 1.) Primary Outlet | \$ 15.70 |
| 2.) Additional Outlet | \$ 8.35 |
| b. Business without food or beverage (public facility, service does not enhance business) | |
| 1.) Primary Outlet | \$ 21.95 |
| 2.) Additional Outlet | \$ 11.70 |
| c. Business level 1 with food or beverage (public facility, service enhances business) | |

	1.) Primary Outlet	\$ 27.20
	2.) Additional Outlet	\$ 14.50
d.	Business level 2 with food or beverage (public facility, service enhances business, fire code seating > 90 people)	
	1.) Primary Outlet	\$ 32.45
	2.) Additional Outlet	\$ 17.30
9.	HBO® (hotel/motel) (per unit) (Avalon only)	\$ 5.50
10.	SPT – Portuguese Channel – Commercial (not available for new subscription) (Meadowlands only)	\$ 20.95
11.	Single Purchase Pay-Per-View (SPPV) Event Transport Fee (2)	\$125.00
12.	Installation	

If installation conforms to normal residential installation, then residential rate will be charged. All others will be charged at cost for labor and materials plus 10%.

Note: Pay-per-view and video-on-demand services are not available to commercial accounts. Premium services and most pay-per-view events are not available in common viewing areas typical to non-residential customers, such as restaurants and bars.

- (1) Discount available with subscription to Business Class Lite, Standard or Enhanced Internet Service under a two year contract.
(2) Digital Converter is required.

B. VIDEO SERVICES (PRIVATE VIEW) UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic channels) (lower monthly prices may apply pursuant to preexisting contracts)

Video Plus	\$ 29.95
Standalone	\$ 29.95
Broadcast TV Fee	
Garden State System (except Plumstead), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 16.30
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 15.30
Plumsted	\$14.75

TV Select: news, lifestyle and children's programming (consists of residential Limited Basic Channels, Family Tier channels, CNBC and Golf Channel) (7)

	Video Plus	\$ 39.95
	Standalone	\$ 39.95
	TV Variety: all broadcast channels, and top rated cable networks (consists of Residential Limited Basic and additional digital channels) (2)	
	Video Plus	\$ 54.95
	Standalone	\$ 54.95
	Standard (consists of Standard Cable) (2)	
	Video Plus	\$ 74.95
	Standalone	\$ 74.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 69.95
	Preferred (consists of Standard Cable and certain residential Digital Preferred Tier channels) (2)	
	Video Plus	\$ 99.95
	Standalone	\$ 99.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 84.95
	Information and Entertainment (consists of residential Limited Basic channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)	
	Video Plus	\$ 29.95
	Standalone	\$ 44.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 39.95
2.	Digital Outlet Service (monthly, per outlet, maximum of 19 additional outlets available) (2)	\$ 9.95
3.	High Definition Outlet Service (monthly, per outlet, maximum of 20 outlets (primary plus 19 additional outlets) available) (5)	\$ 12.95
4.	Digital Adapter Service (includes adapter and remote) (6)	
	Primary outlet	\$ 9.95
	Each additional outlet (per outlet)	\$ 9.95
5.	Monthly Premium Services (3)	
	Digital Music Service	
	With subscription to a Monthly Video Service	\$ 29.95
	Without subscription to a Monthly Video Service	\$ 39.95
	Business Class TV Sports Pack (4)	\$ 34.95
	Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
	Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00
	ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia, Filipino Channel or Zee TV (8) (Areas 11-14 only)	\$ 30.00
	TV Globo or SIC (8) (Areas 11-14 only)	\$ 40.00
	SPT (9) (Areas 11 -14 only)	\$ 40.00
	TV-5 (8) (Areas 6, 11 -14 only)	\$ 35.00
	TV Asia and Zee TV (8) (Areas 1, 6, 11 - 14 only)	\$ 50.00
	TV Globo (Areas 2 only)	\$ 40.00

TV Globo or SIC (8) (Areas 11 - 14 only)	\$ 40.00
RAI or Filipino Channel (Area 6 only)	\$ 30.00
CCTV-4 (excluding Areas 1, 11, 12, 13, 14 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 12, 13, 14 and 15), SIC (excluding Areas 11 – 17), SPT (Areas 16 and 17 only), Star India Plus, TFC (excluding Area 6, 11, 12, 13, 14 and 15), TV 1000 Russian Kino or TV 5 (excluding Areas 6, 11, 12, 13, 14 and 15) (*)	\$ 12.95
ART (excluding Areas 11 – 15), Channel One Russia, ETTV – Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Area 1, 11 - 15) or Zee TV (excluding Areas 1, 8 - 15) (*)	\$ 15.95
Israeli Network and TV Globo (excluding Areas 2, 11 - 15) (*)	\$ 24.95
Willow Plus ⁴⁹	\$ 24.95

(*) These International premiums are not available in Area 3, 4, 5 or 15.

6. Regional Sports Fee (Applies to Standard and above services)	\$10.75
7. Installation (Per Occurrence unless noted)	
Business Class Internet Service and TV Standard Installation (discounts may apply based on length of contract)	\$250.00
Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (4) Subscription to Information and Entertainment, Standard or Preferred video service is required.
- (5) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (6) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (7) Includes use of 1 digital adapter and remote (Areas 1, 6, 8 – 17). Includes one digital converter and remote in the Garden State, Monmouth, Ocean, Toms River and LBI systems. Equipment included does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.

- (8) International Premiums are not available in all areas. Please contact 1-800-COMCAST for details concerning availability in your area.
- (9) This service is only available in Harrison, Perth Amboy and South River.

C. MULTI-PRODUCT BUNDLES UNDER A CONTRACT (1)

1. Monthly Business Class Triple Play Bundles (Not available for new subscription)

Starter Triple Play (2)

With Starter Business Class Internet Service	\$ 99.00
With Preferred Business Class Internet Service	\$119.00

Preferred Triple Play

Includes Basic Video Service, Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines.	\$149.00
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Premium Triple Play

Includes Basic Video Service, Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3)	\$159.00
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2. Monthly Business Class Internet and Digital Voice Packages

Starter

Includes Starter Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line.	\$ 99.00
Includes Preferred Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line.	\$119.00

Preferred

Includes Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines.	\$149.00
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Premium

Includes Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3)	\$159.00
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3. Installation (Per Occurrence unless noted)

Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a

liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.

- (1) Includes Basic Video Service and Business Class Digital Voice with 1 Full Featured Voice Line.
(2) Not available in all areas.

D. VIDEO SERVICES (PUBLIC VIEW) UNDER A CONTRACT (1)

1. Monthly Video Service

Basic (consists of residential Limited Basic channels)	\$ 29.95
Broadcast TV Fee	
Garden State System (except Plumsted), Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 16.30
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 15.30
Plumsted	\$ 14.75
Digital Variety: all broadcast channels and top rated cable networks (consists of residential Limited Basic and additional digital channels) (2)	\$ 54.95
Digital Standard (consists of Standard Cable) (3)	\$ 84.95
• Customers entering a contract before November 16, 2011	\$ 79.95
Digital Deluxe (consists of Standard Cable and certain residential Digital Preferred Tier channels) (3)	\$ 109.95
• Customers entering a contract before November 16, 2011	\$ 139.95
Sports Entertainment Deluxe (consists of Digital Deluxe and Business Class TV Sports Pack and 4 High Definition Outlets)	\$ 189.95
Digital Basic Plus (consists of residential Limited Basic channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)	\$ 54.95
• Customers entering a contract before November 16, 2011	\$ 49.95

2. Monthly Outlet Charges

Digital Outlet Service - Per Outlet for up to 8 outlets (2)	\$ 9.95
Digital Outlet Service - Per Outlet for the 9 th outlet and beyond (2)	\$ 9.95
Digital Adapter Service - Per Outlet for up to 8 outlets (7, 8)	\$ 9.95
Digital Adapter Service - Per Outlet for the 9 th outlet and beyond (7, 8)	\$ 9.95

3. Monthly Premium Services (6)

Digital Music Service	
With subscription to a Monthly Video Service	\$ 29.95
Without subscription to a Monthly Video Service	\$ 39.95
Business Class TV Sports Pack (5)	\$ 34.95
Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00

ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Asia or Zee TV (Area 11 only)	\$ 30.00
TV Asia and Zee TV (Areas 1, 6, 11 and 13 only)	\$ 50.00
TV Asia (Area 12 only)	\$ 30.00
TV Globo (Areas 2, 11, 12 and 13 only)	\$ 40.00
Globo TV or SIC (Area 14 only)	\$ 40.00
SPT (9)(Area 11 only)	\$ 40.00
TV-5 (Areas 6 and 11 only)	\$ 35.00
ART, TV Asia, Filipino Channel or Zee TV (Area 13 only)	\$ 30.00
RAI (Area 14 only)	\$ 30.00
RAI or Filipino Channel (Area 6 only)	\$ 30.00

CCTV-4 (excluding Areas 1, 11 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 14 and 15), SIC (Not available in Areas 11 – 17), SPT (Areas 12, 13, 14, 16 and 17 only), Star India Plus, TFC (excluding Areas 6, 13 and 15), TV 1000 Russian Kino or TV 5 (excluding Areas 6, 11 and 15) (*)	\$ 12.95
ART, Channel One Russia, ETTV – Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Areas 1, 11, 12, 13 and 15) or Zee TV (excluding Areas 1, 8 – 11, 13 and 15) (*)	\$ 15.95
Israeli Network, TV Globo (excluding Areas 2 and 11 - 15) (*)	\$ 24.95
Willow Plus (Not available in Area 15)	\$ 24.95

(*) These International premiums are not available in Area 3, 4 or 5.

4. Monthly Digital Packages	
Sports and Entertainment Standard (includes Digital Standard and Business Class TV Sports Pack)	\$ 99.95
Sports and Entertainment Deluxe (includes Digital Deluxe, Business Class TV Sports Pack and 4 High Definition Outlets)	\$ 179.95
5. Regional Sports Fee (Applies to Digital Standard and above services)	\$ 10.75
6. Public View Service Charge	\$ 20.00
7. Installation (Per Occurrence unless noted)	
Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

(1) Only available to public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. These video services are not available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms.

- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) Includes service on two outlets and the use of 2 digital converters and remotes. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (4) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (5) Subscription to Digital Standard or Digital Deluxe video service is required.
- (6) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (7) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (8) Lower monthly prices may apply pursuant to preexisting contracts.
- (9) This service is only available in Harrison, Perth Amboy and South River.

E. INTERNET SERVICES – COMMERCIAL

1. Monthly Business Internet Service Under a Contract

Basic Connect (downstream speed up to 1.5Mbps/upstream speed up to 512Kbps) (per location)	
With subscription to another Comcast Service	
Contracts entered before July 10, 2013	\$ 29.95
Contracts entered on or after July 10, 2013	\$ 49.95
Without subscription to another Comcast Service	
Contracts entered before July 10, 2013	\$ 39.95
Contracts entered on or after July 10, 2013	\$ 49.95
Starter (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 3Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	
Contracts entered after November 15 2009 but before November 15, 2012	\$ 59.95
Contracts entered before November 15, 2009 or after November 15, 2012	\$ 69.95
Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	\$ 89.95
Premium (includes SMC router) (downstream speed up to 27Mbps/upstream speed up to 7Mbps; 2 e-mail boxes, domain name, Starter website) (per location) (Not available for new subscription.)	
Contracts entered after November 15 2009 but before November 15, 2012	\$ 99.95
Contracts entered before November 15, 2009 or after November 15, 2012	\$ 109.95
Deluxe 25 (includes SMC router) (downstream speed up to 25Mbps/	

Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to www.comcast.com/policies.

	upstream speed up to 10Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	\$ 99.95
Deluxe 50 (includes SMC router) (downstream speed up to 50Mbps/ upstream speed up to 10Mbps; 2 e-mail boxes, domain name, Starter website) (per location)		
	Contracts entered on or after July 10, 2013	\$109.95
	Contracts entered before November 15, 2009 or between November 15, 2012 and July 10, 2013	\$ 199.95
	Contracts entered after November 15 2009 but before November 15, 2012	\$ 189.95
Deluxe 75 (includes SMC router) (downstream speed up to 75Mbps/ upstream speed up to 15Mbps; 2 e-mail boxes, domain name, Starter website) (per location)		\$149.95
Deluxe 100 (includes SMC router) (downstream speed up to 100Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)		
	Contracts entered on or after July 10, 2013	\$199.95
	Contracts entered before July 10, 2013	\$369.95
Deluxe 150 (includes SMC router) (downstream speed up to 150Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)		\$249.95
2. Monthly Internet Service		
	Business Service (modem required) (downstream speed up to 15Mbps/upstream speed up to 2Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webpace, 250MB of personal storage space)(per location) (Somerset only)	\$ 99.95
	Business Service (modem required) (downstream speed up to 50Mbps/upstream speed up to 10Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webpace, 250MB of personal storage space)(per location) (Somerset only)	\$160.00
	Small office / home office (includes up to 5 IP addresses) (downstream speed up to 5Mbps/upstream speed up to 512Kbps) (1)	\$ 95.00
3. Monthly Teleworker Commercial Internet Service (includes 3 dynamic IP addresses, 7 email accounts and modem/router) (6 month minimum service per location)		
	Standard Service (per end user) (downstream speed up to 6 Mbps/ upstream speed up to 1 Mbps; minimum of 10 employee end users)	\$ 60.00
	Enhanced Service (per end user) (downstream speed up to 16 Mbps/upstream speed up to 2 Mbps; minimum of 10 employee locations) (volume discounts available based on number of end users and length of contract)	\$ 80.00
4. Monthly Business Internet Service		

Access Service (includes modem) (downstream speed up to 384Kbps/upstream speed up to 384Kbps; 1 dynamic IP address; 7 e-mail addresses; one year service contract required, early termination fees of up to 70% of the remaining amount due under the contract may apply) (per location)(1)	\$ 39.95
Lite Service (Not available in Areas 6 and 7) (1)	\$ 60.00
Lite Service (includes modem) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses) (per location) (1)	\$ 95.00
Lite Service (includes modem/router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, starter website) (per location)(1)	\$ 95.00
Starter (includes SMC router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, domain name, starter website) (per location)(1)	\$145.00
Standard Service (Not available in Areas 6 and 7)(1)	\$ 95.00
Standard Service (includes modem/router)(downstream speed up to 12Mbps/upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1)	\$145.00
Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps; 4 e-mail boxes, domain name, starter website) (per location)(1)	\$200.00
Enhanced Service (Not available in Areas 6 and 7) (1)	\$160.00
Enhanced Service (includes modem/router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps; 1 dynamic IP address; 20 business-class e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1) (Not available in Areas 6 and 7)	\$200.00
Equipment Fee (2)	\$ 18.45
Static IP Addresses (not available to Business Class Access and Lite subscribers)	
1 Static IP Address	\$ 19.95
5 Static IP Addresses	\$ 24.95
13 Static IP Addresses	\$ 39.95
Business Class E-mail (not available to Business Class Access and Lite subscribers)	
Outlook Web (2GB storage, Outlook Web Access 2007 and support for mobile devices with Active Sync) (per e-mail box)	\$ 3.99
Outlook Full (2GB storage, Outlook 2007 on the Desktop and Sharepoint; 2 sites per company) (per e-mail box)	\$ 6.99
Business Class E-mail (per 5 e-mail addresses) (1) (Not available in Areas 6 and 7)	\$ 15.00
Additional E-mail boxes	\$ 6.99
Business Web Site Hosting (not available to Business Class Access and Lite subscribers)	
Business (20GB storage and 300GB transfer)	\$ 19.99
Commerce (30GB storage, unlimited transfer and shopping cart)	\$ 39.99
Professional (80GB storage, unlimited transfer, shopping cart, Dedicated SSL Certificate and supports MS SQL, Java	

	and Coldfusion Advanced Features)	\$ 79.99
	Service Charge (100MB site) (1) (Not available in Areas 6 and 7)	\$ 24.95
	Service Charge (200MB site) (1) (Not available in Areas 6 and 7)	\$ 49.95
	Service Charge (350MB site) (1) (Not available in Areas 6 and 7)	\$ 74.95
5.	Monthly HospitalityONE Commercial Internet Service (available to Hotel and Motel establishments only) (Minimum contract term of 5 years for establishments with less than 100 rooms; Minimum contract term of 3 years for establishments with 100 rooms or more)(1)	
	Guest Package (per room) (includes access, service, equipment, support, transport and network monitoring)	\$ 15.00
	Guest Plus Package (per room) (includes all Guest Package services and service to one meeting room)	\$ 17.50
	Service to Additional Meeting Rooms (per meeting room)	\$300.00
6.	Teleworker Commercial Standard Installation ²	\$ 99.00
7.	Teleworker Commercial Service Charges for Early Termination, Equipment Pick Up, Equipment Relocations or Missed Service Appointments with less than 2 days notice (no charge for 1 st Missed Service Appointment incident)	\$ 99.00
8.	Business Class Internet Service Standard Installation ²	\$250.00
9.	Business Web Site Hosting Installation ²	\$ 50.00
10.	HospitalityONE Commercial Internet Service Installation ²	

Installation rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, term of contract and number of rooms.

(1) No longer available for new subscription.

(2) Contract required.

SECTION 4 – FOOTNOTES AND DISCLAIMERS

Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Cost Recovery, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV service customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.comcast.com/equipmentpolicy. © 2020 Comcast. All rights reserved

¹ Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device..

² Xfinity Voice Unlimited^{LM} and Xfinity Local with More[®] voice services are provided by another Comcast company. Regular monthly rate for Xfinity Voice Unlimited is \$39.95 with subscription to Xfinity TV service and Internet Service. Regular monthly rate for Xfinity Local with More[®] is \$24.95, and \$0.05 per minute for non-local calls with subscription to Xfinity TV service and Internet Service.

³ SurePrice only available to qualifying 12 or 24 month promotional packages.

⁴ Not available in all areas. May require installation and non-refundable installation charge.

⁵ Requires HD Technology Fee and TV Box or compatible customer owned device. DVR Service with compatible customer owned device limited to 60 hours cloud DVR Service.

⁶ Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

⁷ Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

⁸ Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.

⁹ A discount of 10% is available to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20 in the following:

10% on Limited Basic – Areas 1 – 6, Garden State system, Wildwood and Avalon systems, Union (excluding East Orange), Plainfield, Jersey City and Meadowlands Systems

10% on Limited Basic or Extra – Burlington, Gloucester, East Orange, Northwest, Trenton, Lambertville, Pleasantville and Vineland Systems and East Orange

\$2.00 deducted from monthly bill - Maple Shade System

(Discount is not available to customers who receive Comcast Video Services through a Business or Bulk Agreement.)

¹⁰ Requires Limited Basic and TV Box, CableCARD or compatible customer owned device.

¹¹ \$10.00 package discount provided with Extra, Performance Internet and Xfinity Voice Unlimited² at regular (non-promotional or term agreement) rates.

¹² Requires Extra.

¹³ Required Extra or Digital Preferred. If cancelled in the first month of subscription, you will be charged the monthly service rate of \$9.95.

¹⁴ Requires Limited Basic, HD Technology Fee, X1 TV Box with Remote or compatible customer owned device. Sports Package subscription can be billed at once or in 4 total payments. Call 1-800-XFINITY to cancel subscription within 30 days of first charge to bill. Charges are non-refundable after 30 days of first charge to bill. Restrictions may apply.

¹⁵ Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet up to the Extra level of service. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.

¹⁶ Non-client includes Service to Additional TV.

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¹⁷ Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

¹⁸ Requires Limited Basic and TV Box with Remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming.

¹⁹ One month minimum purchase required. Not available in all areas.

²⁰ Xfinity Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to www.xfinity.com/home-security.html.

²¹ TV Box, TV Adapter, CableCARD or compatible customer owned device required.

²² Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity Home Security or Xfinity Gigabit Pro Internet.

²³ Standard installations include installations of service line up to the following distances from existing Comcast plant, for primary outlet only unless noted differently in the local franchise agreement: 150 feet in Central, Monmouth, Ocean, Toms River, LBI, Garden State, Burlington, Maple Shade, Gloucester, Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton, Wildwood and Avalon (except Middle Township); 175 feet in Lambertville, Pleasantville and Vineland (except Alloway, Downe, Mannington and Woolwich Townships); 200 feet in Alloway; 250 feet in Downe, Mannington, Middle and Woolwich Townships and either 200 feet for an aerial or 125 feet for an underground in Somerset. Comcast does not perform custom installations including installation which require in-wall wiring, wiring in extensive drop ceilings, basements or crawl spaces.

²⁴ Applies to installation, relocation and activation of additional outlets as well as upgrade/downgrades of service after initial installation of service and in-home visits. Does not cover installation or in-home visits for Xfinity Home Security.

²⁵ Accounts over 30 days past the due date will be charged a late charge.

²⁶ Contact 1-800-XFINITY for questions regarding equipment replacement charges.

²⁷ A Modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>

²⁸ Not Applicable

²⁹ Requires TV Box, CableCARD or compatible customer owned device. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Not available to Limited Basic only customers.

³⁰ Requires 2 year contract. Monthly rental of Gigabit Pro compatible modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

³¹ One-way CableCARD does not provide access to pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.

³² Available to Limited Basic Only customer with an HDTV capable cable television set (not provided by Comcast).

³³ Xfinity Internet discount does not apply to Xfinity Instant TV.

³⁴ Requires Limited Basic with X1 TV Box and Xfinity Internet service

³⁵ Requires Xfinity Internet.

³⁶ Requires Xfinity Instant TV.

³⁷ Applies to Limited Basic and Xfinity Instant TV.

³⁸ Applies to Extra and above, or Sports & News.

³⁹ Franchise Costs are costs associated with providing public, educational, and/or government access facilities and equipment and/or other related costs in your community

⁴⁰ Netflix activation of subscription requires X1 equipment.

⁴¹ Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.

⁴² Cannot be combined with Sports & News genre pack.

Issued: March 18, 2021

Effective: March 24, 2021

or the first bill thereafter

⁴³ Requires TV Box, CableCard or compatible customer owned device. 10 hours of cloud DVR service available with X1 TV Box (X1 TV Box requires subscription to one Genre Pack) or compatible customer owned device. Cannot be combined with Xfinity Voice or Xfinity Home Security.

⁴⁴ Requires Choice Double Play, Choice Limited TV or Choice TV. Cannot be combined with Limited Basic or Extra.

⁴⁵ Premium services are not provided in places of multiple public accommodation such as restaurants and gathering places (see Commercial Rates).

⁴⁶ Not Available in Northwest.

⁴⁷ Requires Limited Basic and TV Box, CableCARD or compatible customer owned device and cannot be combined with Expanded Basic or Instant TV. Family Tier programming included in Digital services except for Xfinity TV Latino.

⁴⁸ \$20.00 package discount provided to customers who subscribe to Digital Preferred Plus, Performance Internet and Xfinity Voice Unlimited² at regular (non-promotional or term agreement) rates.

⁴⁹ See <http://www.xfinity.com/spp> for information on Service Protection Plan

⁵⁰ 10 Hour DVR Service requires Xfinity Internet Service and either an X1 TV Box or a compatible customer owned device.

⁵¹ Equipment required at an additional cost. For additional information go to <http://www.xfinity.com/homesecurity>.

⁵² Includes Xfinity Home Security and 24/7 Video Recording for up to 4 cameras. Equipment required at an additional cost. For more information on 24/7 Video Recording go to <http://www.xfinity.com/videorecording>.

⁵³ Requires Limited Basic TV service and a compatible Xfinity TV Box or customer owned device.

⁵⁴ Requires Xfinity Internet service and a TV Box, CableCard or compatible customer owned device. 20 Hour DVR Service available with X1 TV Box or compatible customer owned device. Not eligible for multiproduct pricing on Xfinity Internet, Xfinity Voice or Xfinity Home Security.

⁵⁵ Requires Limited Basic, TV Box or customer owned device with Xfinity Internet.

⁵⁶ 20 Hour DVR Service requires Xfinity Internet Service and either an X1 TV Box or a compatible customer owned device.

⁵⁷ SurePrice only available for 12 months to customers with Standard+ More, Select+ More, Signature+ More and Super+ More packages after qualifying 12 month promotional pricing.

⁵⁸ Requires Xfinity TV Latino, More Sports & Entertainment Package, Choice TV Double Play with one Genre Pack, Choice TV, or Extra or higher, Xfinity Internet, TV Box or compatible customer owned equipment.

⁵⁹ Includes delivery of up to a total of three Get Started Kits for Xfinity TV, Xfinity Internet, or Xfinity Voice and a network signal test. Requires service address activation for Xfinity services within in the last 2 years. Does not include installation or relocation of outlets, equipment installation, setup or troubleshooting, or installation of Xfinity Home or Xfinity Gigabit Pro Internet.

XFINITY Home License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; **CT:** 1040196, ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190; LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776, **Baltimore County:** RK9552, **Howard County:** ER00990, **Washington County:** EL-R-0218, **Harford County:** 00005321, **Calvert County:** L0188, **Prince George's County:** 13958-2014-0; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA; **NJ:** 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; **OH:** 53-89-1732; **OR:** CCB 192945, All electrical work is performed by a licensed subcontractor; **SC:** SCBA-13497, SCFA-13440; **TN:** ACL 1597, ACL 1604; **TX:** B-16922,-02571, ACR-1672104,-1818; **UT:** 8226921-6501; **WA:** COMCABS892DS; **VT:** ES-02366; **VA:** 2705145289, DCJS 11-7361; **WASHINGTON, DC:** ECS 902687, BBL 60251200009; **WV:** WV049211.

MS: 15018010

Valid 5/18/2016. See <http://www.xfinity.com/home-security.html> for current list.

F. Bonding & Insurance

RIDER

To be attached to and form a part of Bond No. BLZ1548811

On behalf of Comcast Cablevision of Northwest New Jersey, Inc.

In favor of Township of Mansfield

dated the 1st day of February, 1987

It is agreed that:

Effective October 13, 2003 the Principal's name is amended to read:

Comcast of Northwest New Jersey, Inc.

Provided, however, that the liability of the Surety under the attached bond, and under the attached bond as changed by this rider, shall not be cumulative. All other conditions, agreements and limitations remain unchanged.

Signed, sealed and dated this 19th day of November, 2003.

Comcast of Northwest New Jersey, Inc.

Principal

By C. G. Ben

The Hanover Insurance Company

Surety

By Jeri L. Murrow
Jeri L. Murrow, Attorney-In-Fact



**THE HANOVER INSURANCE COMPANY
MASSACHUSETTS BAY INSURANCE COMPANY**

*POWERS OF ATTORNEY
CERTIFIED COPY*

KNOW ALL MEN BY THESE PRESENTS: That THE HANOVER INSURANCE COMPANY and MASSACHUSETTS BAY INSURANCE COMPANY, both being corporations organized and existing under the laws of the State of New Hampshire do hereby constitute and appoint **William G. Franey, Kenneth W. Roberts, John R. Muha, II, Brenda L. Patterson, Shirley A. Harkins, Michael S. Olive, Regina L. Good, Jeri L. Murrow and/or David R. Summerall**

of Capitol Heights, MD and each is a true and lawful Attorney(s)-in-fact to sign, execute, seal, acknowledge and deliver for, and on its behalf, and as its act and deed, at any place within the United States, or, if the following line be filled in, only within the area therein designated

any and all bonds, recognizances, undertakings, contracts of indemnity or other writings obligatory in the nature thereof, as follows:

- Any such obligations in the United States, in any amount -

And said companies hereby ratify and confirm all and whatsoever said Attorney(s)-in-fact may lawfully do in the premises by virtue of these presents.

These appointments are made under and by authority of the following Resolution passed by the Board of Directors of said Companies which resolutions are still in effect:

"RESOLVED, That the President or any Vice President, in conjunction with any Assistant Vice President, be and they are hereby authorized and empowered to appoint Attorneys-in-fact of the Company, in its name and as its acts, to execute and acknowledge for and on its behalf as Surety any and all bonds, recognizances, contracts of indemnity, waivers of citation and all other writings obligatory in the nature thereof, with power to attach thereto the seal of the Company. Any such writings so executed by such Attorneys-in-fact shall be as binding upon the Company as if they had been duly executed and acknowledged by the regularly elected officers of the Company in their own proper persons." (Adopted October 7, 1981 - The Hanover Insurance Company; Adopted April 14, 1982 - Massachusetts Bay Insurance Company)

IN WITNESS WHEREOF, THE HANOVER INSURANCE COMPANY AND MASSACHUSETTS BAY INSURANCE COMPANY have caused these presents to be sealed with their respective corporate seals, duly attested by a Vice President and an Assistant Vice President, this 4th day of February, 1999.



THE COMMONWEALTH OF MASSACHUSETTS)
COUNTY OF WORCESTER) ss.

On this 4th day of February, 1999, before me came the above named Vice President and Assistant Vice President of The Hanover Insurance Company and Massachusetts Bay Insurance Company, to me personally known to be the individuals and officers described herein, and acknowledged that the seals affixed to the preceding instrument are the corporate seals of The Hanover Insurance Company and Massachusetts Bay Insurance Company, respectively, and that the said corporate seals and their signatures as officers were duly affixed and subscribed to said instrument by the authority and direction of said Corporations.



Barbara A. Shulick
Notary Public

My Commission Expires **November 26, 2004**

I, the undersigned Assistant Vice President of The Hanover Insurance Company and Massachusetts Bay Insurance Company, hereby certify that the above and foregoing is a full, true and correct copy of the Original Power of Attorney issued by said Companies, and do hereby further certify that the said Powers of Attorney are still in force and effect.

This Certificate may be signed by facsimile under and by authority of the following resolution of the Board of Directors of The Hanover Insurance Company and Massachusetts Bay Insurance Company.

"RESOLVED, That any and all Powers of Attorney and Certified Copies of such Powers of Attorney and certification in respect thereto, granted and executed by the President or any Vice President in conjunction with any Assistant Vice President of the Company, shall be binding on the Company to the same extent as if all signatures therein were manually affixed, even though one or more of any such signatures thereon may be facsimile." (Adopted October 7, 1981 - The Hanover Insurance Company; Adopted April 14, 1982 - Massachusetts Bay Insurance Company)

GIVEN under my hand and the seals of said Companies, at Worcester, Massachusetts, this 19th day of November, 2003.

THE HANOVER INSURANCE COMPANY
[Signature]
Assistant Vice President

MASSACHUSETTS BAY INSURANCE COMPANY
[Signature]
Assistant Vice President

The Hanover Insurance Company

POWER OF ATTORNEY CERTIFIED COPY

KNOW ALL MEN BY THESE PRESENTS: That THE HANOVER INSURANCE COMPANY, a corporation organized and existing under the laws of the State of New Hampshire, does hereby constitute and appoint

- James J. Nevins, William G. Franey, Brenda L. Davis, John R. Muha, II,
and/or Shirley A. Harkins -

of Capitol Heights, Maryland and each is its true and lawful Attorney(s)-in-fact to sign, execute, seal, acknowledge and deliver for, and on its behalf, and as its act and deed, at any place within the United States, or, if the following line be filled in, only within the area therein designated

any and all bonds, recognizances, undertakings, contracts of indemnity or other writings obligatory in the nature thereof, as follows:

- Any such obligations in the United States, in any amount -

And said Company hereby ratifies and confirms all and whatsoever said Attorney(s)-in-fact may lawfully do in the premises by virtue of these presents.

This appointment is made under and by authority of the following Resolution passed by the Board of Directors of said Company at a meeting held on the seventh day of October, 1981, a quorum being present and voting, which resolution is still in effect:

RESOLVED, That the President or any Vice President, in conjunction with any Assistant Vice President, be and they are hereby authorized and empowered to appoint Attorneys-in-fact of the Company, in its name and as its acts, to execute and acknowledge for and on its behalf as Surety any and all bonds, recognizances, contracts of indemnity, waivers of citation and all other writings obligatory in the nature thereof, with power to attach thereto the seal of the Company. Any such writings so executed by such Attorneys-in-fact shall be as binding upon the Company as if they had been duly executed and acknowledged by the regularly elected officers of the Company in their own proper persons.

IN WITNESS WHEREOF, THE HANOVER INSURANCE COMPANY has caused these presents to be sealed with its corporate seal, duly attested by its Vice President and its Assistant Vice President, this 4th day of March 19 86



THE HANOVER INSURANCE COMPANY

[Signature]
Vice President

[Signature]
Assistant Vice President

(Seal)

THE COMMONWEALTH OF MASSACHUSETTS }
COUNTY OF WORCESTER } ss.

On this 4th day of March 1986, before me came the above named Vice President and Assistant Vice President of The Hanover Insurance Company, to me personally known to be the individuals and officers described herein, and acknowledged that the seal affixed to the preceding instrument is the corporate seal of The Hanover Insurance Company and that the said corporate seal and their signatures as officers were duly affixed and subscribed to said instrument by the authority and direction of said Corporation.

[Signature]
Notary Public

My Commission Expires May 29, 1992

(Seal)

I, the undersigned Assistant Vice President of The Hanover Insurance Company, hereby certify that the above and foregoing is a full, true and correct copy of the Original Power of Attorney issued by said Company, and do hereby further certify that the said Power of Attorney is still in force and effect.

This Certificate may be signed by facsimile under and by authority of the following resolution of the Board of Directors of The Hanover Insurance Company at a meeting held on the 7th day of October, 1981

RESOLVED, That any and all Powers of Attorney, and Certified Copies of such Powers of Attorney and certification in respect thereto, granted and executed by the President or any Vice President in conjunction with any Assistant Vice President of the Company shall be binding on the Company to the same extent as if all signatures thereon were manually affixed even though one or more of any such signatures thereon may be facsimile.

GIVEN under my hand and the seal of said Company, at Worcester, Massachusetts, this 29th day of July 19 88

[Signature]
Assistant Vice President

The Hanover Insurance Companies



The Hanover Insurance Company

Massachusetts Bay Insurance Company

FRANCHISE BOND

Bond No. BLZ1548811

Replaces 529F4543

Know all men by these presents,

That CATV Service Company as Principal, and

THE HANOVER INSURANCE COMPANY, a corporation of the State of New Hampshire, MASSACHUSETTS BAY INSURANCE COMPANY, a corporation of the Commonwealth of Massachusetts, having its executive office

in Worcester, Massachusetts as Surety, are held and firmly bound unto Township of Mansfield,

Box 105, Main Street, Port Murray, New Jersey 07865

hereinafter referred to as Obligee in the penal sum of Twenty Five Thousand and 00/100-----

----- (\$ 25,000.00) for the payment of which, well and truly

to be made, we bind ourselves, our heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents, the liability of the Surety being limited to said penal sum regardless of the number of years this bond remains in force or is renewed, of the number of premiums that shall be payable or paid, the number of Subscribers to the system and/or legal fees which may be required and incurred.

WHEREAS, the Obligee has granted a franchise to Principal to use the public streets and places within the Municipality to transmit and distribute electrical impulses through an open line-coaxial antenna system for television receivers located within said Township of Mansfield.

NOW THEREFORE, the condition of this obligation is such, that if the above bound principal shall faithfully perform, well and truly observe and fulfill the terms and conditions of the franchise, then this obligation shall be null and void; otherwise, it shall remain in full force and effect until terminated or cancelled.

PROVIDED, HOWEVER, it shall be a condition precedent to any right of recovery hereunder, that in event of any default on the part of the Principal, a written statement of the particular facts showing the date and nature of such default shall be immediately delivered to the Surety by certified mail at 440 Lincoln Street, Worcester, Massachusetts 01605.

AND PROVIDED FURTHER that no action, suit or proceeding shall be had or maintained against the Surety on this instrument unless the same be brought or instituted and process served upon the Surety within twelve months after an act of breach or cancellation of this bond or termination of said franchise, whichever occurs first.

This Bond may be terminated or cancelled by Surety by giving thirty (30) days prior notice in writing to Principal and said Obligee, such notice to be given by certified mail. Such termination or cancellation shall not affect any liability incurred or accrued under this Bond prior to the effective date of such termination or cancellation.

IN WITNESS WHEREOF, the said Principal and Surety have signed and sealed this instrument this

1st day of February, 19 87.

WITNESS:

Patricia Malone-Tata
PATRICIA MALONE-TATA

CATV Service Company (Seal)
(Principal)

By Elaine M Stout
ELAINE M. STOUT - Vice President

Approved and Accepted by:

Shelton Hester
Obligee

Mayor
Title

3/13/87
Date

(Title)

THE HANOVER INSURANCE COMPANY
 MASSACHUSETTS BAY INSURANCE COMPANY

Shirley A Harkins
Attorney-in-Fact
Shirley A. Harkins



G. Annual Notice

This notice provides important information regarding your cable television service.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services described in this notice may not apply. Please call us at the local customer service number listed in this notice to speak to one of our customer service representatives for further information.

Service Problems

If you experience a problem with picture or signal quality, you should review your television manual for proper adjustment. If the problem does not clear up, you should call us at the local customer service number 877-973-1379 and describe the problem to a customer service representative.

In order to correct the problem, we may need access to your premises. If required, a service call will be scheduled at a time convenient to you. We will make all reasonable efforts to resolve any complaints you have concerning the quality of our signals promptly and efficiently. Excluding conditions beyond our control, we will respond to a service interruption no later than twenty-four hours after receipt of notification. We respond to other service problems no later than the next business day after notification. If our service technician is unable to correct the problem to your satisfaction we will, at your request, schedule a second service appointment. If we remain unable to correct the problem you will be notified of this fact and the reason why. If you are dissatisfied with our resolution of your service problem, you may contact the local franchising authority to discuss the problem with your service. Please refer to your monthly cable bill or call us at the local customer service number 877-973-1379 for the name and address of your local franchising authority.

Moving

Before you move, please call us at the local customer service number 877-973-1379. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home if your new home is in our service area.

Equipment

In the event your service is terminated, the converter, remote control and any other equipment provided by us, should be returned to our local business office. You will continue to be billed for the equipment until it is returned. If you have lost or are otherwise unable to return the equipment you will be billed for the equipment.

Identification

Our employees and designated contractors are required to carry a photo-identification card while working. Feel free to ask for identification from anyone who claims to be our employee or representative.

Previews

During the course of the year, we may offer a "Free Preview" of a premium channel. If you find any of the programming objectionable, you may call us and we will block out the Free Preview channel.

Broadcast Channels

Please be advised that all broadcast channels can not be viewed without a compatible set-top converter or CableCard.

Equipment Compatibility

Compatibility of Set-Top Converters and CableCards

Many subscribers currently rent or own set-top converters to receive our cable services. Because a set-top converter functions as the channel tuner on your television, DVD recorder, it may prevent you from using some of the special features and functions of your television, DVD recorder. For example, you may not be able to view one program while recording another, record two or more consecutive programs that appear on different channels, use advanced picture generation and display features such as "picture in picture," channel review or

use other features that necessitate channel selection by the television set, DVD recorder. Some of these problems may be resolved by the use of A/B switches, signal splitters, and/or other supplemental equipment that can be purchased from Comcast or at electronic stores. Please call us if you would like to discuss the type of special equipment needed to resolve individual compatibility problems or if you have any questions regarding other equipment compatibility issues. In order to enable you to utilize special features, which your television and DVD recorder may have, we will make available, upon your request, equipment which will allow for simultaneous reception of two or more scrambled or encrypted signals and for tuning to alternative channels on a pre-programmed schedule. This equipment could include for example, set-top converters and multiple descrambler/decoders and/or timers (or if such devices are not available, multiple set-top devices will be provided), and signal bypass switches.

If you plan to purchase cable services that we scramble or encrypt, such as premium, pay-per-view or digital services, you should make sure that any set-top converter, or navigation device or Digital-cable-ready television (which can receive digital cable services using a device that we must provide called a CableCARD in place of a converter) that you purchase from a retail outlet is compatible with our system. (Note: CableCARDS will not support two-way, interactive services such as ON DEMAND, pay-per-view and the Comcast interactive program guide. Sets capable of supporting two-way services will be available in the future, and Comcast is committed to supporting that technology when it becomes available.)

Upon your request, we will provide you with the necessary technical parameters necessary for any set-top converter rented or acquired from retail outlets to operate with our cable system. If you see advertisements for set-top converters that have descramblers in them, you should understand that these devices may be illegal to use. Because of the need to protect our scrambled services, we will not authorize the use of any converter/descrambler which does not conform to all required signal security specifications. People who use illegal converters/descramblers may be subject to prosecution for theft of cable service. It is unlawful to alter or tamper with any device belonging to a cable operator in order to receive, intercept or assist in receiving or intercepting any communications service offered over a cable system. People who take such actions may be subject to fines or imprisonment.

Remote Control Units

We rent remote control units to subscribers to access set-top converter features remotely. Currently, we provide subscribers with set-top converters with compatible remote control units. Although we rent remote control units at a nominal fee, subscribers may purchase compatible remotes at local electronic stores or other retail outlets. If you have any questions regarding whether a particular remote control unit would be compatible with our equipment, please contact us.

Notice of Availability of Converters for Additional Outlets

Subscribers who install their own additional receiver connections may not be able to receive all broadcast stations carried on the cable system without additional equipment. For those television sets that are not truly compatible with the cable system, television broadcast stations may not be receivable without additional equipment.

The equipment necessary to receive all broadcast stations carried on the cable system is for (lease) and/or (sale) from your cable company and may be available from retail stores within your community. Instructions for installation of this equipment are also available upon request. Please contact us at 877-973-1379 for complete details.

Service Changes and Installation

Standard installations are generally completed within seven (7) business days. If you initiate a change in the services you receive, you may be subject to the applicable installation or change of service charge. Please refer to the service rate information we have supplied to you for details. A list of our services and charges is provided to our customers annually in a mailing or bill insert. You may obtain additional information about our current services, fees and prices by calling us during normal business hours.

Other Services and Information

In addition to our Limited Basic and Expanded Basic, we also offer optional video and audio programming services, including individual premium channels (HBO, Cinemax, Showtime, Starz and The Movie Channel (TMC)) and pay-per-view services which deliver individual movies, sporting events and special events.

We also offer Digital Service packages and XFINITY Internet and XFINITY Voice in selected service areas where our cable plant has been rebuilt or upgraded. For some optional services you must have a compatible addressable converter or a cable modem.

Information on upcoming programmer contract expirations can be found at www.xfinitytv.com/contractrenewals.

Please call us at 877-973-1379 to talk to one of our customer service representatives about our products and services, or go to our Internet website, www.comcast.com to see the latest information on our services.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those of our customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services herein may not apply. Please call us at 877-973-1379 to talk to one of our customer service representatives for further information.

Outage Credit Availability Policy/Liability of Company

In accordance with the Regulations of the Office of Cable Television, N.J.A.C. 14:18-3.5, Comcast will issue credit for cable television outages as follows:

An outage is the total loss of the audio or visual portion of any cable television service, not caused by you, for which you pay a separate charge and which affects Comcast's distribution equipment. For outages lasting six (6) to twenty-four (24) hours, you will receive a credit equal for (1) day of your monthly rate for the affected cable television service. For outages lasting more than twenty-four (24) hours, you will receive a credit equal to one calendar day of your monthly rate for the affected cable television service cannot be restored within six (6) hours due to factors beyond Comcast's control, provided that Comcast restores the affected cable television service within six (6) hours after restoration of the affected cable television service becomes practicable. If a loss of cable television service lasts at least twenty-four (24) hours and is not the result of an outage, you will receive a credit equal to one (1) day of your monthly rate for the affected cable television service for each twenty-four (24) hour period there is a loss of cable television service. EXCEPT AND UNLESS SPECIFICALLY PROVIDED OTHERWISE BY LAW, SUCH CREDIT SHALL BE YOUR SOLE REMEDY FOR AN INTERRUPTION OF CABLE TELEVISION SERVICE. YOU MUST REQUEST SUCH CREDIT BY PHONE OR IN WRITING TO COMCAST OR THE DESIGNATED COMPLAINT OFFICER, IF ONE HAS BEEN DESIGNATED, WITHIN THIRTY (30) DAYS OF THE OUTAGE. IN NO EVENT SHALL COMCAST BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.

Call Us

Please call us at the local customer service number 877-973-1379.

Write Us

Comcast, 401 Whitehorse Rd, Voorhees, NJ 08043

UNLESS YOUR TOWN IS LISTED BELOW, YOUR OFFICIAL MUNICIPAL COMPLAINT OFFICER IS THE OFFICE OF CABLE TELEVISION, NJ BOARD OF PUBLIC UTILITIES.

To Reach the NJ Board of Public Utilities

NJ Board of Public Utilities, Office of Cable Television, 44 S. Clinton Ave, 9th Fl, PO Box 350, Trenton, NJ 08625-0350, 800-624-0331

Municipalities with Local Complaint Officers

These municipalities have their own complaint officers for cable. Residents of these municipalities should file complaints at the applicable address.

Burlington:

Twp of Bordentown, Twp Admin, 1 Municipal Dr, Bordentown, NJ 08505, 609-298-2800

Twp of Cinnaminson, Twp Clerk, 1621 Riverton Rd, Cinnaminson, NJ 08077, 856-829-6000

Garden State:

Twp of Eastampton, Twp Clerk, 12 Manor House Ct, Eastampton, NJ 08060, 609-267-5723

Senior Citizen/Disabled Discount

The following discounts shall apply to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20: Garden State – 10% on Limited Basic, Burlington and Gloucester – 10% discount on Limited Basic or Digital Starter and Maple Shade - \$2.00 (Discount is not available to customers who receive Comcast Video services through a bulk agreement.)

“Parental Lockout” Feature Available on Converters

As a Comcast customer, you can “lock-out” selected channels from viewing with a feature on some of our converter boxes. If you would like more information on how to program this feature, or on the availability and charges for the converter boxes, please call Customer Service. For subscribers who do not have a converter box, parental control filters are also available at no cost. If you would like more information on the availability of parental control filters, please call Customer Service. Comcast sincerely hopes that you will give our office the opportunity to satisfy any complaint. It is our goal to provide our customers with the best service possible. Thank you for your continued support.

Service Termination Notices, Designation of 3rd Party

In accordance with N.J.S.A. 48:5A-36.1, you have the right to designate a third party to receive a copy of any notice we send you regarding the disconnection of your Comcast cable television service. If at any time you wish to designate a third party to receive these notices, you will need to notify us in writing at:

Comcast, 401 Whitehorse Rd, Voorhees, NJ 08043

Your letter must include the following information:

- Your name as it appears on your bill, your address, telephone number and your Comcast cable account number;
- The following statement: “I hereby designate <Name of Third Party> to receive a copy of any notice you send me regarding the disconnection of my Comcast cable television service.”;
- The name and mailing address including zip code of the person you are designating;
- The following statement: “I _____ <Name of Third Party> by signing below agree to accept copies of the notices regarding the disconnection of _____ <Name of Customer> Comcast cable television service.”

PLEASE NOTE: Both you and the person that you designate to receive these notices must sign the letter. If your letter is not signed by the person you designate, we cannot send the notices to them. Please allow ten business days from the date we receive your letter to process your request. If at any time you no longer wish us to send the notices to a third party, please notify us in writing at the same address provided above. If you have any questions regarding this notice, please contact us at 1-800-COMCAST.

CHANGE OF NAME RIDER

To be attached to and form part of Bond No. BLZ1548811

On behalf of Storer Cable Communications of Northwest New Jersey, Inc.

In favor of Township of Mansfield

dated the 1st day of February, 1987.

It is agreed that:

Effective September 1, 1994, the

Principal's name is amended to read:

Comcast Cablevision of Northwest New Jersey, Inc.

Provided, however, that the liability of the Surety under the attached bond, and under the attached bond as changed by this rider, shall not be cumulative. All other conditions, agreements and limitations remain unchanged.

Signed, sealed and dated this 1st day of September, 1994.

Comcast Cablevision of Northwest New Jersey, Inc.
Principal

By: Joseph P. [Signature]

The Hanover Insurance Company

By: Shirley A. Harkins
Attorney-In-Fact Shirley A. Harkins



The Hanover Insurance Company

POWER OF ATTORNEY CERTIFIED COPY

KNOW ALL MEN BY THESE PRESENTS: That THE HANOVER INSURANCE COMPANY, a corporation organized and existing under the laws of the State of New Hampshire, does hereby constitute and appoint

- William G. Franey, Kenneth W. Roberts, John R. Muha, II, Brenda L. Patterson, Shirley A. Harkins, Douglas R. Sauer and/or Michael S. Olive -

of Lanham, Maryland and each is its true and lawful Attorney(s)-in-fact to sign, execute, seal, acknowledge and deliver for, and on its behalf, and as its act and deed, at any place within the United States, or, if the following line be filled in, only within the area therein designated

any and all bonds, recognizances, undertakings, contracts of indemnity or other writings obligatory in the nature thereof, as follows:

- Any such obligations in the United States, in any amount -

And said Company hereby ratifies and confirms all and whatsoever said Attorney(s)-in-fact may lawfully do in the premises by virtue of these presents.

This appointment is made under and by authority of the following Resolution passed by the Board of Directors of said Company at a meeting held on the seventh day of October, 1981, a quorum being present and voting, which resolution is still in effect:

"RESOLVED. That the President or any Vice President, in conjunction with any Assistant Vice President, be and they are hereby authorized and empowered to appoint Attorneys-in-fact of the Company, in its name and as its acts, to execute and acknowledge for and on its behalf as Surety any and all bonds, recognizances, contracts of indemnity, waivers of citation and all other writings obligatory in the nature thereof, with power to attach thereto the seal of the Company. Any such writings so executed by such Attorneys-in-fact shall be as binding upon the Company as if they had been duly executed and acknowledged by the regularly elected officers of the Company in their own proper persons."

IN WITNESS WHEREOF, THE HANOVER INSURANCE COMPANY has caused these presents to be sealed with its corporate seal, duly attested by its Vice President and its Assistant Vice President, this 3rd day of June 19 94



THE HANOVER INSURANCE COMPANY

James M. Mahoney
Vice President
H. J. Penman
Assistant Vice President

THE COMMONWEALTH OF MASSACHUSETTS }
COUNTY OF WORCESTER } ss.

On this 3rd day of June 19 94, before me came the above named Vice President and Assistant Vice President of The Hanover Insurance Company, to me personally known to be the individuals and officers described herein and acknowledged that the seal affixed to the preceding instrument is the corporate seal of The Hanover Insurance Company and that the said corporate seal and their signatures as officers were duly affixed and subscribed to said instrument by the authority and direction of said Corporation.



Carol R. Wheeler
Notary Public

My Commission Expires April 29, 1999

The undersigned Assistant Vice President of The Hanover Insurance Company, hereby certifies that the above and foregoing is a full, true and correct copy of the Original Power of Attorney issued by said Company, and do hereby further certify that the said Power of Attorney is still in force and effect.

This Certificate may be signed by facsimile under and by authority of the following resolution of the Board of Directors of The Hanover Insurance Company at a meeting held on the 7th day of October, 1981

"RESOLVED. That any and all Powers of Attorney, and Certified Copies of such Powers of Attorney and certification in respect thereto, granted and executed by the President or any Vice President in conjunction with any Assistant Vice President of the Company shall be binding on the Company to the same extent as if all signatures thereon were manually affixed even though one or more of any such signatures thereon may be facsimile."

GIVEN under my hand and the seal of said Company, at Worcester, Massachusetts, this 1st day of September 19 94

Ray C. Shuman
Assistant Vice President

THE HANOVER INSURANCE COMPANY

To be attached to and form part of Bond No. BL21548811

on behalf of CATV Service Company

in favor of Township of Mansfield

dated the 1st day of February, 19 87.

It is agreed that:

Effective July 1st 19 88, the Name of the

Principal is amended to read:

Storer Cable Communications of Northwest New Jersey, Inc.

Provided, however, that the liability of the Surety under the attached bond and under the attached bond as changed by this rider shall not be cumulative. All other conditions, agreements and limitations remain unchanged.

Signed, sealed and dated this 29th day of July, 19 88.

THE HANOVER INSURANCE COMPANY

By Shirley A. Harkins
Shirley A. Harkins

Attorney-In-Fact

ACCEPTED:

By _____





CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
11/11/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER MARSH USA INC. 1717 Arch Street Philadelphia, PA 19103-2797 Attn: Comcast.Certs@marsh.com Fax: 212-948-0360	CONTACT NAME: _____															
	PHONE (A/C, No, Ext): _____	FAX (A/C, No): _____														
E-MAIL ADDRESS: _____																
INSURED COMCAST OF NORTHWEST NEW JERSEY, LLC 155 PORT MURRAY ROAD PORT MURRAY, NJ 07865		<table border="1"> <thead> <tr> <th>INSURER(S) AFFORDING COVERAGE</th> <th>NAIC #</th> </tr> </thead> <tbody> <tr> <td>INSURER A : ACE American Insurance Company</td> <td>22667</td> </tr> <tr> <td>INSURER B : Indemnity Ins Co Of North America</td> <td>43575</td> </tr> <tr> <td>INSURER C : ACE Property And Casualty Ins Co</td> <td>20699</td> </tr> <tr> <td>INSURER D : ACE Fire Underwriters Ins. Co.</td> <td>20702</td> </tr> <tr> <td>INSURER E :</td> <td></td> </tr> <tr> <td>INSURER F :</td> <td></td> </tr> </tbody> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A : ACE American Insurance Company	22667	INSURER B : Indemnity Ins Co Of North America	43575	INSURER C : ACE Property And Casualty Ins Co	20699	INSURER D : ACE Fire Underwriters Ins. Co.	20702	INSURER E :		INSURER F :	
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INSURER E :																
INSURER F :																

COVERAGES**CERTIFICATE NUMBER:**

CLE-005501968-43

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> SIR: \$100,000 GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC OTHER: _____			XSL G47308859	12/01/2022	12/01/2023	EACH OCCURRENCE \$ 14,900,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 14,900,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 14,900,000 GENERAL AGGREGATE \$ 60,000,000 PRODUCTS - COMP/OP AGG \$ 15,000,000
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY			ISA H10703876	12/01/2022	12/01/2023	COMBINED SINGLE LIMIT (Ea accident) \$ 15,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
C	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED _____ RETENTION \$ _____			XEU G27924840 008	12/01/2022	12/01/2023	EACH OCCURRENCE \$ 10,000,000 AGGREGATE \$ 10,000,000
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY <input type="checkbox"/> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below			WLR C70307765 (AOS)	12/01/2022	12/01/2023	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 2,000,000 E.L. DISEASE - EA EMPLOYEE \$ 2,000,000 E.L. DISEASE - POLICY LIMIT \$ 2,000,000
A			WLR C70307807 (CA/MA)	12/01/2022	12/01/2023		
D			SCF C70307881 (WI)	12/01/2022	12/01/2023		
A	Excess Workers Compensation			WCU C70307844 (WA)	12/01/2022	12/01/2023	Ea Acc/Dis Employee/Dis Policy \$ 2,000,000 SIR \$ 5,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER IS INCLUDED AS ADDITIONAL INSURED WITH RESPECT TO GENERAL LIABILITY POLICY AND AUTOMOBILE LIABILITY POLICY WHERE REQUIRED BY WRITTEN CONTRACT WITH THE NAMED INSURED.

CERTIFICATE HOLDER**CANCELLATION**

MANSFIELD TOWNSHIP 100 PORT MURRAY RD. PORT MURRAY, NJ 07865	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE <i>Marsh USA Inc.</i>
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G. Annual Notice

This notice provides important information regarding your cable television service.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services described in this notice may not apply. Please call us at the local customer service number listed in this notice to speak to one of our customer service representatives for further information.

Service Problems

If you experience a problem with picture or signal quality, you should review your television manual for proper adjustment. If the problem does not clear up, you should call us at the local customer service number 877-973-1379 and describe the problem to a customer service representative.

In order to correct the problem, we may need access to your premises. If required, a service call will be scheduled at a time convenient to you. We will make all reasonable efforts to resolve any complaints you have concerning the quality of our signals promptly and efficiently. Excluding conditions beyond our control, we will respond to a service interruption no later than twenty-four hours after receipt of notification. We respond to other service problems no later than the next business day after notification. If our service technician is unable to correct the problem to your satisfaction we will, at your request, schedule a second service appointment. If we remain unable to correct the problem you will be notified of this fact and the reason why. If you are dissatisfied with our resolution of your service problem, you may contact the local franchising authority to discuss the problem with your service. Please refer to your monthly cable bill or call us at the local customer service number 877-973-1379 for the name and address of your local franchising authority.

Moving

Before you move, please call us at the local customer service number 877-973-1379. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home if your new home is in our service area.

Equipment

In the event your service is terminated, the converter, remote control and any other equipment provided by us, should be returned to our local business office. You will continue to be billed for the equipment until it is returned. If you have lost or are otherwise unable to return the equipment you will be billed for the equipment.

Identification

Our employees and designated contractors are required to carry a photo-identification card while working. Feel free to ask for identification from anyone who claims to be our employee or representative.

Previews

During the course of the year, we may offer a "Free Preview" of a premium channel. If you find any of the programming objectionable, you may call us and we will block out the Free Preview channel.

Broadcast Channels

Please be advised that all broadcast channels can not be viewed without a compatible set-top converter or CableCard.

Equipment Compatibility

Compatibility of Set-Top Converters and CableCards

Many subscribers currently rent or own set-top converters to receive our cable services. Because a set-top converter functions as the channel tuner on your television, DVD recorder, it may prevent you from using some of the special features and functions of your television, DVD recorder. For example, you may not be able to view one program while recording another, record two or more consecutive programs that appear on different channels, use advanced picture generation and display features such as "picture in picture," channel review or

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